

# Six Flags The Great Escape - Food Services

## **HOST INFORMATION**

## Company Description:

The Most Exciting Employer in the Adirondacks! With over 125 rides, shows and attractions, The Great Escape and Hurricane Harbor is a true "escape" nestled in the pristine Adirondack Mountains. Included is a state-of-the-art outdoor water park. With so many things to do, there is a plethora of exciting job opportunities awaiting you. The Great Escape provides world class thrills with its highly-ranked wooden coaster, The Comet, and Sasquatch, our awesome drop tower ride. There is something for everyone and a job for anyone. With so much to offer in terms of job opportunities, you'll enjoy a new "escape" each and every day. Located at the foothills of the Adirondack Mountains in Warren County on the shores of Lake George, Queensbury was once a popular hunting and fishing area for the Iroquois. Today, Queensbury continues to offer a tremendous amount of recreation opportunities for people of all ages. Queensbury's spectacular scenery draws thousands of tourists each year! The Town is noted for its amusement parks, golf courses, downhill and cross-country ski trails. The Warren County Bike Path runs from Lake George through Queensbury to Glens Falls and is a gem of the area. The many local lakes, like Glen Lake, offer easy access to water for swimming, canoeing and boating. In addition to wonderful recreation activities and fabulous scenery, Queensbury is the home to many businesses in a variety of industries.

Host Website: https://www.sixflags.com/greatescape

Site of Activity: Six Flags The Great Escape

Parent Account Name: Six Flags Inc

Host Address: 1172 Route 9 Queensbury, New York, 12804

Nearest Major City: Albany , New York , Over 50 miles away

## PLACEMENT INFORMATION

## Job Description:

**FOOD SERVICE** 

DESCRIPTION: Hungry for a great job with filling experience? If you love good food (who doesn't?), you'll crave being surrounded by the flavors of Six Flags as part of our foods team. Whether you're preparing, serving, or selling food for restaurants, outdoor carts, or catered outings, you'll enjoy amazing perks and have fun both inside and outside the kitchen.

What You Will Be Doing

- Provide exceptional guest service while surrounded by roller coasters
- Greet and ask guests about their favorite ride as they walk up to your location
- Take guests' orders, offering suggestions and upsells about the most delicious menu items

- Feed hungry guests promptly and satisfy growling stomachs with fresh, made-to-order foods
- Operate Point of Sale (POS) registers
- Prepare everything from double bacon cheeseburgers to ice cold soft drinks to delectable funnel cake sundaes and more.
- Fill condiment dispensers, wipe down tables, wash dishes, and keep all areas clean and safe for guests

#### How You Will Do It

- Ability to work in an environment as fast-paced as our coasters
- Demonstrate a strong work ethic and commitment to the Six Flags mantra
- Friendly, outgoing personality inviting guests to your station
- Ability to work with a team to relay food orders as needed
- Positive attitude to make guests excited about their meal
- Have a passion for delicious food
- Following all Six Flags grooming and sanitation guidelines

#### What You Will Need

- Must be 14 years or older
- Basic computer literacy and ability to handle cash accurately
- In foods you must be able to stand, walk, stoop, bend, and reach throughout your shift
- · Excellent verbal communication skills
- Able to work a flexible schedule, including weekends and holidays

Seasonal changes to job duties or available hours: Yes

Park is open on weekends only at beginning and end of season.

**Drug Test required:** Yes

## **COMPENSATION**

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$480

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 32

## Overtime Policy:

Yes, paid after 40 hours

#### Job-Specific Benefits:

After working 40 hours, employees get a pass that gives them free admission or discounts to various local attractions.

## **JOB REQUIREMENTS**

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

#### **Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

## Description:

Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

## Description:

\*Must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. \*Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. \*Must be attentive to guests and highly knowledgeable about the property in order to assist guests. \*Basic computer skills required. \*Must be able to work individually or on a team and at a quick pace. \*Must be flexible and able to work where they are needed. \*Must have the ability to read, write, and understand instructions given in the English language. \*Must have the ability to understand and respond to verbal instructions given in the English language. \*Food Services workers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.

Job Training required: Yes

Length of job training:

8-10 Hours

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

2 polo's, 2 khaki shorts/pants. Students will be able to exchange dirty uniforms for a clean set in the wardrobe area. Students can wear a white T-shirt under uniforms if they would like, but cannot be visible at the sleeves or at the bottom. Sunglasses may be worn in outdoor jobs. Frames should be one solid color, but not neon frames. Sunglasses that prevent guests from seeing eyes are not permitted. Student is required to bring or purchase comfortable tennis shoes.

Cost of uniform: \$0

Uniform laundry: Provided at no cost

Dress Code: Yes

## Description:

At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

## **CULTURAL OPPORTUNITIES**

### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Movie or Game Nights, Potlucks or Dinners, Sporting Events, Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions

## Additional Details about Cultural Offerings:

Six Flags, The Great Escape periodically hosts "Cast Parties", activities, and cookouts for their employees.

# AFTER WORKING 40 HOURS, EMPLOYEES GET A PASS THAT GIVES THEM FREE ADMISSION OR DISCOUNTS TO VARIOUS LOCAL ATTRACTIONS.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

## Employer-owned or employer-arranged housing description:

Students can live in a cabin/motel right by property. Martha's, the motel, 4 per room Samoset, the cabins, are 2 per room, but 4 per cabin - Fridge, TV, bedding, microwave, stove, grills, bathroom, air conditioning, wi-fi, are provided.

Lease Agreement: Yes

## Onsite Amenities:

WiFi: Yes
Description:

Phone Service: Yes Description:

Students will have wifi or are able to call over their cell phones. We recommend using WhatsApp.

Kitchen facilities: Yes

*Description:* 24/7 access

Laundry facilities: Yes

*Description:* 24/7 access

## Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 4 - 6

Rooming Arrangement Description:

Employer does not take friend requests for housing. All housing is very close to each other.

## **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$80

Housing Cost Deducted from Paychecks: No

Description:

We collect rent every Friday in HR/ESO. Late payments will accrue a \$20 fee per day.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150
Description:

Deposit due upon arrival.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Refunded at the end of contract date, remain in good standing, housing unit left in good condition, keys returned.

Details About Deposit Refund:

Included in final paycheck.

## Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: Very close to property.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: No Bicycles are available to rent: Yes

Estimated cost: \$75 Total: Yes Per Day: No

Description: Busy roadways to and from housing. There is a bike/walk way, but it's narrow.

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: Our Housing Supervisor will provide scheduled trips to the store, attractions, etc.

Local Bus, Subway or Train

Estimated commute time: Under 15 minutes

Estimated cost: \$1

Total: No Per Day: Yes

Description: There is a bus & trolley that stop in front of the park every 15 min to the hour during peak season, 6/25-9/6.

## **ARRIVAL INFORMATION**

## Arrival Instructions:

From the Albany International Airport, we recommend you take the Greyhound bus for \$55 to Glens Falls and then take a Taxi from the bus station to Six Flags. The taxi ride should be around \$20.

If you arrive in Glens Falls BEFORE 5:00PM, go right to the Human Resources building behind the park (it's on 33 Round Pond Rd.)

If you arrive AFTER 5:00PM, go to the "Main" cabin next to all of the Samoset cabins. It is right next to a big "Great Escape" sign on Route 9 that directs guests down to Six Flags Drive to the hotel and parking lot. The main Samoset cabin, where the housing supervisor lives, is on the corner of Route 9 and Six Flags Drive.

Text or use WhatsApp to contact our Housing Supervisor, Darwin Frasier with any questions once you arrive, 518-232-1540.

## Suggested Arrival Airport:

Albany International Airport, ALB, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

## Suggested After-Hours Accommodation:

Red Roof Inn 188 Wolf Road Albany , New York 12205

# TRAINING AND ONBOARDING

## Pre-Arrival Onboarding:

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will arrange for Social Security directions and transportation information to nearest SS office.

Nearest SSA Office: Queensbury , New York , Less than 10 miles

### Other:

Wage Payment Schedule:

Students will be paid weekly by check until their SSN comes in.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups:

Grooming Requirements:

At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

Second Job Availability: Yes, likely

Applicable Company Policies:

Students may be asked to work in several different jobs during their job agreements due to varying business demands. You may work extra hours and shifts, you just need to communicate with your supervisor.

# **COMMUNITY AMENITIES**

## Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Internet Cafe

## Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Internet Cafe

In Town, Requires Transportation:

