



Whitefish Mountain Resort - Food and Beverage Utility Staff

HOST INFORMATION

Company Description:

Whitefish Mountain Resort is a fun place to work and play! In the summer, our employees enjoy free access to all of our activities including: Zip Lines, Aerial Adventure Park, Alpine Slides, Chairlifts to hiking and mountain biking and more!

Whitefish is a small town of 8,000 people located just north of Kalispell, Montana. Whitefish is just a short drive from the beautiful Glacier National Park.

Our success is dependent upon our staff having the ability and authority to take care of our guests.

Employees receive 30% off food at our restaurants, as well as 20% in our retail stores. Housing for J-1 students is located in downtown Whitefish, walking distance to all the restaurants, stores and entertainment with a free bus to and from work.

Join the proud tradition of service at Whitefish Mountain Resort on Big Mountain in Whitefish, Montana!

Host Website: <http://www.skiwhitefish.com>

Site of Activity: Whitefish Mountain Resort

Parent Account Name: Whitefish Mountain Resort

Host Address: 3812 Big Mountain Road , PO Box 1400 , Whitefish , Montana , 59937

Nearest Major City: Whitefish , Montana , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Job Summary: The Utility Staff person will need to be familiar with the cash register, dining room, kitchen, and all other operations and will be expected to assist in maintaining the highest level of cleanliness in all areas including the rest rooms. May work in Ed & Mully's, located in the Village, the Summit House, located at the summit of Big Mountain or the Base Lodge.

Job relationships:

- Reports to: Kitchen Manager
- Employees Supervised: None

Job specifications:

- High school graduate or GED equivalent.

- *Previous food service experience preferred.*
- *Communication skills require that the individual can read, write & speak English.*
- *Personality traits should include the ability to function during times of high stress & the ability to deal fairly with customers & co-workers.*

Specific Duties

- *Ensure the best overall quality of the food and beverage service.*
- *Assist in the food preparation of menu items as outlined by the kitchen manager.*
- *Set-up the service line at the start of the day's operations and restock as needed.*
- *Prep food and cook orders on the production line.*
- *Wash all items, as received, in a timely & proper fashion.*
- *Comply with all sanitary codes & inform supervisors of any cleaning supply shortages or damaged equipment.*
- *Maintain a clean & sanitized work area at all times.*
- *Use proper floor washing & trash removal techniques in order to maintain a safe & sanitary work environment.*
- *Perform daily janitorial duties (picking up outside trash, cleaning/stocking restrooms, etc.)*
- *Be familiar with all cash register operations and procedures.*
- *Ensure that restaurant tables are set properly & dining room is clean.*
- *Keep supervisor on duty informed of any problems, complaints or compliments about the restaurant or resort.*
- *Inform supervisor or manager of any equipment failure or abnormal operations.*
- *Assist in receiving and storing food products and operating supplies giving special attention to product rotation.*
- *At the conclusion of daily operations; clean the dining room, clean and organize the cash register area, clean the serving line, clean all trays, utensils and pots and pans, and entire kitchen area.*
- *Conform to Health Department regulations and inspections.*
- *Subject to WSI's Alcohol and Controlled Substance Abuse Policy based on the nature of the position and related duties.*

Typical Schedule:

5 work days, 8 hour shifts, any day of the week. Generally the shifts start at 9am and get off work at 5pm.

Seasonal changes to job duties or available hours: *Yes*

Weekly hours will be different due to changes in the operating season

Drug Test required: *No*

COMPENSATION

Hourly Wage: *\$12*

Eligible for Tips: *No*

Estimated weekly wages including tips: *\$400*

Bonus: *Yes*

\$2 per hour for every hour an employee works.

** All figures above are pre-tax*

Estimated average number of hours per week: *35*

Estimated minimum number of hours per week: *30*

Estimated maximum number of hours per week: *45*

Potential fluctuation in hours per week:

Fluctuations will depend on guest volume.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Free ski and snowboard pass, free group lessons, discounts on food and beverage and retail items.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Standing for entire shift

Handling cleaning chemicals

Need to wear uniform: Yes

Uniform Policy:

Black, brown or blue jean pants.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Holiday Events, Shopping Trips

Additional Details about Cultural Offerings:

Living in downtown Whitefish, you will be within walking distance of shopping, restaurants, bars, live music, theater, bowling, ice skating, a rock climbing gym, a indoor pool and water park and more.

Local Cultural Offering:

- Arts and Crafts festivals
- Whitefish Lake -swimming, kayaking, stand up paddle boarding
- Farmer's Markets
- Live music
- Community Theatre
- Fireworks for 4th of July

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Check out this website for information and pictures of the housing: <http://whitefishmotel.com/>

Lease Agreement: No

Onsite Amenities:

WiFi: Yes

Description:

good.

Phone Service: Yes

Description:

cell service

Kitchen facilities: Yes

Description:

each apartment has a kitchen

Laundry facilities: No

Description:

there is a laundromat within walking distance

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

Yes you can request to live with friends and they can be co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$93.75

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$375

Description:

Needs to be cash.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The apartment needs to be clean and the unit be in the same shape it was found upon move in. A \$25 cleaning fee is required and will be reduced from the \$375.

Details About Deposit Refund:

On the final paycheck.

Transportation to Worksite:

Local Bus, Subway or Train

Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: Scheduled routes

ARRIVAL INFORMATION

Arrival Instructions:

You can travel to Whitefish, Montana either by airplane or train (Amtrak). If you arrive Monday through Saturday between the hours of 7am and 4pm, we can pick you up and take you directly to your apartment.

Suggested Arrival Airport:

Glacier International Airport, FCA, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Whitefish Mountain Resort

3794 Big Mountain Rd

Whitefish, Montana 59937

skiwhitefish.com

406-862-1961

\$25 to \$50

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will take the students to the office and help.

Nearest SSA Office: Kalispell, Montana, Less than 25 miles

Other:

Wage Payment Schedule:

Bi-weekly paycheck or direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups:

Grooming Requirements:

Hair: to be clean, neatly groomed, away from face and of a "natural" color Men's hair is to be no longer than collar length or pulled back in a ponytail Facial Hair: must be established prior to opening day Must be trimmed (1") and maintained Short/skirt length (minimum length = mid-thigh) Tattoos: must be covered if larger than 2" Earrings and facial piercing : 3 earrings per ear, plugs have to be smaller than ¼" and covered, ear only. Females are allowed one small nose piercing (stud only)

Second Job Availability: Yes, likely

Applicable Company Policies:

No talking on cell phones while at work.

No smoking in the apartment.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall, Bank

