



## Vacasa Bethany Beach 33363 Sea Colony Way - Rec Housekeeper

### HOST INFORMATION

**Company Description:**

ResortQuest Delaware has operated in the Bethany Beach area since 1972. RQ provides vacation rental management services for over 850 properties, and manages 47 homeowner associations. During the season, RQ welcomes approximately 40,000 rental guests to our managed properties, nearing 9,000 reservations, with the majority of those stays occurring at the resort communities of Sea Colony, Bear Trap, and the surrounding Bethany Beach communities. Sea Colony is a planned community with 2,200 condominiums, with 1,000 units directly on the beach with views of the Atlantic Ocean, and the others off the ocean but with easy access to the beach either by walking or using public transportation. Sea Colony has 12 pools, a tennis center, 34 tennis courts, a Fitness Center, and many other activities and amenities. RQDE provides staffing and management services for practically all of Sea Colony--both in room service and outdoor areas. Over the past 12 years, RQ has been actively recruiting international students primarily from Europe/Asia, and each year we have increased the number of students hired. We have found the international workforce to be motivated and hard working, and our owners and guests have appreciated their contributions and learning about their culture.

Bethany Beach is a beautiful community located on the Atlantic Ocean. Outdoor summer activities include biking, hiking, beaching, swimming, walking the boardwalk and shopping. Stores and restaurants are accessible by bicycle.

**Host Website:** <http://WVRDelaware.com>

**Site of Activity:** Vacasa Bethany Beach 33363 Sea Colony Way

**Parent Account Name:** Vacasa

**Host Address:** 33363 Sea Colony Way Bethany Beach , Delaware , 19930

**Nearest Major City:** Washington , District Of Columbia , Over 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

Come join a great team of Rec Association Housekeepers in Bethany Beach!

The Rec Housekeeping department is in charge of cleaning all rec areas including the Fitness Center, Tennis Center, Parking areas, Promenade, Beach, Outside parking and all pool areas. Time is spent outside in the summer and the jobs performed are the following:

Sweeping/mopping/vacuuming/dusting

Trash removal

Cleaning bathrooms and windows

Shoveling

Watering flowers

Operating cleaning machines

Housekeeping interacts with guests in the following manner:

*Respond to guests' questions and requests  
Respond to calls regarding spills and broken glass  
Deliver housekeeping items to guest rooms*

*The Rec Housekeeping department is hard working and positive. Students must be team players and must provide legendary customer service to guest and co-workers. Students must come to work on time and be reliable. Ability to lift 25 pounds required. Prior professional cleaning experience a plus.*

**Typical Schedule:**

*Hours for this job vary. There are daytime hours and nighttime hours. The hours can be discussed upon hire.*

**Seasonal changes to job duties or available hours:** Yes

*Students may be assigned a variety of tasks within the department, and hours may vary. Students may be asked to work for special events. We are looking for reliable, serious students.*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$12

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$440

**Bonus:** No

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 35

**Estimated maximum number of hours per week:** 45

**Potential fluctuation in hours per week:**

*Students will be assigned hours based on weather and the needs of the department. During June, July and August we are very busy and reliable, positive students can usually work at least 40 hours.*

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

*Yes, paid after 40 hours*

**Job-Specific Benefits:**

*At Sea Colony we treat our international students like family. We plan activities, share meals, provide bikes, have organized trips and work as a team.*

# JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+: No**

**Previous Experience required: No**

**Qualifications & Conditions**

*Lifting*

*Lifting requirement: 25lbs/11kgs*

*Description:*

*Must be able to lift 25 pounds.*

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

*Other qualifications or conditions*

*Description:*

*Must be able to work both inside and outside in different types of weather. Must be reliable and come to work on time. Must be polite with guests and co-workers. Must be comfortable speaking with guests and answering their questions. This is a job that requires energy and a positive attitude. You must be comfortable being part of a team.*

**Job Training required: Yes**

*Length of job training:*

*One week*

*Hours per week during training period: 40*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Training will include an orientation done within the department. Students are trained by both managers and co-workers.*

**Need to wear uniform: Yes**

*Uniform Policy:*

*Rec Housekeepers are required to purchase and bring their own sneakers and khaki or tan shorts, which they must have on the first day of work. Shirts are provided by the company.*

*Cost of uniform: \$20*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Sea Colony shirt and tan shorts. Comfortable sneakers. No sandals or open-toed shoes. Students must look clean.*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

*Bethany Beach welcomes students from around the world each year. At ResortQuest, we encourage students to participate in local events and happenings. Students will form new friendships through holiday celebrations, pot luck meals, organized trips to other cities, and a year end student celebration.*

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

**Community Housing Options:**

*Available: Yes*

*Description:*

*Once students are hired they can contact us and we will see if we have anything at ResortQuest available or refer them to another Realtor (employer will provide a list of housing options). The cost ranges between \$100-\$150 per week per person. They are required to pay a security deposit (which may be non-refundable) and a utilities deposit. In order to keep things affordable it can be better if all of our summer students live together. Most of our living arrangements are privately owned homes. Students must keep the house they are living in clean. This includes taking out the trash, washing dishes, cleaning the refrigerator, cleaning bathrooms, maintaining the furniture and maintaining the common living areas. RQ does inspect the students living areas each week to make sure the students are keeping the properties clean and undamaged. Students who work for RQ agree to keep their houses clean and undamaged. If you do not respect or clean your living area, please do not apply!*

*Minimum Average Cost Per Week: \$100*

*Maximum Average Cost Per Week: \$150*

**Transportation for Community Housing Description:**

*Bikes are available to all students, and the workplace is within biking distance. Please contact us for information regarding bikes. In Bethany Beach you will also have access to buses and other public transportation.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

*Please arrange to arrive in Bethany in advance and communicate your plans with your Supervisor.*

*Students are encouraged to arrive and settle directly into their previously secured housing and then make their way to the work site.*

*Please utilize E Point at [ocstudentcenter.com](http://ocstudentcenter.com) for shuttle from airport to Bethany Beach housing. Please also email your Supervisor with your travels arrangements PRIOR to leaving for the United States.*

*ResortQuest will arrange transportation within 10+ days of arrival for students to apply for their social security card.*

**Suggested Arrival Airport:**

*Baltimore Washington International, BWI, Over 50 miles*

**Estimated cost of transportation to worksite from suggested airports:** \$150 to \$200

**If arriving after regular hours:****Suggested After-Hours Accommodation:**

*Holiday Inn Baltimore BWI  
815 Elkridge Landing Rd  
Linthicum Heights , Maryland 21090  
\$100 to \$150*

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:****Social Security Number:**

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*ResortQuest will take participants to the social security office after they have been in the country for 10 days or more.*

*Nearest SSA Office: Lewes , Delaware , Less than 50 miles*

**Other:**

*Wage Payment Schedule:*

*Students are paid on every other Friday. Each student will be issued a paycard upon arrival. If a student opens a bank account they can receive direct deposit. But until they sign up for direct deposit, they will have a paycard.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups:*

*Grooming Requirements:*

*Non-offensive tattoos are acceptable. If a tattoo is deemed offensive by management, the employee must cover it completely. Visible piercings must be removed for safety reasons. Neat, clean facial hair is accepted. Students must shower/bathe regularly and use deodorant. Good hygiene is required.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*ResortQuest Delaware is a great place to work and students can expect to meet many new friends and co-workers. If you choose to work for ResortQuest, we will be your primary job. We encourage students to find second jobs, but those second jobs must work around our schedule. Students will be assigned permanent schedules in July, but before July schedules will vary each week.*

*The job conditions at ResortQuest are very good. Managers are involved in the international student program and make sure the students get the most out of their cultural experience.*

*Personal cell phones cannot be used during work hours unless there is an emergency. However, personal phones can be used during a student's break or lunch.*

*Smoking is not allowed in ResortQuest buildings or on our beaches. There is a designated smoking section at one of our buildings.*

*Schedules will be provided to students by their managers each week.*

*ResortQuest requires good attitudes from participants. We are a customer-focused hospitality industry, and we focus on our guests at all times. Bad attitudes, disrespectful behavior, and lack of customer service is not allowed! If you are not a friendly, reliable, hard-working person, please do not apply! If you are a happy, reliable, hard-working, customer-focused person, we look forward to meeting you!*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Beach, Boardwalk shops*

***Walking Distance from Housing:***

*Food Market, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Movie Theater*