🗦 🛛 WORK & TRAVEL USA

### Valleyfair a Cedar Fair Park - Ride Operator

### **HOST INFORMATION**

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#### Company Description:

Spend your summer working and playing in Minnesota at Valleyfair, the Upper Midwest's largest amusement park! Valleyfair is in Shakopee, Minnesota which is approximately 30 minutes from the Twin Cities of Minneapolis and St. Paul. Valleyfair features over 75 rides and attractions including Soak City Waterpark and Planet Snoopy.

#### As a Valleyfair associate, you will enjoy:

- Competitive wages
- Exclusive associate ride and game nights
- On-site associate dining at Cornerstone Café with a variety of food at great prices
- Free Access to Valleyfair and Soak City Water Park all season long!
- Associate recognition programs including, but not limited to: Chuck Bucks, One Team Award, Associate of the Month, Leader of the Month
- Low-cost dormitory style, on-site housing with exclusive events for residents only
- 25% off Valleyfair Merchandise in Park Retail Shops (some exclusions apply)
- 25% off Valleyfair Food and Beverage purchases at the Park Food Locations while visiting as a guest
- Complimentary Valleyfair Uniforms while employed (return required upon end of employment)
- Opportunities to meet guests and co-workers from around the world and make lifelong friends
- Free transportation to local shops, grocery stores, and area attractions including Mall of America and the Minnesota Zoo

Spend your days off visiting one of Minnesota's lake (Minnesota is the land of 10,000 lakes), There are over 22 lakes in the Twin Cities metro area that you can spend the day biking, kayaking, canoeing or swimming.

Host Website: http://www.valleyfair.com

Site of Activity: Valleyfair a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

Host Address: 1 Valleyfair Drive Shakopee , Minnesota , 55379

Nearest Major City: Minneapolis , Minnesota , Less than 25 miles away

# **PLACEMENT INFORMATION**

### Job Description:

*Valleyfair is the Upper Midwest's largest amusement park with all the rides to keep the entire family screaming for more all season long! From the big thrills of Corkscrew, Wild Thing and Renegade to the little thrills of Planet Snoopy. Valleyfair has the kind of fun you are looking for in a place where the fun never ends.* 

In Rides, your first responsibility is to ensure the safety of our guests at all times. Enforcing rules, assisting guests with seating, and giving

safety instruction to our guests both in person and over a public address system are also requirements. Handling guest situations from time to time and maintaining the cleanliness of the ride area are also required.

Associates must pass a mandatory drug screen upon arrival to Valleyfair to stay in this position. Fluent English capabilities are necessary to communicate safety information to guests. This position requires a mature, courteous and outgoing person due to high guest contact.

#### Typical Schedule:

Hours will vary depending on park attendance and business typically ranging between 35-50 hours per week. Morning, afternoon, and evening hours including weekends should be expected.

#### Seasonal changes to job duties or available hours: Yes

*After Labor Day (Sep 2, 2024) the park remains open on Friday, Saturday, and Sunday only at which time weekly scheduled hours are reduced during the weekdays.* 

Drug Test required: Yes

### COMPENSATION

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$680

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 52

#### Potential fluctuation in hours per week:

Hours could fluctuate depending on park attendance and weather.

Average number of hours per week reached by last year's seasonal employees: 48

#### **Overtime Policy:**

No, exempt from paying overtime by law

### **JOB REQUIREMENTS**

English Level required:



Required to be 21+: No

Previous Experience required: No

### Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Lap restraints or ride vehicles could require pushing or pulling up to 25lbs

*Standing for entire shift Handling cleaning chemicals Working outdoors Working under direct sunlight* 

### Job Training required: Yes

*Length of job training: 16 hours* 

Hours per week during training period: 16

Different wage during training period: No

Start on specific day of the week: Yes

*Tuesday Thursday Saturday* 

#### Training requirements:

*Must pass a mandatory pre-employment drug screen upon arrival to Valleyfair. Ride Operators will attend a company orientation, department orientation, IROC (International Ride Operator Course) training, and location training.* 

#### Need to wear uniform: Yes

#### Uniform Policy:

*Valleyfair associates will be issued two sets of uniforms which consists of short sleeve polo shirt and khaki shorts. Associates are responsible for cleaning their uniforms* 

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Upper-Intermediate

Associates are expected to wear their uniform to work every day and be in compliance with our grooming standards.

## **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

*Company Parties, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community* 

#### Additional Details about Cultural Offerings:

*Popular locations include area attractions like the Mall of America, Minnesota and Como Zoo, Canterbury Park (Horse Racing), Minnehaha Falls, Sculpture Garden, and night life in downtown Minneapolis.* 

#### Local Cultural Offering:

Several local businesses and attractions will offer discounts just by showing your Valleyfair ID. Additionally there are several free fairs and festivals located throughout the Twin Cities including local summer events that take place in downtown Shakopee that associates are encouraged to attend.

## HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

#### Employer-owned or employer-arranged housing description:

Associates will be assigned a room once they arrive to the dorms. If associates would like to room with other individuals, they will need to request a group through the associate portal after you apply for housing. Please note that not all roommate requests will be honored, but we will do our best. Each room will house four people and contain bunk-style beds, four locker style closets, 2 dressers (2 drawers per person), and a small refrigerator. Rooms have their own heating and air conditioning. Each floor has common restrooms and shower facilities. Resident lounges are on each floor. Each building has kitchen and laundry facilities for the students to use. New in 2023, will include a Micro-market in each building for residents to get ready to eat food with healthy options on the go! Rent will be paid through the associate portal with a bank card. Deposits are refundable pending the completion of your work contract and the proper care of the dorm room during your stay.

#### Lease Agreement: Yes

#### **Onsite Amenities:**

WiFi: Yes Description: There is limited WiFi access available to each of the dorms. Phone Service: Yes Description: There is a landline phone at the main desk of each building. Kitchen facilities: Yes Description:

*Kitchen facilities are available on the first floor of each building. The kitchens include stoves, ovens, microwaves, and sinks. Additional microwaves and seating is available on the upper floors.* 

Laundry facilities: Yes

#### Description:

Each dorm has a laundry facility that includes washers and dryers.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

#### Rooming Arrangement Description:

Valleyfair will assign up to four individuals of the same gender identity in a room. Associates can request to room with certain individuals, but this request will need to be approved by the housing staff. Rooms are not co-ed rooms and there are visitation hours as well as quiet hours that residents will need to abide by.

#### Provided Housing Cost:

*Required to Pay for Provided Housing: Yes Cost per Week: \$55.58* 

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

*Housing Deposit: Yes Cost: \$100 Description: \$100 Deposits must be paid before arrival and are paid only through the associate portal with a bank card.* 

#### Housing Deposit Refundable: Yes

Conditions for Deposit Refund: Deposits are refundable pending the completion of your work contract and the proper care of the dorm room during your stay.

#### Details About Deposit Refund:

The housing deposit will be refunded if the associate fulfills the terms of their employment with Valleyfair and leave their room in good repair and cleanliness. The housing deposit will be refunded to the same form of payment within 30 days after the associate has checked out of the dorms.

#### Transportation to Worksite:

*Walking Commute Time Estimated commute time: 15 to 30 minutes* 

Description: Students can walk from the dorms to the administrative offices which is approximately a 15 to 20 minute walk.

*Employer-Provided Transportation Estimated commute time: Under 15 minutes* 

#### Employer-Provided Transportation is free of charge

Description: Transportation to and from work and off-site locations is based on staffing levels. Shuttles to and from work and the Social Security Administration will be prioritized over off-site shopping and leisure trips. Schedules will be available at the front desk of each building.

## **ARRIVAL INFORMATION**

#### Arrival Instructions:

We recommend flying into the Minneapolis/St. Paul International Airport. The Minneapolis/St. Paul Airport is located approximately 34 kilometers from Valleyfair. Upon arrival at the airport, you may need to arrange your own transportation to Valleyfair. If you plan to use a taxi or ride share service, we recommend booking and paying for it in advance. If you do not have an American phone number, it can be difficult to book once you arrive. Public transportation can get you to the dorms, but this is the slowest mode of transportation and schedules vary based on day of the week and time of arrival. Late night/Early morning transportation and weekends are the most difficult times to use public transportation. Peak weekday trips usually take about 1.5 hours of travel time instead of the 25-30 minutes in a single vehicle. Valleyfair does have an associate shuttle service, but rides are not guaranteed and are limited due to staffing.

The address of associate housing is 5605 East Highway 101, Shakopee, MN 55379.

Directions to the Valleyfair dorms from the Airport: Take Interstate 494 West to Highway 169 South, Exit onto County Road 101 (Shakopee Exit). The park will be approximately 5 kilometers from Highway 169 exit. At the main gates of the park, turn right towards the main entrance and take an immediate right onto the frontage road and the 2 dorm buildings will be located on the left-hand side.

When arriving to Valleyfair, you will want to check at High Roller House which is located at 5605 East Highway 101, Shakopee, MN 55379. This will be the far building with a lime green stripe.

#### Suggested Arrival Airport:

Minneapolis/St. Paul International Airport, MSP, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

#### If arriving after regular hours:

#### Suggested After-Hours Accommodation:

*Valleyfair Dorms 5605 East Highway 101 Shakopee , Minnesota 55379 9524965400 \$0 to \$25* 

## **TRAINING AND ONBOARDING**

#### Pre-Arrival Onboarding: Yes

Students that have previously worked in the United States should bring their Social Security Card.

Valleyfair will be provided a login to Dayforce to complete all onboarding paperwork on their first day of work.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Valleyfair will schedule the students a date and time to go and apply for their social security number. Valleyfair will provide transportation

#### to and from the Social Security Office.

#### Nearest SSA Office: Minneapolis , Minnesota , Less than 25 miles

#### Other:

#### Wage Payment Schedule:

Associates will be paid every two weeks. Valleyfair offers direct deposit or a pay card available for associates who do not have a bank account set up. An onsite bank will be at Valleyfair at select times to set-up an account if needed.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

#### Grooming Requirements:

*Valleyfair does have grooming requirements, we permit tattoos as long as they do not display slogans or images that are demeaning. Associates will receive a complete list of grooming standards upon hire.* 

Second Job Availability: Yes, likely

#### Applicable Company Policies:

*Valleyfair has several company, department and location policies that associates must abide by. Associates will receive a complete list of rules and guidelines to follow at the time of orientation. Here are a few of the most common policies associates must follow:* 

- Associate are expected to by on time for their scheduled shifts.
- Cell phones are not allowed to be used while working.
- There are housing rules that associates will need to follow and failure will impact employment.
- There are several department and location specific policies in which students need to abide by.
- Housing Deposit must be paid prior to arrival.

### **COMMUNITY AMENITIES**

#### In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library