



Whitefish Mountain Resort - Lift Operations

HOST INFORMATION

Company Description:

Whitefish Mountain Resort is a fun place to work and play! In the summer, our employees enjoy free access to all of our activities including: Zip Lines, Aerial Adventure Park, Alpine Slides, Chairlifts to hiking and mountain biking and more!

Whitefish is a small town of 8,000 people located just north of Kalispell, Montana. Whitefish is just a short drive from the beautiful Glacier National Park.

Our success is dependent upon our staff having the ability and authority to take care of our guests.

Employees receive 30% off food at our restaurants, as well as 20% in our retail stores. Housing for J-1 students is located in downtown Whitefish, walking distance to all the restaurants, stores and entertainment with a free bus to and from work.

Join the proud tradition of service at Whitefish Mountain Resort on Big Mountain in Whitefish, Montana!

Host Website: <http://www.skiwhitefish.com>

Site of Activity: Whitefish Mountain Resort

Parent Account Name: Whitefish Mountain Resort

Host Address: 3812 Big Mountain Road , PO Box 1400 , Whitefish , Montana , 59937

Nearest Major City: Whitefish , Montana , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Job Summary: The Lift Attendant's primary duties include: ensuring that all guests have a valid lift ticket, assisting properly ticketed guests in loading/unloading to/from chair lifts while maintaining safe conditions in and around lift terminals and ensuring positive guest relations with each rider. The Lift Department Offices and Liftie locker room are located in the Operations Building located in the upper village area across from the historic Chalet Building which houses the Hellroaring Saloon.

Job Relationships:

- Reports to: Lift Manager, Supervisors, Crew Leaders and Operator.
- Employees Supervised: None
- Interrelationships: Works closely and communicates effectively with all Lift department employees, Ski School, Patrol, Guests and other mountain personnel.

Job Specifications:

- *Minimum two years of High school, trade school or equivalent.*
- *One year experience in working with the general public/guest relations.*
- *Skill in operating basic machinery.*
- *Ability to provide accurate information and maintain good attitude during stressful situations.*
- *Ability to speak clearly and communicate thoroughly with customers and co-workers.*
- *Willing to work overtime, holidays, and weekends as requested by the Manager.*
- *Skiing/Snowboarding skills are required for some positions.*
- *Must be at least 18 years of age to operate equipment.*
- *Subject to WSI's Alcohol and Controlled Substance Abuse Policy based on the nature of the position and related duties.*

Specific Duties:

- *Checks each guest for proper ticket/season pass by use of ticket scanner. Check every ticket/pass every time.*
- *Loads/unloads passengers to/from chair lift in a safe and efficient manner.*
- *Builds corrals using diagrams according to days predicted skier visits and tears corrals down each evening as directed.*
- *Directs corral traffic as needed.*
- *Keeps corral and terminal area clean and orderly promoting safety procedures at all times.*
- *Performs snow maintenance on ramps, terminal area, corral and other areas as needed.*
- *Assists in daily lift inspections.*
- *Promotes positive guest relations with riders and co-workers.*
- *Serves as alternate Lift Operator as needed.*
- *Gains thorough understanding of all aspects of Whitefish Mountain Resort in order to function as information source for guest.*
- *Asks questions of supervisor and/or co-workers for clarification of procedures or knowledge.*
- *Meets company's requirements for appearance, attendance and punctuality.*
- *Required to be in uniform and name tag daily.*

Typical Schedule:

5 work days, 8 hour shifts, any day of the week. Generally the shifts start at 8:30am and get off work at 4:30-5pm.

Seasonal changes to job duties or available hours: *Yes*

Weekly hours will be different due to changes in the operating season

Drug Test required: *No*

COMPENSATION

Hourly Wage: *\$12*

Eligible for Tips: *No*

Estimated weekly wages including tips: *\$400*

Bonus: *Yes*

\$2 per hour for every hour an employee works.

** All figures above are pre-tax*

Estimated average number of hours per week: *35*

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 45

Potential fluctuation in hours per week:

Fluctuations will depend on guest volume.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Free ski and snowboard pass, free group lessons, discounts on food and beverage and retail items.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Standing for entire shift

Handling cleaning chemicals

Need to wear uniform: Yes

Uniform Policy:

Black, brown or blue jean pants.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Holiday Events, Shopping Trips

Additional Details about Cultural Offerings:

Living in downtown Whitefish, you will be within walking distance of shopping, restaurants, bars, live music, theater, bowling, ice skating, a rock climbing gym, a indoor pool and water park and more.

Local Cultural Offering:

- Arts and Crafts festivals
- Whitefish Lake -swimming, kayaking, stand up paddle boarding
- Farmer's Markets
- Live music
- Community Theatre
- Fireworks for 4th of July

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Check out this website for information and pictures of the housing: <http://whitefishmotel.com/>

Lease Agreement: No

Onsite Amenities:

WiFi: Yes

Description:

good.

Phone Service: Yes

Description:

cell service

Kitchen facilities: Yes

Description:

each apartment has a kitchen

Laundry facilities: No

Description:

there is a laundromat within walking distance

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

Yes you can request to live with friends and they can be co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$93.75

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$375

Description:

Needs to be cash.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The apartment needs to be clean and the unit be in the same shape it was found upon move in. A \$25 cleaning fee is required and will be reduced from the \$375.

Details About Deposit Refund:

On the final paycheck.

Transportation to Worksite:

Local Bus, Subway or Train

Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: Scheduled routes

ARRIVAL INFORMATION

Arrival Instructions:

You can travel to Whitefish, Montana either by airplane or train (Amtrak). If you arrive Monday through Saturday between the hours of 7am and 4pm, we can pick you up and take you directly to your apartment.

Suggested Arrival Airport:

Glacier International Airport, FCA, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Whitefish Mountain Resort

3794 Big Mountain Rd

Whitefish , Montana 59937

skiwhitefish.com
406-862-1961
\$25 to \$50

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will take the students to the office and help.

Nearest SSA Office: Kalispell, Montana, Less than 25 miles

Other:

Wage Payment Schedule:

Bi-weekly paycheck or direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups:

Grooming Requirements:

Hair: to be clean, neatly groomed, away from face and of a "natural" color Men's hair is to be no longer than collar length or pulled back in a ponytail Facial Hair: must be established prior to opening day Must be trimmed (1") and maintained Short/skirt length (minimum length = mid-thigh) Tattoos: must be covered if larger than 2" Earrings and facial piercing: 3 earrings per ear, plugs have to be smaller than ¼" and covered, ear only. Females are allowed one small nose piercing (stud only)

Second Job Availability: Yes, likely

Applicable Company Policies:

No talking on cell phones while at work.

No smoking in the apartment.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall, Bank