

## The Breakers Hotel and Suites - Housekeeping

# **HOST INFORMATION**

### **Company Description:**

The Breakers Hotel & Suites is a resort hotel located in the heart of downtown Rehoboth Beach, Delaware. We are centrally located just two blocks from the Beach & Boardwalk and adjacent to the Rehoboth Beach Convention Center. The Breakers Hotel & Suites is an ideal accommodation choice for family vacations, romantic weekend getaways and corporate meetings.

The Breakers Hotel & Suites is the perfect place for enjoying not only the beach, but the boutiques and nightlife of the treasured resort town of Rehoboth Beach. Rehoboth Beach, Delaware where the hub of fun is jam-packed with fun activities: golfing, biking, fishing, arcades and more. Stay out late with Delaware's tax-free shopping and enjoy the nightlife with delicious restaurants and live entertainment lining the shore. The famous mile-long boardwalk is a spectacle to see right before you dig your toes in the sand and enjoy a beautiful view of the Atlantic Ocean. Our one square mile community is located in the mid-Atlantic and is the largest beach resort in the State of Delaware. Known as the "Nation's Summer Capital", our town was historically branded as the get-a-way of choice for beach goers from Washington, D.C. Our beach town hosts visitors from all over the country, and the world. Many of our award winning town events have expanded later into the year.

Host Website: https://thebreakershotel.com/

Site of Activity: The Breakers Hotel and Suites

Parent Account Name: Sands Inc

Host Address: 105 2nd St Rehoboth Beach , Delaware , 19971

Nearest Major City: New York , New York , Over 50 miles away

# PLACEMENT INFORMATION

#### Job Description:

Housekeepers perform a combination of cleaning duties to maintain guest rooms and/or public hallway areas in a clean and orderly manner. Guest rooms may include: Bedrooms, toilet/shower area, kitchen, living area, fireplace and deck/porch. Job duties may include:

- \* Removing and collecting linens for laundering and transporting them to designated areas
- \* Cleaning rugs, carpets and upholstered furniture using vacuum cleaner
- \* Dusting furniture and equipment
- \* Emptying wastebaskets and cleaning then inside and out
- \* Cleaning tiled floors with the use of brooms and mops
- \* Using chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains.
- \* Replenishing trash bags, soaps, bathroom items, and other supplies

\* Removing items from refrigerator, stove and microwave

\* Cleaning refrigerator, stove, microwave, and any additional appliances inside and out

\* Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests

\* Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages and potential safety hazards.

\* Perform all duties in a safe manner

Drug Test required: No

# **COMPENSATION**

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$450

Bonus: No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

#### Potential fluctuation in hours per week:

*Please expect to receive most hours in July, August and the beginning of September and expect the least hours in May, June and the end of September.* 

Average number of hours per week reached by last year's seasonal employees: 40

**Overtime Policy:** 

Yes, paid after 40 hours

# **JOB REQUIREMENTS**

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

**Qualifications & Conditions** 

### Other qualifications or conditions

#### Description:

Must be able to work on a team, at a quick pace and the ability to read, write, and respond to instructions given in English. Must have a friendly, positive attitude and be dedicated to customer service. All employees serve as a representative of our company and must display courtesy, respect, tact and discretion in all interactions with other employees, management, and members of the local community. Employees cannot have allergies to cleaning chemicals or dirt/dust, face masks will be provided if needed. You will perform physical activities that require moving one's whole body like lifting, balancing, climbing, stooping and bending. These activities often also require considerable use of the arms and legs and will be required to stand or walk for long periods of time and will be required to lift, push, pull, or carry objects up to 40lbs on a repeated basis.

#### Job Training required: Yes

*Length of job training: One week* 

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

#### Need to wear uniform: Yes

### Uniform Policy:

The hotel will issue you a uniform or shirt. If you are issued a uniform, you must wear it when you report for work. you are expected to keep it neat and clean at all times and must return it when you leave your position. You are not permitted to wear the uniform off of the hotel premises or when off duty, except directly to and from work.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

#### Dress Code: Yes

#### Description:

Students will need to purchase black and/or khaki colored pants and slip & oil resistant shoes. Shoes are to be in safe, good repair and properly maintained, and the color prescribed for the uniform.

# **CULTURAL OPPORTUNITIES**

### Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

#### Additional Details about Cultural Offerings:

We hold participant orientations to help you get adjusted and meet other participants and fellow employees.

### Local Cultural Offering:

There is a large community International Student Outreach Program (ISOP) locally, website j1rehoboth.com. Numerous churches will offer free dinners 4-5 nights a week and E Point ocstudentcenter.com will offer great economical trips, events and shuttles from the airport to Rehoboth Beach, DE.

# HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

HOUSING MUST BE OBTAINED EARLY, PLEASE REACH OUT TO EMPLOYER ONCE HIRED! - housing must be secured prior to coming to the United States. Housing will cost around \$150/week. Housing is very limited and you should plan early to secure it prior to your arrival. If you are traveling alone or with only a few in your group, please reach out to your employer and/or agent to help group students together for the same location and help locate housing and defray the cost. Landlords will expect to have a security deposit prior to moving in of at least \$250. Please be prepared to pay this in advance. Your employer is there to help you understand the requirements of housing within the community. Please feel free to contact E Point at ocstudentcenter.com

Minimum Average Cost Per Week: \$145

Maximum Average Cost Per Week: \$150

### Transportation for Community Housing Description:

Bus, bike or walk. Distance will depend on your housing you previously secured.

Jolly Trolley Memorial Day through Labor Day 8am to 2am \$3 one way and \$5 round trip https://www.jollytrolley.com/

# **ARRIVAL INFORMATION**

#### Arrival Instructions:

Please arrange to arrive to Rehoboth Beach well in advance and communicate plans with employer Regina at reginamoore@atlanticsandshotel.com. Students are encouraged to arrive and settle directly into housing and then make their way to the work site. Please utilize E Point ocstudentcenter.com for shuttle from airport to Rehoboth housing.

### Suggested Arrival Airport:

John F. Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

## Suggested After-Hours Accommodation:

Hotel Ninety Five – JFK Airport 145-07 95th Avenue Jamaica , New York 11435 718-291-4000 \$150 to \$200

# TRAINING AND ONBOARDING

### Pre-Arrival Onboarding: No

## Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

*Please take the Jolly Trolly to the Social Security office:12001 Old Vine Blvd, Suite 101, Lewes, Del 19958 866-864-1803 Open: Monday, Tuesday, Thursday and Friday 9am-4pm Wednesday 9am-12pm Jolly Trolly 302-227-1197* 

Nearest SSA Office: Lewes , Delaware , Less than 10 miles

Other:

### Wage Payment Schedule:

You will be paid every two weeks and typically you will set up direct deposit to a bank of your choice locally.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair should be clean and combed. Shaggy, unkept hair is not allowed and be of a natural color. Sideburns, mustaches, and beards must be neatly trimmed. Clothing/Uniforms should be clean, neat and odor free at all times. Nose/face/tongue studs are not allowed. Male associates may not wear earrings. Females may wear a max of one earring per ear that cannot extend an (1) inch beyond the ear lobe. Fingernails should be clean and trimmed. NO SMOKING on the property at any time.

Second Job Availability: Yes, likely

Applicable Company Policies:

The Breakers Hotel

# **COMMUNITY AMENITIES**

### Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

### Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

## In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library