



Adventureland Park - Ride Assistant/Operator

HOST INFORMATION

Company Description:

Welcome to Adventureland Resort. We are excited for the upcoming 2023 summer season!

Adventureland provides many cultural opportunities including dinners, games, employee appreciation days and a waterpark day!

Adventureland Resort is located in Altoona, Iowa which is about 15 minutes outside of Des Moines, Iowa. The resort includes an amusement park, hotel, campground, and restaurant. Adventureland Park has over 100 rides and attractions, many different food stands, retail stores, shows, and more! Adventureland Park offers students positions in the Rides, Foods, Bars, Lifeguarding, and Park Services.

Adventureland Inn offers 185 sleeping rooms, two courtyard swimming areas, a toddler play area, and a giant arcade. The hotel offers students positions in the Housekeeping department.

The campground has 350 camping spots as well as tenting areas. It also offers an outdoor pool, laundry facilities, and a communal area with televisions, arcade games, and books!

Spectators Sports Bar and Grill offers a wide range of American food favorites as well as the best sports memorabilia around.

Altoona has an Outlet Mall, a Cinema, Walmart, Target, a variety of grocery stores, banks, restaurants, and more!

Iowa can be 15 degrees Celsius in May and warm up to around 39 degrees Celsius in July. We suggest packing lighter jackets that can be worn on colder days however the majority of the summer is warm-hot.

Host Website: <https://www.adventurelandresort.com/>

Site of Activity: Adventureland Park

Parent Account Name: Adventureland Resort

Host Address: 305 34th Avenue Northwest Altoona , Iowa , 50009

Nearest Major City: Des Moines , Iowa , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Job Duties: Duties include operating and/or assisting on various amusement park rides. Assisting guests during the loading and unloading process and ensuring guest safety. These positions involve being on your feet for extended periods of time, requires good mobility and

moderate lifting. You will be exposed to various weather conditions and have constant guest interaction.

Responsibilities:

- Test rides daily before opening the ride to guests.
- Enforce park policies, ride restrictions and ride recommendations.
- Restrict the number of guests on the loading platform to the number who can be seated on the ride.
- Ensure safe operation of the ride.
- Assist with the loading and unloading of the ride to include small children and guests with disabilities.
- Verify that safety restraints and belts are correctly secured before the ride is set into motion.
- Explain safety procedures to riders.
- Take appropriate action to answer or resolve guest questions and complaints.
- Measure children using measuring sticks
- Give directions and deliver instructions using a microphone.
- Meet scheduling availability requirements, including nights, weekends, and holiday periods to meet business needs.
- Report ride issues and failures to management promptly.
- Other duties as assigned

Working conditions:

- Frequently outdoors and exposed to the elements and weather
- Must be able to be on your feet for the duration of your shift (sometimes 8+ hours a day)
- Hours to include nights and weekends

Typical Schedule:

Schedules include 6 days a week from 2pm-park close. There may be times that you are scheduled earlier. Closing times change due to operations. Days off must be requested in advance.

Seasonal changes to job duties or available hours: Yes

Park operates weekends only May 1st-23rd and after August 22nd, hours will be reduced. Additional hours may be available during the week. Cultural activities will also be held during this time.

Drug Test required: No

COMPENSATION

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$450

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Fluctuations in hours depends on your willingness to work, weather, as well as park occupancy. Weekends only after Labor Day - September 6.

Average number of hours per week reached by last year's seasonal employees: 45

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Employees get into the amusement park for free Monday-Friday. Employees also have their own dining area with discounted food.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

All applicants should be able to lift at least 25+ pounds. Must be able to sit, stand, or walk for long periods of time.

Standing for entire shift

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

This position involves being on your feet for extended periods of time, requires mobility and moderate lifting. You will be exposed to various weather conditions and have constant guest contact.

Job Training required: Yes

Length of job training:

1 day

Hours per week during training period: 6

Different wage during training period: No

Start on specific day of the week: Yes

Friday

Training requirements:

There are no certifications for this position.

Need to wear uniform: *Yes*

Uniform Policy:

Students will wear khaki (tan) shorts or pants as well as black or white athletic shoe. Students will also be required to wear a black or brown plain belt and have their uniform shirt tucked in at all times while working. We recommend you bring 2 pairs with you. Students will receive an Adventureland logo shirt, hat, and name tag. There is a \$20 uniform deposit that will be payroll deducted on their first check and will be refunded when the uniform is turned in at the end of the season.

Cost of uniform: \$20

Uniform laundry: Participant responsibility

Dress Code: *No*

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Movie or Game Nights, Potlucks or Dinners, Sporting Events, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Participants will be given a calendar of events at the beginning of the season. It will feature free events, events around the city, and so much more! It is important that participants check their emails in the summer. Sometimes surprise events are set up and employees are notified via email.

Local Cultural Offering:

Upon starting employment at Adventureland every team member is provided with a discount card that allows them special offers at businesses in the area. Des Moines hosts many summer festivals, farmer's markets, and events.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

Employer-owned or employer-arranged housing description:

Econolodge - 4755 Merle Hay Road Des Moines, IA 50322 Econolodge is located in a developed stretch of city that has nearby convenience stores, grocery stores, gas stations, and fast food restaurants. All students will be required to stay in EconoLodge. Rooms will be assigned by the employer by position, start date, and end date. You will more than likely be living with students from different countries. All students will be allowed to move into housing on Tuesday's between 5/16/2023 through 07/11/2023. If you arrive before Tuesday, you will be responsible for your own housing until your move in date (Tuesday). Each student will also sign a housing agreement. Students will also be required to stay in this housing from the beginning of their program until their end date. Each room has 3 beds (1 full size bed and 1 bunk bed with two twin size beds), 1 bathroom with sink, toilet, and bath/shower. You will have to provide your own full size bed sheets,

blankets, towels, and pillows. Utilities (electricity, water, TV, and internet) are included in your rent. Rent is \$95 per week per student. This is \$13.57 per day. Housing Deposit/Fee is \$100 per student. This fee is nonrefundable . If damages occur in excess of the \$100, you will be responsible for paying the additional fees.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Econolodge provides internet.

Phone Service: Yes

Description:

There is a phone in the lobby of the hotel as well as cellular service in the area.

Kitchen facilities: Yes

Description:

Each hotel room has its own mini-fridge and microwave.

Laundry facilities: Yes

Description:

EconoLodge has coin laundry on property for students to use.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 3

Rooming Arrangement Description:

Floors are co-ed. Rooms are NOT co-ed. Room arrangements will be made based upon your position, start date, and end date.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$95

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

You will pay for the housing deposit upon arrival to the employer. Deposits must be paid in cash.

Housing Deposit Refundable: No

Transportation to Worksite:

Other

Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: We will provide transportation to work from housing. We will not provide transportation to other places but many things are within walking distance.

ARRIVAL INFORMATION

Arrival Instructions:

Adventureland prefers students arrive on Tuesdays it will be the only day allowed to move into housing each week. Students MUST email their arrival information to April Sauls, Human Resources Director - HR@adventurelandpark.com at least 2 WEEKS prior to arrival to the United States.

There are two options for your travel to Altoona, Iowa.

1) Chicago O'hare International Airport (ORD)

One option is to fly into Chicago O'hare International Airport (ORD) and take a bus to Des Moines, IA (approximate travel time 5-5.5 hours). The cost of a one-way bus ticket to Des Moines will be about \$45.00-\$60.00. Greyhound Bus (<http://greyhound.com>) has a stop in Des Moines, Iowa. **Students will have to take a taxi, uber, or lyft from the bus station to their hotel or housing.**

2) Des Moines International Airport (DSM)

Students also have the option to fly into Des Moines International Airport (DSM). **Students will have to arrange their own transportation** from the airport to either their hotel or housing. Taxi, Lyft, or Uber is available which will cost anywhere from \$15-\$40 depending on the type of transportation.

Suggested Arrival Airport:

Des Moines International Airport, DSM, Less than 10 miles

Chicago O'hare International Airport, ORD, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Adventureland Inn
3200 Adventureland Drive
Altoona , Iowa 50009
www.adventurelandresort.com
515-265-7321
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

All students will need to complete an online application through the Adventureland website/ Workday portal. The Adventureland Human Resources department will email detailed instructions on how to accurately complete the application.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Once you arrive, Adventureland will assist in the scheduling of your social security appointment as well as taking you to the appointment.

Nearest SSA Office: Des Moines , Iowa , Less than 10 miles

Other:

Wage Payment Schedule:

Employees will be paid biweekly. We encourage all employees to open a bank account when they arrive (Wells Fargo or Bank of America).

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

• Conservative make-up may be worn. • A mustache, beard or goatee must be well-maintained • Jewelry should be minimal and conservative.

Second Job Availability: Yes, likely

Applicable Company Policies:

- 1. You will read the handbook given to you.*
- 2. You must be at work at your scheduled shift time. You must request time off in advance.*
- 3. If you miss work due to illness you will be required to do to a doctor and turn in a doctor's note in order for the absence to be excused.*
- 4. You are expected to be respectful of the bus and the bus driver. This means you need to clean up after yourself. Do not leave trash on the bus, and there is no smoking or vaping allowed on the bus.*
- 5. You are not allowed to have your cell phone with you at any times while in guest areas.*
- 6. Adventureland does not own the housing facility. If you misbehave and the housing facility asks you to leave there is nothing that Adventureland can do.*
- 7. Sexual harassment is prohibited.*
- 8. You must shower and use deodorant regularly.*
- 9. Fill out your monthly reports for your sponsor on time.*
- 10. In order to receive the end of season bonus you must work until the contracted end date, have no more than 1 unexcused absence, no more than 3 total absences, no written discipline documentation, no issues reported from housing management, and remember that ultimately the bonus is still at manager discretion.*

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Bank, Restaurants

Walking Distance from Housing:

Food Market, Shopping Mall, Bank, Restaurants, Fitness Center

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe