



## Kings Island a Cedar Fair Park - Food & Beverage Associate

### HOST INFORMATION

#### **Company Description:**

Work in one of the world's top drawing amusement parks this summer! Kings Island is home to more than 100 world-class rides, shows and attractions, including the world's longest wooden (The Beast) and steel inverted (Banshee) roller coasters and a 35-acre waterpark. Practice your English with our guests – we have over 3 million each year. We employ more than 4,000 seasonal associates, giving you the opportunity to establish life-long friendships during your summer at Kings Island!

Spend your days off enjoying free admission to the park and exploring Cincinnati or relaxing in the dorms with your new friends.

#### **Employee Perks:**

- Free Admission to Cedar Fair Parks
- Employee Events
- Ride Nights
- Trips
- Free Food at various times
- Employee recreation center with TV's, a soccer field, and basketball court

The town sits on the Ohio River and borders Kentucky. Across the river or in Cincinnati there are various night life activities and cultural events for anyone depending on their tastes.

#### **To Do:**

- Cincinnati Zoo
- Over the Rhine Entertainment District
- Underground Railroad Freedom Center
- History Museum
- Great American Ball Park - Reds MLB Team
- Paul Browns Stadium - Bengal's NFL Team
- Art Museum
- Riverboat
- Eden Park
- Cincinnati Riverwalk
- Kings Island
- Market
- Cincinnati Bridge

**Host Website:** <http://www.visitkingsisland.com>

**Site of Activity:** Kings Island a Cedar Fair Park

**Parent Account Name:** Cedar Fair Entertainment Company

**Host Address:** 6300 Kings Island Drive , PO Box 901 , Mason , Ohio , 45040

**Nearest Major City:** Cincinnati , Ohio , Less than 25 miles away

## PLACEMENT INFORMATION

### **Job Description:**

- Greet, answer questions, ensure quality service, and resolve complaints for guests.
- Take proper payment and make change for food and beverage items using a cash register.
- Take and fill food and beverage orders from guests.
- Notify kitchen personnel of shortages or special orders.
- Use soda fountains to serve cold drinks and to make milkshakes and frozen desserts.
- Use hot water heater or coffee maker to make and serve hot drinks.
- Cook and prepare food items.
- Serve food in correct portions to ensure proper food cost procedures are followed.
- Squeegee floors, wipe off counters, sweep, empty trash and complete other general cleaning duties.
- Maintain proper stock levels for all serving, kitchen, dining and condiment areas are stocked with supplies: alert Team Leader to supply shortages.
- Notify Team Leader of any malfunctions, safety concerns, or needs.
- Ensure all safety equipment is being used properly.
- Ensure product temperature controls are met and maintained for quality and safety.
- Follow all Board of Health regulations.
- Stocks holding and self service areas with ingredients, prepackaged food, desserts, eating utensils, cups, ice, flatware, condiments as appropriate.
- Separates and removes trash and garbage and places it into designated areas.
- Sweeps, squeegees and mops floors.
- Notifies supervisor of any malfunctions or special situations.
- Takes appropriate action to answer/resolve guest questions/complaints.
- Dispenses and serves soft serve yogurt.
- Twists and turns wrist in scooping ice cream and in preparing cotton candy.
- Regular attendance.
- Ability to work with other people.
- Good judgement.
- Provides guest service according to Cedar Fair standards when serving the guest or working with subordinates, including initiating guest interactions, answering questions and giving directions.
- Maintains cleanliness and safety in assigned work area and performs all duties in compliance with Cedar Fair Safety guidelines and requirements and reports all unsafe or unusual conditions to supervision.
- Meets scheduling availability requirements, including nights, weekends, and holiday periods to meet business needs.
- Meets Cedar Fair's attendance requirements as outlined in Cedar Fair's attendance policies.
- Adheres to Cedar Fair's Rules of Conduct including specific costuming and grooming standards as outlined in Employee Guidelines and other park/division specific policies and procedures.
- Other duties may be assigned.

### **Typical Schedule:**

Shift times vary based on season and guest attendance. You may work days, evenings, weekends, and holidays.

### **Seasonal changes to job duties or available hours:** Yes

Kings Island will go to weekend operations by mid- August. During the week when the park is closed is the best time to plan your extended vacations without missing work.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$14

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$490

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 30

**Estimated maximum number of hours per week:** 55

**Potential fluctuation in hours per week:**

Hours may vary due to park attendance or weather.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

No, exempt from paying overtime by law

**Job-Specific Benefits:**

Discounted food. Free Drinks. Complimentary park tickets.

## JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

**Description:**

lift and standing at times based on roles

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

*Other qualifications or conditions*

*Description:*

*Must be able to provide friendly, accurate service to our guests at all times by coming to work with a smile and ready to work attitude. Must be able to communicate effectively with our guests during transactions. Must be able to take direction from supervisors and managers. Most positions in food require standing for long periods of time. Must be able to work in all weather conditions, either indoors or outdoors. Food associates are often required to work in the heat and in cooler temperatures. While some locations are inside, many are located outside.*

**Job Training required:** Yes

*Length of job training:*

*4 hours*

*Hours per week during training period: 20*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Classroom training provided before starting your position in the park.*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Each associate will receive two shirts and two pairs of pants. All associates must be in their uniform and in compliance with grooming standards while on duty.*

*Cost of uniform: \$25*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*All associates must be in uniform as outlined in the Guidebook.*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Sporting Events, Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

*Kings Island hosts free employee ride events where we close the park and offer free rides, food, etc.*

Have fun travelling to new places on our trips! In the past, we have visited:

- Cedar Point & other theme parks
- Washington DC
- Niagara Falls
- Gatlinburg TN
- and more!

**Local Cultural Offering:**

Practice your English and make new friends from around the world! You can have fun and mix with coworkers of different cultural backgrounds at work and in the housing.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

Kings Island provides its Bridge USA associates with onsite dorms. Amenities include: 1. Restrooms and shower facility 2. Laundry facility 3. Cooking area with stoves and microwaves 4. Recreation center with TVs, games, and an associate store 5. Mail center 6. Outdoor soccer field 7. Outdoor basketball court

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Phone Service: Yes

Description:

Kitchen facilities: Yes

Description:

Laundry facilities: Yes

Description:

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

You can request to live with your friends but not guaranteed. Floors are divided by gender.

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$98*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: No*

**Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: There is a walking path from dorm to the park.*

*Biking*

*Estimated commute time: Under 15 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: Bikes are allowed and encouraged. Bike racks are present at housing.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

**Airport: Cincinnati/Northern Kentucky International Airport (CVG)**

*Students are advised to arrive at the airport and take a taxi, Uber, or Lyft to 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$90 for this trip from the airport to the park.*

**Bus Station: Greyhound Bus Line**

*The nearest bus station is the greyhound bus station in downtown Cincinnati. Take a taxi, Uber, or Lyft to the park at 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$70 for this trip.*

**Train Station: Union Terminal - Amtrak**

*The nearest train station is the Union Terminal Amtrak station in downtown Cincinnati. Take a taxi, Uber, or Lyft to the park at 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$70 for this trip.*

**Suggested Arrival Airport:**

*Cincinnati/Northern Kentucky International Airport, CVG, Less than 50 miles*

*Dayton International Airport, DAY, Less than 50 miles*

**Estimated cost of transportation to worksite from suggested airports: \$75 to \$100**

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Kings Island Housing  
6300 Kings Island Drive  
Kings Island , Ohio 45034  
513-754-5420  
\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** Yes

Information regarding pre-arrival onboarding will be provided at least one week before your arrival date. Please email [internationalprogram@visitkingsisland.com](mailto:internationalprogram@visitkingsisland.com) with any questions.

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Kings Island will provide an appointment date/time and transportation to the local Social Security office. Students will be notified by e-mail of their appointment date and time.

Nearest SSA Office: Hamilton , Ohio , Less than 50 miles

**Other:**

Wage Payment Schedule:

Students are paid bi-weekly to either a bank account or pay card, which is issued to them when they onboard.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair volume: maintain a balanced and uniform look from the scalp. Hair color: natural or unnatural, but should be blended, with no neon colors, thick multi-colored stripes or blocks of different colors. Braiding of hair: present a professional, tidy look. Shaved designs or patterns: not permitted. Facial hair must be fully developed, beards should be no longer than 1/2 inch (1.3 cm). Tattoos that are on the face or neck, or are demeaning will not be permitted. Body modifications: not permitted.

Second Job Availability: Yes, likely

Applicable Company Policies:

Smoking, including vaping, is not allowed in any area visible to guests, in associate cafeteria, in any building (including housing) or vehicle. Smoking is only permitted in designated outdoor areas, away from the entrance of buildings, while on an approved break period.

*Personal cell phones, radios, iPods, MP3 players, smart watches and other electronic devices are not to be worn unless specifically issued to you or approved by Kings Island management. Earbuds and headphones may not be used in guest areas, while in uniform, on or off the clock)*

*Due to the nature of our business, associates will be required to work various shifts, including nights, weekends and holidays as well as work in locations in the heat, sun, rain, etc. Associates may be called in or released early in cases where Park Attendance affects Park Operation.*

*The company may test for drugs or alcohol post offer in the following situations: random pool, reasonable suspicion, and specific incident. Drug tests are required for any safety sensitive positions, such as: Rides Associates, Lifeguards, Security Associates. If the drug test fails for a safety sensitive position, your employment will be terminated immediately. You will be tested on your DS-start date.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Restaurants*

***Walking Distance from Housing:***

*Restaurants*

***In Town, Requires Transportation:***

*Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library*