

# Aramark Yosemite National Park - Roomskeeper - Yosemite Valley Lodge

## HOST INFORMATION

### Company Description:

Are you looking for a memorable summer? Do you want to have the best summer work experience & make some great new friends? If you said "YES!", then Yosemite National Park is the place for you!

Yosemite National Park is one of the largest National Parks in the USA with an average of over three million visitors each year. Visitors come from around the world to visit our infamous granite, hiking and climbing trails, and beautiful waterfalls. Yosemite is home to diverse wildlife such as black bears, deer, birds, reptiles, and many more species. It is safe to say that you can expect to see wildlife while enjoying your discounted breakfast at Degnan's Deli!

Living in Yosemite National Park will feel like living remotely as the closest town is 45 miles away. Cell service and WiFi is not guaranteed. However, Yosemite will offer you all things needed to live such as the Village Store for groceries and everyday essentials. The Mountain Shop provides you with any equipment needed for outdoor recreation.

#### Employee Perks:

- Retail & Food Discounts
- Many group activities offered throughout the season!

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit www.aramark.com.

Host Website: https://www.travelyosemite.com/employment/

Site of Activity: Aramark Yosemite National Park

Parent Account Name: Aramark Leisure

**Host Address:** 9013 Village Drive Yosemite , California , 95389

**Nearest Major City:** Fresno , California , Over 50 miles away

# PLACEMENT INFORMATION

### Job Description:

Perform a combination of cleaning duties to maintain cleanliness of hotel rooms, in an efficient and timely manner. The number of rooms assigned for cleaning will depend on occupancy of the hotel. Duties include making beds, changing and replenishing linens, cleaning rooms and halls, scouring bathrooms, scrubbing floors and vacuuming. Perform other duties as assigned.

### Typical Schedule:

Shifts time and days can vary. Participant must be willing to work weekends and holidays

**Drug Test required:** Yes

# **COMPENSATION**

**Hourly Wage:** \$16.45

Eligible for Tips: No

Estimated weekly wages including tips: \$575

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

### Potential fluctuation in hours per week:

Natural disasters occur that could limit hours or cause a temporary closure. We will work with participants to reassign employees to different work areas or relocate to a different Aramark property.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Participants will receive the employee discount, 15% off of retail items and 50% off at some Food & Beverage outlets

# **JOB REQUIREMENTS**

English Level required:



Intermediate

Required to be 21+: No

**Previous Experience required:** No

### **Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Must be able to consistently lift 40lbs. Must be able to transport up to 200 lbs of supplies using proper cart. Must be able to stand and walk on various floor surfaces for extended periods of time. Must be able to walk, bend, twist, crouch, push, pull and climb stairs throughout shift. Must be able to tolerate hot, humid work environment.

Standing for entire shift

Handling cleaning chemicals

#### **Job Training required:** Yes

Length of job training:

Job training typically takes the first few shifts until the manager feels the participant is ready.

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Uniforms are provided, they must be kept neat and clean. If working in food service, non-slip shoes are required, participants can purchase upon their arrival for a discounted price.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

Uniforms are to be worn to work, neat and clean. Name tag is also provided and must be worn

## **CULTURAL OPPORTUNITIES**

### Types of Cultural Opportunities:

Karaoke Nights or Talent Shows, Movie or Game Nights, Company Parties, Shopping Trips, Sporting Events, Trips to Major City, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Aramark in Yosemite has an Employee Recreation department that organizes activities each month. This is a great way to have fun, make friends and explore Yosemite National Park. We have game nights, movie and karaoke nights, group hikes, yoga classes, shopping trips and more!

### Local Cultural Offering:

Other Employee Recreation events that Aramark in Yosemite hosts are daily activities during Pride Month, arts and crafts nights, and trivia. We also hold a Farmer's Market once a month that includes some of the fresh foods grown right outside Yosemite!

# HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

### Employer-owned or employer-arranged housing description:

Housing is assigned based off of availability. Weekly rent starts at \$21.00 per week which is directly deducted from their paycheck. Participants may be placed in a canvas sided tent or share house. They are also expected to comply with the housing policy they will sign upon moving in. All housing is shared, so participants will have one to two roommates. Bathrooms, kitchens and laundry facilities are all shared. Participants will have access to appliances like refrigerators, microwaves, stoves and ovens in the shared kitchens. Laundry is free, participants need to provide detergent/supplies. The employer has overnight housing security and is patrolled by National Park Service. There is an employee Wellness Center, with air conditioning, WiFi, activity room, computers and a gym. Smoking is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.

Lease Agreement: Yes

### Onsite Amenities:

WiFi: Yes

Description:

Internet Access is limited and sometimes is unavailable due to the remoteness of the location. Participants will have access to WiFi in shared areas in housing and some public areas.

Phone Service: Yes

Description:

In case of emergency each location has multiple landlines to reach CiEE. Cellphone service is mostly dependent on carrier, Verizon Wireless gets the best service in the Valley.

Kitchen facilities: Yes

Description:

Participants will have access to shared refrigerators, ovens, stoves, microwaves and food storage.

Laundry facilities: Yes

Description:

Shared laundry is free, participants need to provide their own detergent and supplies.

### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

All housing is shared, participants may be placed in a canvas sided tent with one to two roommates. Or in multi-bedroom house with 2 people sharing a room. Prior to your arrival you can request to live with friend, not all requests are guaranteed to be granted. Housing and roommate requests are distributed off of a first come first service basis, and based on availability. No requests are guaranteed.

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$21

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100
Description:

Security deposit of \$100 will be deducted from paychecks in 4 \$25 increments.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The security deposit is returned upon departure as long as participant checks out properly as signed off on in the policy and there is no damage to the room.

Details About Deposit Refund:

Deposit will be refunded back to original form of payment.

### Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: There are multiple paved paths that participants use to get to work.

Biking

Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes Bicycles are available to rent: No

Estimated cost: \$

Description: Traffic in the summer is heavy; we highly recommend using the conveniently located bike paths.

Employer-Provided Transportation

Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: There a shuttle service called the 59 provided by Transportation. This is for employees leaving work late at night or early in the morning when public transportation is not running.

Local Bus, Subway or Train

Estimated commute time: 30 to 45 minutes

Estimated cost: \$0

Description: There is a free shuttle service in the valley, it is for anyone to use. In the summer it is primarily guests so the buses do get busy.

### ARRIVAL INFORMATION

#### Arrival Instructions:

If you arrive on a **weekend** (Saturday or Sunday) between 8am - 5pm you can go to the Wellness Center (8324 Sierra Circle), in Curry Village and check-in with the staff there. They will place you in a housing unit, and then on Monday morning you want to come to the Human Resources Office between the Village Store and Degnan's Deli after 8am with all of your documents to check in with the staff.

If you arrive any **weekday** (Monday-Friday) after 5pm in Yosemite Valley you need to go to the Yosemite Valley Lodge, you can tell the front desk employee that you are a new employee. They will get in contact with our night housing team to pick you up and get you into a housing spot. Then the next morning you need to make your way to the Human Resources Office between the Village Store and Degnan's Deli after 8am with all of your document to check in with the staff.

There are 2 major airports close to Yosemite. We recommend Fresno Yosemite International Airport (FAT) but understand that the San Francisco International Airport (SFO) is a more affordable option for students.

- 1. San Francisco International Airport (SFO), once you land you will need to take an Amtrak train to Merced. After you've arrived in Merced, you will need to take the YARTS bus to Yosemite Valley.
- 2. **Fresno Yosemite International Airport (FAT)**, once you land you will need to take the YARTS bus to Yosemite Valley. If you arrive in Yosemite during business hours (Monday- Friday, 8am to 5pm), you will want to make your way to the Human Resources Office in between the Village Store and Degnan's Deli.

\*We DO NOT recommend that you use taxi or ride sharing platforms to get to Yosemite. Using public transportation is a more affordable option.

\*\*Also note we do not provide transportation to and from the airport, public transportation is recommended.

### Suggested Arrival Airport:

San Francisco International Airport, SFO, Over 50 miles

Fresno Yosemite International Airport, FAT, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Piccadilly Inn Airport 5115 E McKinley Ave Fresno , California 93727 picalliyinnairport.com \$50 to \$75

## TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding: Yes

We will send emails with instructions on applying to the position, sign offer letter and other paperwork. Please READ and FOLLOW INSTRUCTIONS in the emails, if you have questions do not fill out the paperwork until you have reached out to us. If you do not fill out the paperwork prior to your arrival as instructed you will not be able to start working or will see a delay in pay.

### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We provide transportation to the Social Security Office at specific times and dates. If the students do not take advantage of this, they will have to go on their own.

Nearest SSA Office: Fresno, California, Over 50 miles

#### Other:

Wage Payment Schedule:

Participants will be paid weekly. Aramark offers paperchecks, paycards or to open a bank account to utilize direct deposit. We recommend a paycard or direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

- Participants may be asked to cover up tattoos on duty - Do not display visible body piercing other than one earring in each ear - Hair should be clean, neatly groomed and conservatively styled. Hair color/highlights must be natural in color - Beards must be near, trimmed and no more than half an inch in length - Nails should be clean, neatly trimmed and no longer than 1/4 inch - Report to work bathed and showered and use an antiperspirant/deodorant

Second Job Availability: No, unlikely

Applicable Company Policies:

Yosemite National Park is on federal land, meaning we follow federal law. Marijuana is illegal.

Participants are made aware of the Alcohol Policy and will follow federal law in not consuming alcohol if under 21 years of age

Participants will be held to an Attendance Policy, making sure employees go to work and communicate with managers

Participants will be required to join a union, UNITEHERE 19!, and pay initiations fees determined by their position and pay weekly union dues of \$12.95 which is deducted from their checks.

# **COMMUNITY AMENITIES**

Walking Distance from Worksite:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Bank