

### Cedar Point Amusement Park a Cedar Fair Park - Merchandise Sales Associate

# **HOST INFORMATION**

Company Description:

There's a place where the glistening Lake Erie shoreline meets a unique skyline.

That place is Cedar Point, and there is so much to offer.

Located in Sandusky, Ohio, Cedar Point is A Place Like No Other™. Towering over a mile-long beach, you'll find 17 world-class roller coasters with three areas filled with rides and attractions for kids and families, an 18-acre waterpark with plunging slides, Marinas, and world class Hotels. You'll quickly find out why Cedar Point is known as The Amazement Park™.

We offer flexible schedules, exclusive associate perks, free uniforms and laundering, and a wide variety of job positions from ride operations to leadership roles. Cedar Point also knows the importance of respect, value & inclusiveness.

Working at Cedar Point gives you the opportunity to gain valuable work experience and memories that will last a lifetime!

Perks include:

- On-site housing
- FREE Wi-Fi access
- Free transportation to work and around the city of Sandusky
- An associate recreation center that includes a café, retail store, tennis tables, pool tables, basketball court, soccer field, & sand volleyball
- A lounge with big screen televisions, a computer lab, and card games!
- FREE Associate Only Ride Nights
- Exclusive Associate Only parties & picnics
- Associate sport competitions
- Discounted bus trips to popular destinations such as Niagara Falls, Chicago, and New York City.

Begin your journey at Cedar Point for a Summer Job Like No Other!

Host Website: https://www.cedarpoint.com

Site of Activity: Cedar Point Amusement Park a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

**Host Address:** 1 Cedar Point Drive Sandusky , Ohio , 44870

**Nearest Major City:** Cleveland , Ohio , Less than 50 miles away

# PLACEMENT INFORMATION

#### Job Description:

Requires long periods of standing. May require outdoor work in all weather conditions. May have exposure to direct sunlight and heat for long periods of time. The climate in Sandusky usually ranges from cool in May (11°C – 19°C) to warm in June (16°C – 25°C). From July to September, weather is often hot and humid (18°C – 39°C). Throughout September the temperature will get gradually cooler. Requires use of cleaning chemicals.

Assists guests with making purchases in designated retail location at either gift shops or outdoor carts. Interacts with guests and provides excellent guest service. Displays and stocks a variety of merchandise. Requires use of a cash register.

High guest contact position. Above average ability to speak and understand English required. Ability to work collaboratively in a team setting and independently.

#### Typical Schedule:

May-August: Locations open 7 days a week with varying hours between 8 am and midnight. (Average 35-50 hours per week.)

Seasonal changes to job duties or available hours: Yes

After Labor Day, weekends only through October 31st with varying hours between 8 am and midnight. (Average 35-50 hours per week.)

**Drug Test required:** No

## **COMPENSATION**

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$490

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 60

#### Potential fluctuation in hours per week:

Available hours vary due to business needs based on weather and guest attendance.

Average number of hours per week reached by last year's seasonal employees: 40

#### Overtime Policy:

No, exempt from paying overtime by law

#### Job-Specific Benefits:

Associates enjoy free admission to all Cedar Fair parks, discounted meals and merchandise as well as discounts to some area businesses.

# **JOB REQUIREMENTS**

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

#### **Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

#### Description:

Lift/Carry: 0 - 25 Lbs. Constantly Required (66% or more of the time) Push/Pull: 0 - 25 Lbs. Constantly Required (66% or more of the time) Push/Pull (typically on wheeled device such as dolly or cart): 26 - 50 Lbs with assistance, if needed. Occasionally Required (up to 33% of the time)

Standing for entire shift
Handling cleaning chemicals
Working outdoors
Working under direct sunlight
Other qualifications or conditions

#### Description:

Ability to pass a basic math assessment. Able to work alone in a single person location, if needed Must be able to handle money. Ability to follow and maintain all policies/procedures at all times. Provide outstanding Guest Service at all times. Ability to work in a hectic environment with multiple interruptions. Ability to maintain a calm demeanor during emotionally charged situations. Ability to concentrate on detailed work for up to three (3) hours without a break. Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of money and weight measurement, volume, and distance. Ability to understand English at a level sufficient to receive and perform basic job assignments and instructions. Students are expected to work the dates and position to which they agree during the hiring event.

Job Training required: Yes

Length of job training:

one week

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Merchandise cash handling and departmental training.

#### Need to wear uniform: Yes

Uniform Policy:

Associates will be required to provide their own pants for all work locations. Uniform shirts will be provided by our wardrobe department. Divisions will continue to have the ability to identify the uniform shirt/polo being worn by the associates, and will have final say on color of pants to be worn for the uniform. All uniform pants will be required to be either Khaki/Navy/Black.

Cost of uniform: \$30

Uniform laundry: Participant responsibility

Dress Code: Yes

#### Description:

Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

## **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

Company Parties, Holiday Events, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Karaoke Nights or Talent Shows, Beach Parties

#### Additional Details about Cultural Offerings:

Events include Bus Trips, Associate Only Ride Nights, Movies, Picnics & more!

We have fantastic & affordable bus trips to attractions such as Niagara Falls, Chicago, New York City, and Washington D.C.! Event calendars are available to all associates on the Associate Life Portal.

#### Local Cultural Offering:

Enjoy local shopping, restaurants, and many other attractions as area businesses offer associates a discount with a Cedar Point Associate ID, as well as, FREE Public Transportation.

Lake Erie is home to many Islands and Beaches which offer a unique and fun summer experience!

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

#### Employer-owned or employer-arranged housing description:

Cedar Point Housing Campus is located at 2075 1st Street Sandusky, OH 44870. In order to be the best hosts and ensure the safety of our international staff, Cedar Point encourages students to live in one of Cedar Point's extremely affordable associate dormitories. In addition to our 24/7 security staff, our team of RA's (Resident Assistants) are always available and ready to help our residents any way they can! The online Associate Life Portal is the online hub for all Associate Life activity. Students will receive communication via email regarding next

steps once they arrive. The Associate Recreation Center (ARC) is available for all associates and residents to enjoy a wide variety of activities and amenities including a sand volleyball court, full court basketball, full size soccer field, foosball tables, pool tables, air hockey, and table tennis. The ARC also has a lounge with large TVs, Wi-Fi, computer lab, and many small card games. Additional Housing Notes: Our affordable housing fees are deducted directly from the associate's pay and ranges between \$70-\$84 per week depending on which dorm they reside. All students will have 72 hours to depart Cedar Point's associate housing after their last day of work.

Lease Agreement: Yes

#### Onsite Amenities:

WiFi: Yes

Description:

Free Wi-Fi is provided throughout the associate housing campus.

Phone Service: Yes

Description:

Landline phones to contact CIEE are available in both Human Resources, the Recruiting Center, and Associate Housing.

Kitchen facilities: No

Description:

Laundry facilities: Yes

Description:

Laundry machines are available and FREE for resident use on the housing campus.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 3 - 4

Rooming Arrangement Description:

All housing units are multiple occupancy and gender segregated with communal restroom and shower facilities. Students will be placed in whichever housing is available at the time of arrival. Students may make a request for a certain building or roommates however, there may be a wait until the request can be granted based on occupancy.

#### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$84

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

#### Transportation to Worksite:

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: The Cedar Point bus provides transportation to the park FREE of charge.

Local Bus, Subway or Train Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: With a valid Cedar Point Associate ID, associates can access the Sandusky Transit System FREE of charge for transportation to and from the Associate Housing Campus, as well as personal use for local shopping, dining, and entertainment.

# **ARRIVAL INFORMATION**

#### **Arrival Instructions:**

#### **Travel Arrangements**

We recommend students travel to Cleveland Hopkins Airport, as it is the nearest airport to Cedar Point. Options for arrival to the park from either Cleveland or another airport, may include transportation by train or bus. Students may contact Amtrak www.amtrak.com or Greyhound www.greyhound.com directly to make a reservation and check fares. As a reminder, Cedar Point is unable to provide transportation so students should have sufficient funds to cover meals and unforeseen travel expenses. Once at Sandusky's Amtrak or Greyhound station, there is a list of taxi numbers to call to get to the park. Students should request the taxi service bring them to Cedar Point's housing campus for a room assignment. The address 2075 1st Street Sandusky, Ohio.

#### **Days and Times to Arrive**

Associate Housing is open 24 hours a day, 7 days a week to accommodate arrivals at all hours of the day or night. Since flight costs and schedules can fluctuate, students may arrive any day of the week and check in within 72 hours of the start of their DS 2019. After receiving a room assignment, students will be instructed to complete their onboarding paperwork at the Cedar Point Recruiting Center, located directly across the street from Cedar Point's housing campus.

#### Transportation in the Area

With a valid Cedar Point Associate ID, associates can access the Sandusky Transit System FREE of charge for transportation to and from the Associate Housing Campus, as well as personal use for shopping, dining, and entertainment. Cedar Point's own bus will provide transportation from associate housing to the park for work or pleasure. Since Sandusky is mostly rural and walking or bicycling can be challenging (limited sidewalks & paths are in place) our bus system is the safest mode of transportation. A digital route map can be viewed on the Associate Life Portal or a printed copy can be picked up at Human Resources, the Recruiting Center & the Housing Office.

#### Suggested Arrival Airport:

Cleveland Hopkins Airport, CLE, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Hampton Inn Cleveland Airport - Tiedeman
10305 Cascade Crossing
Brooklyn , Ohio 44144
https://www.hilton.com/en/hotels/clecchx-hampton-cleveland-airport-tiedeman-rd/?SEO\_id=GMB-HX-CLECCHX&y\_source=1\_MjA4MTg3NC03MTUtbG9jYXRpb24uZ29vZ2xlX3dlYnNpdGVfb3ZlcnJpZGU%3D
(216) 929-8400
\$75 to \$100

## TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

During on-boarding at the Cedar Point Recruiting Center, students will be required to present a valid passport, J-1 Visa, and DS2019. When students complete their on boarding they will be given a Social Security Card application and question form to complete. Cedar Point assists associates in obtaining their social security cards and I-94 documents. The HR Representative assisting students during onboarding will advise them of the process. Students who already have a Social Security card for the United States should be prepared to present their card at this time.

Nearest SSA Office: Sandusky , Ohio , Less than 10 miles

#### Other:

Wage Payment Schedule:

Pay provided bi-weekly Be prepared to pay for meals & necessities for 21 days Pay is deposited to the PayCard issued to you at on-boarding You may sign up to have pay direct deposited to a US bank

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

- Hair, including facial hair, must be neat, clean & well-groomed each day. For safety, long hair is to be pulled back. - One gauge, no larger than ½ inch or 12mm in each lobe may be worn in place of earrings. - Tattoos/body art are permitted as long as tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

Second Job Availability: No, unlikely

Applicable Company Policies:

#### Onboarding

After onboarding, you will be assigned E-learning assignments to be done on your own time, and you will be paid \$8.80/hour for these E-Learnings. All other orientation and training will be paid at your regular rate of pay.

#### Extra Hours

During the season some departments may post opportunities for students to pick up extra hours. Typically, these hours will be available late August and early September when U.S. college students return to school. This is a great opportunity to try something new and learn new skills! More information will be made available via email communication and through the Associate Life Portal.

#### Job Transfers

Transfers to another department may be requested at various times of the season and will be available based on individual performance and business need. **Students are required to work a minimum of 30 days with their home department prior to the request.** All requests will be reviewed by Human Resources and Division Leadership prior to approval.

#### **Drug Screens**

Cedar Point is committed to ensuring the safety of all guests and staff. Cedar Point conducts pre-employment drug tests for all safety sensitive positions such as Ride Operators or Lifeguards, random drug screens on a weekly basis, and reasonable suspicion drug screens as necessary. All employees may be subject to a random drug screen throughout their employment regardless of the position they work.

# **COMMUNITY AMENITIES**

Walking Distance from Housing:

Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library