



All residences are subject to availability. ${ }^{1}$ Shared Student Accommodation: private or shared room with shared kitchen and washroom facilities. Not in city centre. ${ }^{2}$ Standard residences are mostly located in the city centre, often affiliated with universities \| Residence fees are approximate. | ${ }^{3}$ Subject to bandwidth limitations by host. "Custodianship fees may apply for long-term students.

## Fees and Refund Policy

To register and obtain a letter of acceptance a deposit is require

- Non-visa students: $\$ 300$ non-refundable deposit
- Visa students: 8 weeks or less: full-tuition. More than 8 weeks: $50 \%$ of tuition. Non-refundable deposit: $\$ 300.00$. No refunds given for cancellations and or program shortening once visa is obtained.
- Accommodation booking requires additional $\$ 200$ deposit which becomes non-refundable 14 days prior to arrival.
Balance of fees is due by or on start date. Credit cards accepted with 4\% processing fee for charges over $\$ 500.00$.

Fees paid by wire transfer should be sent to: Name of Account: Quest Language Studies Corp. Bank Address: TD Canada Trust
777 Bay Street, Toronto, Ontario, M5G 2C8, Canada Trust Account Number: 12442 (transit) - 004 (instituion)- 5008664 (accent.) Swift Code: TDOMCATTTOR
Tuition Refund - subject to stated policy No refunds given for cancellations and or program shortening once visa is obtained. \% of Program Completed 0\% up to $10 \%$

$10 \%$ up to $20 \%$
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Cancellations must be provided in writing and addressed to registration@studyquest.net. Fees referred to as deposit, administration, placement, registration, materials and other are non-refundable. This is excepted when travel is not possible due to government restrictions,
doctor sanctioned health conditions and death in immediate family . All doctor sanctioned health conditions and
bank charges are deducted from refunds.
Shortening duration (weeks) or intensity (lessons) of program after
start date requires cancellation and re-registration.
Changing program start date is subject to $\$ 25$ fee after 2 free changes. Accommodation Refund: An advance cancellation notification of 4 full weeks is required to obtain a refund of unused accommodation fees.

Visa Refusal: Should students fail to obtain a Canadian visa they will receive a complete refund minus a $\$ 300$ administration fee and associated rom the Canadian embassy / consulate a copy of the letter of rejection Restriction: Should govern and
Restrictions: Should government mandated restrictions make in-person
classes not possible, no refunds will be provided. Students may transfer classes not possible, no refunds will be provided. Students may transfer the lifting of restrictions.

For our complete fees and refund policy, including dismissal and withdrawal, please see www.studyquest.net/policies.
For youth and group programs fees, please contact us Fees and conditions are subject to change

