



Adventureland Park - Food Team Member

HOST INFORMATION

Company Description:

Welcome to Adventureland Resort. We are excited for the upcoming 2022 summer season!

Adventureland provides many cultural opportunities to students including dinners, movies, games, employee appreciation days, magic show, and a waterpark day!

Adventureland Resort is located in Altoona, Iowa which is about 15 minutes outside of Des Moines, Iowa. Our resort includes an amusement park, hotel, campground, and restaurant.

Adventureland Park has over 100 rides and attractions, many different food stands, retail stores, shows, and more! Adventureland Park offers students positions in the Rides, Foods, Games, Lifeguarding, Costume Characters, Retail, and Bars department.

Adventureland Inn offers 185 sleeping rooms, two courtyard swimming areas, a toddler play area, and a giant arcade. The hotel offers students positions in the Housekeeping department.

The campground has 350 camping spots as well as tenting areas. It also offers an outdoor pool, laundry facilities, and a communal area with televisions, arcade games, and books!

Spectators Sports Bar and Grill offers a wide range of American food favorites as well as the best sports memorabilia around.

Altoona has an Outlet Mall, a Cinema, Walmart, Target, a variety of grocery stores, banks, restaurants, and more!

Iowa can be 15 degrees Celsius in May and warm up to around 39 degrees Celsius in July. We suggest packing lighter jackets that can be worn on colder days however the majority of the summer is warm-hot.

Host Website: <https://www.adventurelandresort.com/>

Site of Activity: Adventureland Park

Parent Account Name: Adventureland Resort

Host Address: 305 34th Avenue Northwest Altoona , Iowa , 50009

Nearest Major City: Des Moines , Iowa , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Foods employees will be assigned to one of the food service areas throughout Adventureland Park, based upon staffing needs. Each area has multiple food stands and a dedicated staff. Employees will be assigned to that area for the duration of the season.

Foods employees serve and replenish food from fryers, broilers, and steam tables and break down and clean stations at the end of the day.

Employees must be able to work at a fast pace and stand for long periods of time.

Employees will have constant interaction with American guests and American coworkers.

Employees may be temporarily assigned to other departments to assist them, including working one shift per week operating amusement park rides.

Duties Include:

- *Preparing workstations with supplies, food, or condiments*
- *Working as a team to prepare a food area, sell food, and clean and close a food area*
- *Food preparation and cooking, utilizing ovens, fryers, broilers, griddles, and mixers*
- *Wrapping hamburgers*
- *Making pizzas*
- *Preparing sub sandwiches and gyros*
- *Cooking French fries, chicken tenders, and onion rings*
- *Making funnel cakes*
- *Cooking with and cleaning fryers*
- *Preparing foods for cooking*
- *Overseeing cooking and proper preparation of food*
- *Preparing proper quantities of food according to guest needs*
- *Following recipes and procedures to prepare food*
- *Maintaining service standard and hygienic practices*
- *Operating cash registers and interacting with guests*
- *Receiving payments from guests, making change, troubleshooting guest concerns, and issuing receipts*
- *Ensuring accuracy of monetary transactions*
- *Following food safety regulations*
- *Cleaning tasks to include cleaning, sweeping, mopping, washing dishes*
- *Cleaning of equipment, to include fryers, counters, griddles, steam tables, mixers, and ovens*
- *Working in multiple food stands, performing various tasks*
- *Food stands can be hot and humid*
- *Exhaust fans remove smoke and some heat*
- *Using chemicals to clean and sanitize surfaces*
- *Lifting and carrying up to fifty pounds 23 kilograms*

Typical Schedule:

-Typical shifts 1pm-9:30pm. It's possible to be scheduled earlier/ -Scheduled five days a week including weekends and holidays. -Days off must be requested in advance with supervisor approval.

Seasonal changes to job duties or available hours: Yes

Park operates weekends only May 1st-23rd and after August 22nd, hours will be reduced. Additional hours may be available during the week. Cultural activities will also be held during this time.

Drug Test required: No

COMPENSATION

Hourly Wage: \$11

Eligible for Tips: No

Estimated weekly wages including tips: \$340

Bonus: Yes

Rate is \$9.50/hr if cooking. End of season bonuses - students may receive up to \$1 for every hour worked if they follow the required guidelines. Additional information provided upon hire.

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Fluctuations in hours depends on your willingness to work, weather, as well as park occupancy. Weekends only after Labor Day - September 6.

Average number of hours per week reached by last year's seasonal employees: 45

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Employees get into the amusement park for free Monday-Friday. Employees also have their own dining area with discounted food.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Foods employees lift, push, and pull boxes of food and must be able to lift up to 50lbs/22kgs.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight
Other qualifications or conditions

Description:

Most positions require little or no experience. All positions involve being on your feet and remaining active while interacting with our guests. Positions are indoors, semi-outdoors or completely outdoors. Most indoor positions are not air conditioned. You must be able to tolerate the heat and humidity of the Iowa summer. No matter what the weather conditions, all positions are vital to developing the fun culture our guests have come to expect here when visiting Adventureland Park.

Job Training required: Yes

Length of job training:

3 days

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: Yes

Friday

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Students will wear khaki (tan) shorts or pants as well as black or white non-slip athletic shoe. Students will also be required to wear a black or brown plain belt and have their uniform shirt tucked in at all times while working. We recommend you bring 2 pairs with you. Students will receive an Adventureland logo shirt, hat, and name tag. There is a \$20 uniform deposit that will be payroll deducted on their first check and will be refunded when the uniform is turned in at the end of the season.

Cost of uniform: \$20

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Movie or Game Nights, Potlucks or Dinners, Sporting Events, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Participants will be given a calendar of events at the beginning of the season. It will feature free events, events around the city, and so much more! It is important that participants check their emails in the summer. Sometimes surprise events are set up and employees are notified via email.

Local Cultural Offering:

Upon starting employment at Adventureland every team member is provided with a discount card that allows them special offers at businesses in the area. Des Moines hosts many summer festivals, farmer's markets, and events.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

WoodSpring Suites Pleasant Hill – 1525 Metro East Drive, Pleasant Hill, Iowa 50327 (50 rooms) WoodSpring Suites Ankeny – 6703 SE Bellagio Drive, Ankeny, Iowa 50021 (50 rooms) All first and second year students will be required to stay in WoodSpring Suites. Rooms will be assigned by the employer by position, start date, and end date. You will more than likely be living with students from different countries. All students will be allowed to move into housing on Wednesday's between 5/11/2022 through 07/13/2022. If you arrive before Wednesday, you will be responsible for your own housing until your move in date (Wednesday). Each student will also sign a housing agreement before being allowed to move into housing. Students will also be required to stay in this housing from the beginning of their program until their end date. Third year students will have their choice of off property housing or WoodSpring Suites. If the student chooses to find off property housing, Adventureland will not help in this process. Each room has 3 beds (1 full size bed and 1 bunk bed with two twin size beds), 1 bathroom with sink, toilet, and bath/shower. You will have to provide your own full size bed sheets, blankets, towels, and pillows. Utilities (electricity, water, TV, and internet) are included in your rent. Rent is \$95 per week per student. This is \$13.57 per day. Deposit \$100 per student. This deposit is nonrefundable . If damages occur in excess of the deposit, you will be responsible for paying the fees.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WoodSpring provides internet.

Phone Service: Yes

Description:

There is a phone in the lobby of the hotel as well as cellular service in the area.

Kitchen facilities: Yes

Description:

Each hotel room has its own kitchenette. This includes a full size fridge, stove top, microwave, and sink.

Laundry facilities: Yes

Description:

WoodSpring has coin laundry on property for students to use.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 3

Rooming Arrangement Description:

Floors are co-ed. Rooms are NOT co-ed. Room arrangements will be made by the employer based upon your position, start date, and end date.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$95

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

You will pay for the housing deposit upon arrival to the employer. Deposits must be paid in cash.

Housing Deposit Refundable: No

Transportation to Worksite:

Other

Estimated commute time: Under 15 minutes

Estimated cost: \$0

Description: Employer will provide transportation to work from housing. Employer will not provide transportation to other places.

ARRIVAL INFORMATION

Arrival Instructions:

Adventureland prefers students arrive on Tuesdays or Wednesdays because Wednesdays is the only day allowed to move into housing. Students MUST email their arrival information to April Sauls, Human Resources Director - HR@adventurelandpark.com at least 2 WEEKS prior to arrival to the United States.

There are two options for your travel to Altoona, Iowa.

1) Chicago O'hare International Airport (ORD)

*One option is to fly into Chicago O'hare International Airport (ORD) and take a bus to Des Moines, IA (approximate travel time 5-5.5 hours). The cost of a one-way bus ticket to Des Moines will be about \$45.00-\$60.00. Greyhound Bus (<http://greyhound.com>) has a stop in Des Moines, Iowa. ***Students will have to take a taxi, uber, or lyft from the bus station to their hotel or housing.****

2) Des Moines International Airport (DSM)

*Students also have the option to fly into Des Moines International Airport (DSM). ***Students will have to arrange their own transportation*** from the airport to either their hotel or housing. Taxi, Lyft, or Uber is available which will cost anywhere from \$15-\$40 depending on the type of transportation.*

Suggested Arrival Airport:

Des Moines International Airport, DSM, Less than 10 miles

Chicago O'hare International Airport, ORD, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Adventureland Inn
3200 Adventureland Drive
Altoona , Iowa 50009
www.adventurelandresort.com
515-265-7321
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Once you arrive, Adventureland will assist in the scheduling of your social security appointment as well as taking you to the appointment.

Nearest SSA Office: Des Moines , Iowa , Less than 10 miles

Other:

Wage Payment Schedule:

Employees will be paid biweekly. We encourage all employees to open a bank account when they arrive (Wells Fargo or Bank of America).

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups:

Grooming Requirements:

• Conservative make-up may be worn. • All hairstyles must be a natural color otherwise a hat must be worn. Hair longer than shoulder length must be tied back. • A mustache, beard or goatee must be well-maintained • Jewelry should be minimal and conservative

Second Job Availability: Yes, likely

Applicable Company Policies:

1. You will read the handbook given to you.
2. You must be at work at your scheduled shift time. You must request time off in advance.
3. If you miss work due to illness you will be required to do to a doctor and turn in a doctor's note in order for the absence to be excused.
4. You are expected to be respectful of the bus and the bus driver. This means you need to clean up after yourself. Do not leave trash on the bus, and there is no smoking or vaping allowed on the bus.
5. You are not allowed to have your cell phone with you at any times while in guest areas.

6. Adventureland does not own Woodspring (the housing facility). If you misbehave and Woodspring asks you to leave housing there is nothing that Adventureland can do.

7. Sexual harassment is prohibited.

8. You must shower and use deodorant regularly.

9. Fill out your monthly reports for your sponsor on time.

10. In order to receive the end of season bonus you must work until the contracted end date, have no more than 1 unexcused absence, no more than 3 total absences, no written discipline documentation, no issues reported from Woodspring management, and remember that ultimately the bonus is still at manager discretion.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Bank, Restaurants

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe