

# Knoebels Amusement Resort - Ride Operator

# **HOST INFORMATION**

#### Company Description:

**Knoebels** is America's largest free-admission amusement park offering free parking, free daily entertainment, and free picnic facilities. Famous for roller coasters, families love coming here for the fun rides, the beautiful surroundings, the campground, and golf course. The pool area includes waterslides, diving boards and a play area just for young children. In addition to over 60 rides, award winning food, swimming, games, and gift shops, visitors can add a round of golf at Knoebels Three Ponds Golf Club right next door to the park.

Students can enjoy hiking and biking trails, visit state parks, go rafting and swimming. Student housing is a twenty-minute drive to Bloomsburg, which has a state university, shops, festivals, and restaurants.

**Location! Location! Location!** Perfect for exploring on your days off: we are less than 3 hours away from New York City and Philadelphia, 3.5 hours from Washington, DC, 2.5 hours from Baltimore.

#### Employee Perks:

- We provide great (very affordable!) housing and FREE transportation to and from Knoebels.
- We provide uniform shirts
- 25% off Food and Rides
- Park Swap (go to other Amusement Parks free)
- Paycheck stuffers: Ride tickets, food coupons, handstamp passes, pool passes, etc.
- Team events throughout the season Block party, Sunday Sundae, 2 Ride Nights, Arcade Night, Corn Roast Dinner, Team Appreciation Dinner, Boat Regatta.

Host Website: https://www.knoebels.com/

Site of Activity: Knoebels Amusement Resort

Parent Account Name: Knoebels Amusement Resort

Host Address: 391 Knoebels Boulevard, PO Box 317, Elysburg, Pennsylvania, 17824

Nearest Major City: Harrisburg , Pennsylvania , Over 50 miles away

# PLACEMENT INFORMATION

## Job Description:

Amusement Park Ride Attendants may be working at a roller coaster, moving ride, or children's ride. Duties and Responsibilities include the following:

- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.

- Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner
- Assist guest in and out rides which may include lifting children into seats and buckling seat belts and/or safety harnesses.
- Operate ride controls, buttons, and switches which may be mechanical, computerized or a combination of both.
- Effectively respond to emergency situations.
- Prepare ride area for opening and closing each day which may include test runs of the ride.
- Keep all ride areas clean including; seats, cars/trains, ride platform, and guest line area. This may include sweeping, scrubbing, mopping, polishing, power washing, vacuuming, waxing, and picking up trash.
- Control access to ride areas by monitoring pass/ticket usage.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor manager informed of situations relating to facility operations, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned

#### Typical Schedule:

Required schedules we ask are 6 days a week, open to close, typically 12pm-8pm in peak season. Generally Tuesdays are days off.

Seasonal changes to job duties or available hours: Yes

The hours go to weekends only after labor day.

**Drug Test required:** Yes

## **COMPENSATION**

Hourly Wage: \$12

Eligible for Tips: No

Estimated weekly wages including tips: \$575

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 55

Estimated minimum number of hours per week: 40

Estimated maximum number of hours per week: 70

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 50

Overtime Policy:

No, exempt from paying overtime by law

### Job-Specific Benefits:

1. 25% off Food and Rides 2. Park Swap (go to other Amusement Parks free) 4. Ride tickets, food coupons, handstamp passes, pool passes, etc. 6. Rewards for working August through Labor Day

## **JOB REQUIREMENTS**

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

#### **Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

#### Description:

Employees will be required to lift, push, pull, or carry objects up to 50lbs. frequently and occasionally lift and/or move more than 100 pounds.

Standing for entire shift

Working outdoors

Working under direct sunlight

Other qualifications or conditions

#### Description:

- Employees will work outdoors and will have exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight, or high heat and humidity. - Employees are frequently exposed to high places. - Employees are exposed to moving mechanical parts and vibration. - The noise level in the work environment is usually loud. - All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities also require considerable use of the arms and legs. - Employees will be required to stand for long periods of time. - Amusement park/ Ride attendants may be moved between various departments as needed.

### Job Training required: Yes

Length of job training:

3 Hours of orientation followed by on the job training

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

#### Need to wear uniform: Yes

Uniform Policy:

We provide two team shirts, a hat or a visor if you choose. If more shirts are preferred, you can purchase more. We also have shorts available to purchase. The Rides department wears tan color, Bermuda length shorts. Students must wear sneakers or non-skid closed toe shoes

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Neat, clean and presentable. No facial piercings, unnatural hair color or visible tattoos. Hair must be clean and styled. Personal cleanliness is very important. Maintain good hygiene, preventing unpleasant body odor. Clothing should be clean, pressed and properly fitted. Please remember that you are Ambassadors of your home country and should make every effort to represent your country well.

# **CULTURAL OPPORTUNITIES**

### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Potlucks or Dinners, Movie or Game Nights

#### Additional Details about Cultural Offerings:

- Arcade Night: Play games after close for free!
- Block Party: Themed event with food, soft drinks, games and prizes.
- Ride Night: Ride certain rides after close with no lines.
- Team Appreciation Dinner, Sunday Sundae, Corn Roast see the flyers (menus and events are subject to change).

### Local Cultural Offering:

There are many outdoor activities in the area, from hiking, biking, fishing and camping to visiting the college town of Bloomsburg. Students can also take the bus from Shamokin to New York or Philadelphia, to visit historic sites, museums and art galleries.

# HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

### Employer-owned or employer-arranged housing description:

Employer has secured off campus housing at Bloomsburg University students will reside in these until their last day of work. Cost of bus service is included in weekly rent.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Phone Service: No

Description:

Students will be able to connect over wifi.

Kitchen facilities: Yes

Description:

Each housing unit has a kitchen.

Laundry facilities: Yes

Description:

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

Housing is co-ed. Roommate requests are permitted.

#### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$100

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200 Description:

Housing deposit will be deducted from the student's first check and refunded on their last check.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The housing deposit is refundable as long as housing is left in good condition with no broken or damaged items, you work until your agreed upon end date on the job offer form, and you don't have any major program issues.

Details About Deposit Refund:

Final pay period before students depart from the US.

### Transportation to Worksite:

Employer-Provided Transportation Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: Employer transportation is included in the cost of rent. Bus picks up and drops off at housing. It takes about 20 min to get to Knoebels from housing in Bloomsburg.

# **ARRIVAL INFORMATION**

#### **Arrival Instructions:**

Students should fly to JFK in NYC. From JFK take the Air Tran from inside your terminal to Jamaica Station. Take the E train (the subway) to 42nd Street/8th Avenue. Walk to the NY Port Authority at 625 8th Avenue. Take Susquehanna Trailways Bus route to Bloomsburg, PA.

#### Suggested Arrival Airport:

John F. Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Best Western Far Rockaway Inn 10-25 Beach 21st St Far Rockaway , New York 11691 \$150 to \$200

Best Western Jamaica Inn 8708 Van Wyck Expressway Briarwood Jamaica , New York 11435 https://www.bestwestern.com/en\_US/book/hotel-rooms.33141.html? iata=00171880&ssob=BLBWI0004G&cid=BLBWI0004G:google:gmb:33141 1-718-291-7500 \$150 to \$200

Radisson Hotel JFK Airport

135-30 140th Street

Jamaica , New York 11436

https://www.choicehotels.com/new-york/jamaica/radisson-hotels/ny580?mc=llgoxxpx

17183222300

More than \$200

# TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide transportation to the social security office by groups.

Nearest SSA Office: Bloomsburg , Pennsylvania , Less than 25 miles

#### Other:

Wage Payment Schedule:

We set up a direct deposit for their checks to be on a debit card. Paid weekly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Neat, clean and presentable. No facial piercings, unnatural hair color or visible tattoos. Hair must be clean and styled. Personal cleanliness is very important. Maintain good hygiene, preventing unpleasant body odor. Clothing should be clean, pressed and properly fitted (knee length shorts, no tight/short shirts). Please remember that you are Ambassadors of your home country and should make every effort to represent your country well.

Second Job Availability: No, unlikely

Applicable Company Policies:

Students should expect to have one day off per week. Students are required to work in assigned department only. Hours are open until close each day. We require students to work until the end of the season, up to and including Labor Day. Cell phones and smoking are allowed on breaks only.

# **COMMUNITY AMENITIES**

#### Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Bank, Fitness Center, Public Library