



WORK & TRAVEL USA

## Aramark Lake Tahoe at Zephyr Cove Resort - General Utility Worker (Dishwasher)

### HOST INFORMATION

#### **Company Description:**

*Imagine working just steps from the beach! We're looking for positive, skilled, confident, dynamic individuals with a true innovative spirit. Does this describe you?*

*ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,0000 employees serving clients in 22 countries.*

*Summertime here is all about life on and near the water: amazing paddle wheeler tours to Emerald Bay, a mile of private beach, personal watercraft and wakeboarding on beautiful Lake Tahoe. When winter comes, this is your basecamp for snowmobiling, with direct access groomed terrain. With charming, historic cabins and fantastic dining come see why Zephyr Cove is the year-round destination of choice at Lake Tahoe.*

#### **Employee Perks:**

- **Discounts at Gift Shop**
- **Discounts at Grill/Restaurant**
- **Discounts on activities, such as Dixie cruises and boat/paddleboard/jetski rentals)**

**Host Website:** <https://www.aramark.com/>

**Site of Activity:** Aramark Lake Tahoe at Zephyr Cove Resort

**Parent Account Name:** Aramark Leisure

**Host Address:** 760 US Highway 50 Zephyr Cove , Nevada , 89448

**Nearest Major City:** Reno , Nevada , Less than 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

*Position Summary:*

*The Dishwasher is responsible for the maintenance and cleanliness of dishes, serve ware, equipment, etc. In addition, the individual may perform other serviceable duties as assigned. Essential functions and responsibilities of the position may vary by Aramark location based on client requirements and business needs.*

**Essential Functions:**

*Ensure guest satisfaction by maintaining all dishes, pots, pans, silverware, glasses, equipment, and kitchen utensils are cleaned and sanitized*

*Maintains dishwashing station, three compartment sink and related areas cleaned*

*Ensures equipment is clean and in working condition; reports any issues to management*

*Performs other light maintenance and custodial tasks*

*Maintains excellent customer service and positive attitude towards guest, customers, clients, co-workers, etc.*

*Adheres to Aramark safety policies and procedures including proper food safety and sanitation*

*Ensures security of company assets*

*Other duties and tasks as assigned by manager*

**Typical Schedule:**

*Schedule may vary Monday - Sunday, 9am -6pm. Employees will work 32 - 40 hours per week.*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$13

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$480

**Bonus:** No

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

*Yes, paid after 40 hours*

**Job-Specific Benefits:**

*Discounts on Dixie cruises, boat/paddleboard/jetski rentals, discounts at Grill/Restaurant, discounts at gift shop*

## JOB REQUIREMENTS

**English Level required:**



**Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

*Lifting*

*Lifting requirement: 50lbs/22kgs*

*Description:*

*Lifting 50 pounds maximum with frequent lifting and/or carrying objects weighing up to 25 pounds. Physical Requirements: BENDING CONSTANT KEYING/FINGERING NOT REQUIRED HEARING FREQUENT REACHING CONSTANT SEEING FREQUENT SPEAKING FREQUENT STANDING CONSTANT WALKING CONSTANT LIFTING*

*Standing for entire shift*

*Handling cleaning chemicals*

**Job Training required:** Yes

*Length of job training:*

*TBD*

*Hours per week during training period: 30*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

**Need to wear uniform:** Yes

*Uniform Policy:*

*•Shirts: All employees must wear their approved uniform shirt they are provided - neat, clean and presentable. •Pants: Black pants are preferred and Khaki is acceptable in some departments. Pants must have back pockets. No leggings, sweat pants or jeans are allowed. Shorts are only acceptable in the following departments: Marina (Select Positions), Retail, Security, Housekeeping, Cocktail Servers. •Shoes: Black, close-toed shoes required. Slip-resistant shoes are required in select departments.*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** No

**Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Potlucks or Dinners, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

*We offer several employee events all through the summer season. Some of the events include FREE sightseeing tour on the MS Dixie II, FREE beach toy rentals (kayaking, paddle boarding), bowling events, outdoor activities, free food events, entertainment, raffles/prizes and more.*

**Local Cultural Offering:**

*Heavenly Village Events*

*Live at Lake View on Thursday's*

*Celebrity Golf Tournament*

*Firework Shows on Lake Tahoe*

*Summer Concert Series*

*Arts & Culture Fairs*

*For more events in South Lake Tahoe visit this website <https://tahoesouth.com/events/>*

## HOUSING AND TRANSPORTATION

**Housing Provided:** *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

**Employer-owned or employer-arranged housing description:**

*Employees will be placed either in the Lodge on-site at Zephyr Cove or at an offsite housing facility. Rooms may have 2-4 occupants. Placement is determined by arrival date and groups traveling together.*

**Lease Agreement:** *Yes*

**Onsite Amenities:**

*WiFi: Yes*

*Description:*

*Wifi is available in at least some areas of the lodge. The offsite lodging has WiFi.*

*Phone Service: Yes*

*Description:*

*Most of the area has good cellular service. There is also some access to a landline phone.*

*Kitchen facilities: Yes*

*Description:*

*In the Lodge, there is a mini fridge and microwave in each room. Across the street from the Lodge there is a full kitchen available for use. There is a full kitchen in the offsite housing facility.*

*Laundry facilities: Yes*

*Description:*

*There is laundry access in the warehouse building across the street from the Lodge. There are offsite laundromats as well.*

**Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 2*

*Maximum Occupancy Per Room: 4*

*Suggested Occupancy Per Room: 2 - 4*

*Rooming Arrangement Description:*

*Only same gender are grouped in rooms.*

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$70*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$250*

*Description:*

*The deposit will be taken in installments over the first 4 paychecks (\$62.50 per paycheck).*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*It is refundable upon departure as long as the room is returned in the state it was received, all uniforms are returned, and all keys are returned.*

*Details About Deposit Refund:*

*An inspection occurs upon checkout to verify refund.*

**Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Lodge housing is on-site.*

*Employer-Provided Transportation*

*Estimated commute time: 15 to 30 minutes*

*Employer-Provided Transportation is free of charge*

*Description: Employee shuttle with 2 pick-ups in the morning, and 2-3 drop-offs in the afternoon.*

**Arrival Instructions:**

It is preferable the students arrives on Tuesday in Reno, NV. Once landing, it is important to go to the Social Security Administration (SSA) Office so the student can apply for their Social Security Card. If they arrive after the SSA office closes they should stay the night at a hotel near the airport. The SSA Office is located directly across from the airport.

SSA Office: 1170 Harvard Way Reno, NV 89502 Phone #: 1-888-808-5481

Tuesday 9:00am to 4:00pm

Wednesday 9:00am to 12:00pm

Please apply for your Social Security Card in Reno before traveling to Zephyr Cove in South Lake Tahoe.

For transportation from Reno to South Lake Tahoe use South Tahoe Express located at the airport or visit [www.southtahoexpress.com](http://www.southtahoexpress.com) 1-866-898-2463 The drive from Reno to South Lake Tahoe is approximately 1.5 hours. Once you arrive in South Lake Tahoe, you can use Uber, Taxi's, a bike or our employee shuttle to and from work. (The pick up and drop off times and locations for the Employee Shuttle will be communicated via email or at Orientation)

First Day Orientations are held on Thursday's from 11:00am- 3:00pm at Zephyr Cove Resort. Please bring the receipt from the Social Security Administration Office, your VISA, passport, I-94 and DS 2019. We will introduce you to our property and you will get your schedule for the week.

**Students should email Kristy White at [white-kristy@aramark.com](mailto:white-kristy@aramark.com) with their travel information AT LEAST 2 weeks before departing to the United States. The best airport to fly into is the Reno-Tahoe International Airport (RNO) located 50 miles away from Zephyr Cove Resort.**

**Suggested Arrival Airport:**

Reno/Tahoe International Airport, RNO, Over 50 miles

**Estimated cost of transportation to worksite from suggested airports: \$25 to \$50**

**If arriving after regular hours:****Suggested After-Hours Accommodation:**

Best Western Airport Plaza Hotel  
1981 Terminal Way  
Reno , Nevada 89502  
\$75 to \$100

Mellow Mountain Hostel  
4081 Cedar Ave  
South Lake Tahoe , California 96150  
(530) 600-3272  
\$0 to \$25

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: Yes

*Details about how to apply for Social Security Number:*

*Students should apply for their SSN after arriving in Reno, NV. The Social Security Office is right across the street from the airport. Social Security Administration Office: 1170 Harvard Way Reno, NV 89502 Phone #: 1-888-808-5481 Hours: 9:00am to 4:00pm Monday 9:00am to 4:00pm Tuesday 9:00am to 12:00pm Wednesday 9:00am to 4:00pm Thursday 9:00am to 4:00pm Friday Closed on Saturday and Sunday*

*Nearest SSA Office: Reno , Nevada , Less than 50 miles*

**Other:**

*Wage Payment Schedule:*

*Students are paid bi-weekly and have the option of using a pay card or direct deposit.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Clean uniform required Slip-resistant shoes required Black pants preferred, no blue jeans or sweatpants allowed Hair conservative & appropriate For kitchen positions: Jewelry consisting of 1 plain-band ring, stud earrings, necklace secured No watches or bracelets Head covered with hair restraint Any facial hair longer than ¼ inch must be covered with a facial hair restraint*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*Cell phones, Bluetooth pieces and ear buds are NOT part of your uniform. These must be put away before clocking in.*

*Participants may find second job within the community but Zephyr Cove is primary job and takes precedent over scheduling.*

*No drug use on property- we are a Federal Park and it is prohibited.*

*We do our best to accommodate couples traveling with program but do not guarantee they will be housed together.*

*We expect all employees to arrive on time for scheduled shifts and to stay for the entire time of scheduled work shifts, unless other arrangements with their immediate supervisor has been made.*

## COMMUNITY AMENITIES

***Walking Distance from Housing:***

*Post Office, Bank, Restaurants, Internet Cafe, Public Library*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*

