

# Dorney Park a Cedar Fair Park - Food & Beverage Associate

## **HOST INFORMATION**

### Company Description:

Dorney Park started in 1860 as a summer picnic resort, and has transformed over the years into one of largest amusement parks in the northeastern USA. Here are some of the perks of working at Dorney Park:-Inexpensive housing at nearby college campus, 90 minutes away from major cities, like New York City, Philadelphia, Atlantic City, and a drive away to the ocean or mountains! We have a very diverse work force so it is a great way to improve your English while meeting people from many different cultures. Our associates get free admission to our park as well as other local amusement parks when not working. We host many employer organized activities and events throughout the season to create memories that will last a lifetime!

The park covers over 200 acres with nearly 100 rides and attractions. We have seven world class roller coasters and we are home to Wildwater Kingdom, one of the largest waterparks in the country, including the Snake Pit waterslide.

Each year, Dorney Park & Wildwater Kingdom hires 3000 seasonal employees, mostly from surrounding communities. Dorney Park is hires and trains employees who enjoy serving, helping and interacting with park guests. As a Cedar Fair park, we strive to make every day "the best day of the year" for the guests who visit. Dorney Park also knows the importance of respecting, valuing & appreciating our associates who work here. We like our employees to have fun while working!

Host Website: https://www.dorneypark.com

Site of Activity: Dorney Park a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

Host Address: 3830 Dorney Park Road Allentown , Pennsylvania , 18104

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

# PLACEMENT INFORMATION

#### Job Description:

A Food & Beverage Associate interacts with park guests to collect and process food orders, input sales on a cash register, process electronic or cash payments and count any change from sale to guests. Prepare and cook various food items (using fryers, grills and ovens) and serve food orders to park guests. Maintain cleanliness of work area, wash dishes, clean dining spaces and other customer service related duties. Assoicates may be working in a food stand or an outdoor food cart. Students are assigned to food locations based on the business needs.

This is a great position if you want to work in a fast paced team environment or if you want to improve your English skills.

Typical Schedule:

Based on business needs, associates rotate shifts daily so you could be scheduled to open-close or work a mid shift Monday through Sunday each week.

Seasonal changes to job duties or available hours: Yes

Park operates on weekends beginning May, September, October and November. From June through August, park is open 7 days a week with various closing times. Summer hours are 10:30am-10:00pm.

**Drug Test required:** Yes

## **COMPENSATION**

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$448

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 28

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Hours fluctuate based on park operating schedule and impact of inclement weather conditions which cause the park to close.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

No, exempt from paying overtime by law

## **JOB REQUIREMENTS**

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

### **Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Must be able to lift items up to 30 pounds.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

## Description:

Must have thorough knowledge of American currency. May work in a food stand or outdoor cart location. Jobs may be outdoors, possibly in the sun or in shaded areas (some locations are air-conditioned, some are not). Temperatures in Pennsylvania can be very hot and humid in the summer. Students will need to be able to stand for an entire shift. Other duties include maintaining cleanliness of location. Students must not have allergies to cleaning chemicals or direct sunlight.

## Job Training required: Yes

Length of job training:

16 hours

Hours per week during training period: 20

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Must pass state food service training provided by department leadership.

Need to wear uniform: Yes

## Uniform Policy:

Uniforms need to be neat, clean and project an image that allows our park guests to feel immediately comfortable in our presence. Associates receive 2 uniform shirts, shorts, a hat and belt. A hat is required to be worn when working directly with food. Upon arrival to park, associates order black slip resistant shoes to wear when working for safety purposes. Base shoe is free, associate may purchase other shoes at cost. Optional items for purchase at park; sweatshirts or pants.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Hair bust be pulled back and a hat must be worn. Health and safety requirements prohibit the use of nail polish and/or adornments. Shoes

## **CULTURAL OPPORTUNITIES**

## Types of Cultural Opportunities:

Company Parties, Holiday Events, Movie or Game Nights, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions

## Additional Details about Cultural Offerings:

Allentown is filled with malls, sports teams, shops & restaurants. Allentown is conveniently located within a day's drive to Philadelphia, New York City & Boston. In addition, we offer various bus trips throughout the season to places like Washington DC & Niagara Falls and much more.

#### Local Cultural Offering:

As a Dorney Park associate, you can enjoy free admission to other local attactions; Hershey Park, Knoebel's Amusement Park, Kennywood, DelGrosso's, Lehigh Valley Zoo, Great Wolf Lodge Water Park and many more so there is always something to do or see. Experience Musikfest and other local festivals.

# HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

### Employer-owned or employer-arranged housing description:

During your work and travel experience at Dorney Park, you will live at Cedar Crest College in a dormitory room. The dorm a group kitchen and TV/ living area as well as bathrooms per floor. Dorney Park provides kitchen cookware but associates provide individual storage containers and utensils. Associates are responsible for pillow and bedding in dormitory. In mid August, you will be moved to a local hotel close to the park. You will have your own room bathroom, mini refrigerator and TV.

Lease Agreement: Yes

#### Onsite Amenities:

WiFi: Yes

Description:

Instructions will be provided at check in.

Phone Service: Yes

Description:

You can contact CIEE via your cell phone, campus security office or at Dorney Park Human Resource office.

Kitchen facilities: Yes

Description:

When living in dormitory, there will be community kitchen areas. When living in local hotels, we provide locations where food locations are close by.

Laundry facilities: Yes

Description:

Laundry facilities are located in our housing facilities. These facilities are free in college dormitory and small fee when living in local hotels.

### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

We will collect your rooming requests prior to your arrival. Buildings are co-ed but rooms/floors are gender specific. We have a limited number of 3 person rooms.

## Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$85

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

#### Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: We encourage associates to use our free transportation however some do walk from dormitory through a residential neighborhood to park entrance. Use caution when crossing roadways.

Employer-Provided Transportation

Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: Travel from dormitory is about 10 minutes. Travel from hotels can be up to 45 minutes.

# **ARRIVAL INFORMATION**

#### **Arrival Instructions:**

There are a few options for your travel to Allentown, Pennsylvania arriving in New York, Newark or Philadelphia. We suggest flying into one of the New York City airports which offer more flight options and is typically more affordable for students. From NYC airports, you would take a shuttle bus to the Port Authority Bus Station. You will need to book a bus to either the Allentown Bus Station, we will pick you up from these local bus stations daily from 8:00am to 5:00pm.

## Here are a few options:

Trans-bridge Lines: https://transbridgelines.com

Greyhound Bus Company: https://locations.greyhound.com

We ask students provide their flight and bus information **at least 2 WEEKS prior to arriva**l to the United States. Students can check into housing **up to 48 hours prior** to their start date.

Upon pickup, students will be offered opportunity to go to store.

## Suggested Arrival Airport:

Newark Liberty International Airport, EWR, Over 50 miles

LaGuardia Airport, LGA, Over 50 miles

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

### If arriving after regular hours:

#### Suggested After-Hours Accommodation:

AAE Knights Inn 139-09 89th Ave Jamaica , New York 11435 http://ny.aaeworldhotels.com/ 718-658-1866 \$75 to \$100

Hi - New York City 891 Amsterdam Ave, West 103rd Street New York City , New York 10025 http://hinewyork.org/ 212-932-2300 \$75 to \$100

## TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding: Yes

Students will receive a link to an online portal to begin their onboarding documents, availability and uniform sizing. An additional link will be provided to register for housing with arrival and departure dates as well as roommate requests. Dorney Park provides information to assist students via email prior to their arrival to the United States.

## Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

During your on-boarding appointment in Human Resources, we will assist you to complete your Social Security application and make copies of documentation required to submit with your application. We work closely with our local Social Security Office so we will have them on site to meet with you. We will also take you to the SSA office as needed.

Nearest SSA Office: Allentown , Pennsylvania , Less than 10 miles

#### Other:

Wage Payment Schedule:

Dorney Park associates are scheduled Monday-Sunday and paid bi-weekly, every 2 weeks. Associates receive their pay electronically into their US bank account or pay card on evert other Friday.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Associates are expected to dress in a manner consistent with company values and must use good judgement in their personal appearance, grooming and hygiene. Tattoos are permitted as long as they are family friendly. Tattoos on face or neck must be covered with concealer and inappropriate tattoos would need to be covered when working. Piercings and gauges are also permitted as long as not distracting or located on the eye or face (small nose piercings are permitted).

Second Job Availability: Yes, likely

Applicable Company Policies:

All Dorney Park positions are considered outdoor positions which are exposed to all weather conditions (sun, wind, rain, humidity and heat). We provide rain coats, sun screen and hats and sell jackets and sweatshirts to protect associates.

**Cell phone use is prohibited when working.** Cell phones are expected to be stored in a secure park locker. Cell phones can be used when on an assigned lunch break in a non-guest area.

**Smoking in the United States is typically limited to designated or assigned areas.** At Dorney Park, smoking is permitted either before or after your assigned shift or during your lunch break in a designated associate smoking area. While staying in housing, smoking policies are expected to followed in designated smoking areas and violations to the smoking policy could result in removal from housing program.

# **COMMUNITY AMENITIES**

Walking Distance from Worksite:

Post Office

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center

In Town, Requires Transportation:

Shopping Mall, Internet Cafe, Public Library