



LANGUAGE
SCHOOLS

ILSC JUNIOR CAMP PROGRAMS PRICELIST 2026 / 2027

CANADA: VANCOUVER | TORONTO | MONTRÉAL **AUSTRALIA:** BRISBANE

Valid for start dates from January 2026 to January 2027

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ILSC Language Schools: The ILSC Education Group Inc. (ILSC-Vancouver, ILSC-Toronto, ILSC-Montréal); ILSC India Private LTD. ILSC (Brisbane) PTY LTDa is trading as ILSC-Adelaide, ILSC-Brisbane, ILSC-Melbourne, ILSC-Sydney, ILSC-Perth, ILSC Australia RTO Number 31564, CRICOS Code: 02137M.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST¹

Junior program fees are listed by program start date and are valid for the 2026 and 2027 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in CAD.

UNACCOMPANIED MINOR* FEE (each way) \$75

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Canadian arrival airport where they will connect with an ILSC staff member who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the [ILSC contact for pickup two weeks prior to departure](#).

NON-REFUNDABLE DEPOSIT¹ \$350

For the ESL-High School Bridge Program pricing and application form, please refer to our [fee pages](#) and [online application form](#).

¹ Non-refundable deposit of C\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/ week will be applied to accommodate the special dietary need.

JUNIOR SUMMER CAMPS - CANADA

☀ SUMMER 2026 AT ILSC MONTRÉAL, ILSC TORONTO, OR ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

	1 week	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 9.</i>	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26, Aug 2	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26	Jun 28, Jul 5, Jul 12, Jul 19	Jun 28, Jul 5, Jul 12	Jun 28, Jul 5	Jun 28
HOMESTAY ACCOMMODATION²						
PACKAGE PRICE (AGE 13-17)	\$1,995 CAD	\$3,190 CAD	\$4,385 CAD	\$5,580 CAD	\$6,775 CAD	\$7,970 CAD
NO ACCOMMODATION - DAY ONLY						
PACKAGE PRICE (AGE 13-17)	\$980 CAD	\$1,660 CAD	\$2,340 CAD	\$3,020 CAD	\$3,700 CAD	\$4,380 CAD

See page 8 and 9 for full list of what's included in the program fees.

👤 LEADERSHIP CAMP (ENGLISH LEVEL 12+) AT ILSC MONTRÉAL (ALL PRICES ARE IN CANADIAN DOLLARS)

	1 week	2 weeks	3 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 2.</i>	Jul 5, Jul 19, Jul 26	Jul 5, Jul 19	Jul 5
HOMESTAY ACCOMMODATION²			
PACKAGE PRICE (AGE 13-17)	\$1,995 CAD	\$3,190 CAD	\$4,385 CAD
NO ACCOMMODATION - DAY ONLY			
PACKAGE PRICE (AGE 13-17)	\$980 CAD	\$1,160 CAD	\$2,340 CAD

See page 8 and 9 for full list of what's included in the program fees.

WHAT IS THE JUNIOR LEADERSHIP CAMP?

THE JUNIOR LEADERSHIP CAMP is a dynamic summer program powered by Greystone College to inspire the next generation of leaders. Set in the vibrant, multicultural city of Montreal, students will live in the heart of downtown at McGill University's Carrefour Sherbrooke residence, gaining a unique blend of academic challenge, personal growth, and cross-cultural connection. Through interactive workshops, real-world case studies, and collaborative projects, participants will explore key concepts in leadership, communication, decision-making, and innovation. A series of inspiring talks by guest speakers from Montreal's diverse industries — including business, technology, non-profit, media, and the arts — will allow students to learn directly from successful professionals and broaden their understanding of leadership in a global context.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST¹

Junior program fees are listed by program start date and are valid for the 2026 and 2027 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in CAD.

UNACCOMPANIED MINOR FEE* (each way) \$75

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Canadian arrival airport where they will connect with an ILSC staff member who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the [ILSC contact for pickup two weeks prior to departure](#).

NON-REFUNDABLE DEPOSIT¹ \$350

For the ESL-High School Bridge Program pricing and application form, please refer to our [fee pages](#) and [online application form](#).

¹ Non-refundable deposit of C\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/week will be applied to accommodate the special dietary need. Families of four or more, please contact us for availability. Families of five or more may be split between two or more homestay families.

³ Students aged 9-12 must have a parent, older sibling aged 16+, or a guardian present in Vancouver during the program.

JUNIOR WINTER CAMPS - VANCOUVER

New Format for Winter 2026! Students explore Vancouver through our standard range of Junior Camp activities, enjoying a Canadian winter tourism activity experience at a great value!

This program provides the option for parents to join and make it a Family Camp. Parents will join our general English classes while youth have specialized Junior classes.

Families participate together in our activity package

❄️ WINTER CAMP 2026 AT ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on February 1.</i>	Jan 4, Jan 11, Jan 18, Jan 25	Jan 4, Jan 11, Jan 18	Jan 4, Jan 11	Jan 4
HOMESTAY ACCOMMODATION²				
PACKAGE PRICE PER YOUTH STUDENT (AGE 9-17)³	\$1,945 CAD	\$3,090 CAD	\$4,235 CAD	\$5,380 CAD
NO ACCOMMODATION - DAY ONLY				
PACKAGE PRICE PER YOUTH STUDENT (AGE 9-17)³	\$1,000 CAD	\$1,700 CAD	\$2,400 CAD	\$3,100 CAD

See page 8 and 9 for full list of what's included in the program fees.

❄️ WINTER CAMP 2026 FAMILY OPTION - ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

NOTE: This program is open to individual youth students and is not exclusively a family program.

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on February 1.</i>	Jan 4, Jan 11, Jan 18, Jan 25	Jan 4, Jan 11, Jan 18	Jan 4, Jan 11,	Jan 4
HOMESTAY^{2 & 3}				
1 Parent + 1 Child (AGE 9+)	\$3,675 CAD	\$6,050 CAD	\$8,345 CAD	\$10,680 CAD
Additional Parent	\$1,730 CAD	\$2,960 CAD	\$4,110 CAD	\$5,300 CAD
Additional Child (AGE 9+)	\$1,945 CAD	\$3,090 CAD	\$4,235 CAD	\$5,380 CAD
NO ACCOMMODATION - DAY ONLY				
1 Parent + 1 Child (AGE 9+)	\$2,055 CAD	\$3,560 CAD	\$4,985 CAD	\$6,450 CAD
Additional Parent	\$1,055 CAD	\$1,860 CAD	\$2,585 CAD	\$3,350 CAD
Additional Child (AGE 9+)	\$1,000 CAD	\$1,700 CAD	\$2,400 CAD	\$3,100 CAD

See page 8 and 9 for full list of what's included in the program fees.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST¹

Junior program fees are listed by program start date and are valid for the 2026 and 2027 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in CAD.

UNACCOMPANIED MINOR FEE* (each way) \$75

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Canadian arrival airport where they will connect with an ILSC staff member who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the [ILSC contact for pickup two weeks prior to departure](#).

NON-REFUNDABLE DEPOSIT¹ \$350

For the ESL-High School Bridge Program pricing and application form, please refer to our [fee pages](#) and [online application form](#).

¹ Non-refundable deposit of C\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/week will be applied to accommodate the special dietary need. Families of four or more, please contact us for availability. Families of five or more may be split between two or more homestay families.

³ Students aged 9-12 must have a parent, older sibling aged 16+, or a guardian present in Vancouver during the program.

JUNIOR WINTER CAMPS - VANCOUVER

Students explore Vancouver through our standard range of Junior Camp activities, enjoying a Canadian winter tourism activity experience at a great value!

This program provides the option for parents to join and make it a Family Camp. Parents will join our general English classes while youth have specialized Junior classes.

Families participate together in our activity package

❄️ WINTER CAMP 2027 AT ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2027 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on January 31.</i>	Jan 3, Jan 10, Jan 17, Jan 24	Jan 3, Jan 10, Jan 17	Jan 3, Jan 10	Jan 3
HOMESTAY ACCOMMODATION²				
PACKAGE PRICE PER YOUTH STUDENT (AGE 9-17)³	\$1,995 CAD	\$3,190 CAD	\$4,385 CAD	\$5,580 CAD
NO ACCOMMODATION - DAY ONLY				
PACKAGE PRICE PER YOUTH STUDENT (AGE 9-17)³	\$1,035 CAD	\$1,770 CAD	\$2,505 CAD	\$3,240 CAD

See page 8 and 9 for full list of what's included in the program fees.

❄️ WINTER CAMP 2027 FAMILY OPTION - ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

NOTE: This program is open to individual youth students and is not exclusively a family program.

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2027 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on January 31.</i>	Jan 3, Jan 10, Jan 17, Jan 24	Jan 3, Jan 10, Jan 17	Jan 3, Jan 10	Jan 3
HOMESTAY^{2 & 3}				
1 Parent + 1 Child (AGE 9+)	\$3,750 CAD	\$6,160 CAD	\$8,570 CAD	\$10,980 CAD
Additional Parent	\$1,755 CAD	\$2,970 CAD	\$4,185 CAD	\$5,400 CAD
Additional Child (AGE 9+)	\$1,995 CAD	\$3,190 CAD	\$4,385 CAD	\$5,580 CAD
NO ACCOMMODATION - DAY ONLY				
1 Parent + 1 Child (AGE 9+)	\$2,100 CAD	\$3,610 CAD	\$5,120 CAD	\$6,630 CAD
Additional Parent	\$1,065 CAD	\$1,840 CAD	\$2,615 CAD	\$3,390 CAD
Additional Child (AGE 9+)	\$1,035 CAD	\$1,770 CAD	\$2,505 CAD	\$3,240 CAD

See page 8 and 9 for full list of what's included in the program fees.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST¹

Junior program fees are listed by program start date and are valid for the 2026 and 2027 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in CAD.

UNACCOMPANIED MINOR FEE* (each way) **\$75**

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Canadian arrival airport where they will connect with an ILSC staff member who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the [ILSC contact for pickup two weeks prior to departure](#).

NON-REFUNDABLE DEPOSIT¹ **\$350**

For the ESL-High School Bridge Program pricing and application form, please refer to our [fee pages](#) and [online application form](#).

¹ Non-refundable deposit of C\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/ week will be applied to accommodate the special dietary need.

³ For the Junior Camp at UBC, and Junior Camp at McGill, a refundable accommodation damage/lost property deposit of \$100 cash CAD will be required at time of arrival. If no damage or accommodation property is lost during the program, the \$100 fee will be fully refunded upon program completion.

JUNIOR CAMPS AT UNIVERSITY CAMPUS RESIDENCES - CANADA

SUMMER 2026 VANCOUVER AT THE UNIVERSITY OF BRITISH COLUMBIA (UBC) (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 9.</i>	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26, Aug 2	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26	Jun 28, Jul 5, Jul 12, Jul 19	Jun 28, Jul 5, Jul 12	Jun 28, Jul 5	Jun 28
UNIVERSITY RESIDENCE ACCOMMODATION^{2&3}						
PACKAGE PRICE (AGE 9-17)	\$3,115 CAD	\$5,580 CAD	\$7,745 CAD	\$9,910 CAD	\$12,075 CAD	\$14,240 CAD
NO ACCOMMODATION - DAY ONLY						
PACKAGE PRICE (AGE 9-17)	\$1,570 CAD	\$2,705 CAD	\$3,840 CAD	\$4,975 CAD	\$6,110 CAD	\$7,245 CAD

See page 8 and 9 for full list of what's included in the program fees.

SUMMER 2026 MONTRÉAL AT MCGILL UNIVERSITY DOWNTOWN CAMPUS (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 2.</i>	Jul 5, Jul 12, Jul 19, Jul 26	Jul 5, Jul 12, Jul 19	Jul 5, Jul 12	Jul 5
UNIVERSITY RESIDENCE ACCOMMODATION²³				
PACKAGE PRICE (AGE 13-17)	\$3,115 CAD	\$5,280 CAD	\$7,445 CAD	\$9,610 CAD

See page 8 and 9 for full list of what's included in the program fees.

NOTE: this program does not provide an option for day only programs.

LEADERSHIP CAMP (ENGLISH LEVEL 12+) MONTRÉAL AT MCGILL UNIVERSITY DOWNTOWN CAMPUS (ALL PRICES ARE IN CANADIAN DOLLARS)

	1 week	2 weeks	3 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 2.</i>	Jul 5, Jul 12, Jul 19	Jul 5, Jul 12	Jul 5
UNIVERSITY RESIDENCE ACCOMMODATION²³			
PACKAGE PRICE (AGE 13-17)	\$3,115 CAD	\$5,280 CAD	\$7,445 CAD

See page 8 and 9 for full list of what's included in the program fees.

WHAT IS THE JUNIOR LEADERSHIP CAMP?

THE JUNIOR LEADERSHIP CAMP is a dynamic summer program powered by Greystone College to inspire the next generation of leaders. Set in the vibrant, multicultural city of Montreal, students will live in the heart of downtown at McGill University's Carrefour Sherbrooke residence, gaining a unique blend of academic challenge, personal growth, and cross-cultural connection. Through interactive workshops, real-world case studies, and collaborative projects, participants will explore key concepts in leadership, communication, decision-making, and innovation. A series of inspiring talks by guest speakers from Montreal's diverse industries — including business, technology, non-profit, media, and the arts — will allow students to learn directly from successful professionals and broaden their understanding of leadership in a global context.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST¹

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The availability of programs is subject to student enrollment. All prices are in CAD.

NON-REFUNDABLE DEPOSIT¹	\$350
EXTRA FEES:	
EXTRA NIGHT FEE	\$250
Applies to all students who arrive early or depart late.	
EXTRA TRANSFER FEE (CITY)	\$125
Applies to all students who arrive or depart on non-scheduled dates.	
LATE ARRIVAL/EARLY DEPARTURE FEE	\$125
Applies to all students with flights ARRIVING after 22:00 or DEPARTING before 09:00.	
UNACCOMPANIED MINOR (UM) FEE	\$75
Applies to each way for all students travelling as UM with airline.	
CUSTODIANSHIP FEE	\$150
Legal documents for visa purposes.	

¹ Non-refundable deposit of C\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/week will be applied to accommodate the special dietary need.

JUNIOR CAMPS AT UNIVERSITY CAMPUS RESIDENCES - CANADA

SUMMER 2026 TORONTO OPERATED BY CISS, GENERAL ENGLISH OPTION (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks
2026 AVAILABLE START DATES Weeks run Sunday to Saturday, and the program officially closes on August 8.	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26	Jun 28, Jul 5, Jul 12, Jul 19	Jun 28, Jul 5, Jul 12	Jun 28, Jul 5	Jun 28
UNIVERSITY RESIDENCE ACCOMMODATION^{2&3}					
PACKAGE PRICE (AGE 12-16)	\$5,100 CAD	\$7,075 CAD	\$9,050 CAD	\$11,313 CAD	\$13,575 CAD

See page 8 for full list of what's included in the program fees.

GLOBAL LEADERSHIP OPTION (ENGLISH LEVEL B4+) TORONTO OPERATED BY CISS (ALL PRICES ARE IN CANADIAN DOLLARS)

	3 weeks
2026 AVAILABLE START DATES Weeks run Sunday to Saturday, and the program officially closes on July 18 and August 2.	Jun 28, Jul 19
UNIVERSITY RESIDENCE ACCOMMODATION²³	
PACKAGE PRICE (AGE 12-16)	\$7,325 CAD

See page 8 for full list of what's included in the program fees.



WHAT IS THE JUNIOR CAMP AT TORONTO - OPERATED BY CISS, GENERAL ENGLISH OPTION

ILSC is excited to feature the Junior Camp at Toronto - Operated by CISS, General English Option. In this program you'll study General English 15 hours per week and live on the beautiful St. Hilda's College residence on the grounds of the University of Toronto's downtown Trinity College campus, and connect with other international teen students throughout your program through exciting excursions and activities.

WHAT IS THE JUNIOR CAMP AT TORONTO - OPERATED BY CISS, GLOBAL LEADERSHIP OPTION?

ILSC is excited to feature the Junior Camp at Toronto - operated by CISS, Global Leadership Option. In this program you'll learn and live on the beautiful St. Hilda's College residence on the grounds of the University of Toronto's downtown Trinity College campus. The Global Leadership specialty course combines 20 hours of leadership lessons per week with an exciting excursion package designed to showcase the best Toronto attractions!

Note that formal ESL instruction is not a component of this course.

JUNIOR CAMP PROGRAMS



2026/2027 PRICELIST

Junior program fees are listed by program start date and are valid for the 2026 and 2027 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in CAD.

UNACCOMPANIED MINOR* FEE (each way) \$75

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Canadian arrival airport where they will connect with an ILSC staff member who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the ILSC contact for pickup two weeks prior to departure.

NON-REFUNDABLE DEPOSIT¹ \$350

For the ESL-High School Bridge Program pricing and application form, please refer to our [fee pages](#) and [online application form](#).

¹ Non-refundable deposit of C\$350 per student (parent and child) for Canada Junior Camps must be made at time of registration.

² Families of four or more, please contact us for availability. Families of five or more may be split between two or more homestay families.

³ If a special diet is required for the student, please inquire about arrangements. If available, a \$50 charge/ week will be applied to accommodate the special dietary need.

FAMILY CAMPS - CANADA

Join your children to experience a fun family learning adventure! In our summer family camp, parents join our regular General English classes, while youth participate in a daily learning workshop followed by junior classes. Together families participate in two weekday morning activities and one full-day activity on weekends (pricing below is for 1 adult + 1 child). In the Winter Experience, parents join our regular General English classes, while youth have specialized junior classes. Families participate in the same premium winter activities.

☀️ SUMMER FAMILY CAMP 2026 AT ILSC VANCOUVER (ALL PRICES ARE IN CANADIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and, the program officially closes on August 9.</i>	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26, Aug 2	Jun 28, Jul 5, Jul 12, Jul 19, Jul 26	Jun 28, Jul 5, Jul 12, Jul 19	Jun 28, Jul 5, Jul 12	Jun 28, Jul 5	Jun 28
HOMESTAY²						
1 Parent + 1 Child (AGE 8+)	\$2,440 CAD	\$4,130 CAD	\$5,820 CAD	\$7,510 CAD	\$9,200 CAD	\$10,890 CAD
Additional Parent	\$995 CAD	\$1,765 CAD	\$2,535 CAD	\$3,305 CAD	\$4,075 CAD	\$4,845 CAD
Additional Child (AGE 8+)	\$1,075 CAD	\$1,925 CAD	\$2,775 CAD	\$3,625 CAD	\$4,475 CAD	\$5,325 CAD
NO ACCOMMODATION - DAY ONLY						
1 Parent + 1 Child (AGE 8+)	\$1,305 CAD	\$2,160 CAD	\$3,015 CAD	\$3,870 CAD	\$4,725 CAD	\$5,580 CAD
Additional Parent	\$620 CAD	\$1,015 CAD	\$1,410 CAD	\$1,805 CAD	\$2,200 CAD	\$2,595 CAD
Additional Child (AGE 8+)	\$686 CAD	\$1,147 CAD	\$1,608 CAD	\$2,069 CAD	\$2,530 CAD	\$2,991 CAD

See page 8 and 9 for full list of what's included in the program fees.

WHAT'S INCLUDED IN OUR JUNIOR CAMP PROGRAMS - FULL PACKAGES

	JUNIOR CAMPS / LEADERSHIP CAMP SUMMER CANADA	NEW! JUNIOR CAMP AT TORONTO OPERATED BY CISS GENERAL ENGLISH*	NEW! JUNIOR CAMP AT TORONTO OPERATED BY CISS GLOBAL LEADERSHIP*	JUNIOR CAMP SUMMER AT THE UNIVERSITY OF BRITISH COLUMBIA (UBC)	JUNIOR CAMPS / LEADERSHIP CAMP SUMMER AT MCGILL UNIVERSITY DOWNTOWN CAMPUS	FAMILY CAMP SUMMER VANCOUVER	JUNIOR CAMP WINTER VANCOUVER	PARENT ADD ON TO WINTER VANCOUVER
Age requirement	13-17	12-16	12-16	9-17	13-17	Parent(s) and Child(ren) 8-17	9-17	18+
Registration fee	✓	✓	✓	✓	✓	✓	✓	✓
Accommodation placement fee*	✓	✓	✓	✓	✓	✓	✓	✓
Materials/textbook fee	✓	✓	✓	✓	✓	✓	✓	✓
Language Program Schedule	13.75 hours per week 2:30 pm – 5:15 pm, Mon-Fri <i>In Montréal, choose English or French</i>	15 hours per week 9:00 am – 12:15 pm Mon, Tue, Thu, Fri, Sat	20 hours per week 8:30 am – 12:45 pm Mon, Tue, Thu, Fri, Sat	15 hours per week 9:00 am – 12:00 pm, Mon-Fri	13.75 hours per week 2:30 pm – 5:15 pm, Mon-Fri <i>Choose English or French</i>	Children: 13.75 hours per week 2:30 pm - 5:15 pm, Mon-Fri Adult: 20 hours per week 1:15 pm – 5:15 pm, Mon-Fri	14 hours per week 8:30 am – 11:15 am, Mon-Fri	14 hours per week 8:30 am – 11:15 am, Mon-Fri
Leadership Camp Only, English Language Entry Level	Montréal (entry level I2)	Not available	Not available	Not available	Montréal (entry level I2)	Not available	Not available	Not available
Accommodation	Homestay option includes: Single room	Single or double rooms (subject to availability)	Single or double rooms (subject to availability)	Single or double rooms (subject to availability)	Double residence rooms	Homestay option includes: Shared room <i>(1 adult + 1 child per room. Additional adult parent will have their own room.)</i>	Homestay option includes: Single room	Homestay option includes: Shared room <i>(1 adult + 1 child per room. Additional single family members will have their own room.)</i>
Meal plan	Full Board (3 meals)	3 meals on Mon - Sat, 2 meals on Sunday	3 meals on Mon - Sat, 2 meals on Sunday	Full Board (3 meals)	Full Board (3 meals)	Full Board (3 meals)	Full Board (3 meals)	Full Board (3 meals)
Airport pickup and drop-off	✓	✓*	✓*	✓	✓	Not included	✓	Not included
Activities per week	5 mornings + 1 full-day Saturday activities	3 half-day off-campus + 5 evening on campus + 1 full-day Wednesday activities†	3 half-day off-campus + 5 evening on campus + 1 full-day Wednesday activities†	3 half-day on-campus + 2 half-day off-campus + 4 evening + 1 full-day off-campus activities	5 mornings + 4 evening + 1 full-day weekend activities	2 morning +1 full-day Saturday activities Children: also have an activity workshop from 1:15-2:30 Mon-Fri	5 afternoon + 1 full-day Saturday activities	5 afternoon + 1 full-day Saturday activities
ILSC Certificate of Completion	✓	✓ (CISS Certificate)	✓ (CISS Certificate)	✓	✓	✓	✓	✓
ILSC T-shirt	✓	✓ (CISS T-shirts)	✓ (CISS T-shirts)	✓	✓	✓	✓	✓
Transportation between accommodation & school, &/or school & activities	Not included	✓	✓	✓	Not included	Not included	Not included	Not included
Medical insurance	✓	✓	✓	✓	✓	Not included	✓	✓
Custodial Letter	✓	Not included	Not included	✓	✓	Not included	✓	Not included

International flight & taxes, travel insurance, Unaccompanied Minor Service**, Personal shopping & expenses are not included in any Junior programs.

* Additional fees may apply for CISS programs including: Extra night fee (\$250) for students who arrive early or depart late; Extra Transfer Fee (\$125) for students who arrive or depart on non-scheduled days; Late Arrival/Early Departure Fee (\$125) for students with flights ARRIVING after 22:00 or DEPARTING before 9:00; Custodianship fee (\$150) - legal documents for visa purposes ** Most airlines offer, or in some cases, require, that you book an Unaccompanied Minor Service for children under the age of 18 who will be travelling without an adult. If this service has been arranged, please notify ILSC in advance and include the service fee(s) in your payment (\$75 each way). Note that the ILSC will apply the fee retroactively if the service is booked with the airline but we are not informed until the student arrives. Our service fee covers administration and the additional time required for our staff member to coordinate with the airline for pickup of the student and/or to remain at the airport until the flight departs. † CISS Toronto Students can choose additional optional weekly activities on site - optional activities take place once per week; average cost: \$60 CAD/week.

WHAT'S INCLUDED IN OUR JUNIOR CAMP PROGRAMS - DAY ONLY

	JUNIOR CAMPS / LEADERSHIP CAMP SUMMER CANADA	JUNIOR CAMP SUMMER AT THE UNIVERSITY OF BRITISH COLUMBIA (UBC)	FAMILY CAMP SUMMER VANCOUVER	JUNIOR CAMP WINTER VANCOUVER	PARENT ADD ON TO WINTER VANCOUVER
Age requirement	13-17	9-17	Parent(s) and Child(ren) 8-17	9-17	18+
Registration fee	✓	✓	✓	✓	✓
Accommodation placement fee*	✓	✓	✓	✓	✓
Materials/textbook fee	✓	✓	✓	✓	✓
Language Program Schedule	13.75 hours per week 2:30 pm – 5:15 pm, Mon-Fri <i>In Montréal, choose English or French</i>	15 hours per week 9:00 am – 12:00 pm, Mon-Fri	Children: 13.75 hours per week 2:30 pm – 5:15 pm, Mon-Fri Adult: 20 hours per week 1:15 pm – 5:15 pm, Mon-Fri	14 hours per week 8:30 am – 11:15 am, Mon-Fri	14 hours per week 8:30 am – 11:15 am, Mon-Fri
Leadership Camp Only, English Language Entry Level	Montréal (entry level I2)	Not available	Not available	Not available	Not available
Accommodation	Not included	Not included	Not included	Not included	Not included
Meal plan	Not included	Lunch and Dinner (2 meals per day)	Not included	Not included	Not included
Activities per week	5 mornings + 1 full-day Saturday activities	3 half-day on-campus + 2 half-day off-campus + 4 evening + 1 full-day off-campus activities	2 morning +1 full-day Saturday activities Children also have an activity workshop from 1:15-2:30 Mon-Fri	5 afternoon + 1 full-day Saturday activities	5 afternoon + 1 full-day Saturday activities
ILSC Certificate of Completion	✓	✓	✓	✓	✓
ILSC T-shirt	✓	✓	✓	✓	✓
Transportation between accommodation & school, &/or school & activities	Not included	✓	Not included	Not included	Not included
Medical insurance	✓	✓	Not included	✓	✓
Custodial Letter	Not included	Not included	Not included	Not included	Not included

International flight & taxes, travel insurance, Unaccompanied Minor Service*, Personal shopping & expenses are not included in any Junior programs.

* Most airlines offer, or in some cases, require, that you book an Unaccompanied Minor Service for children under the age of 18 who will be travelling without an adult. For day only students, because airport transfer is not included in the package fees, we cannot offer support with this service. Arrangement of an adult to

pick up and drop off the student and liaise with airline staff is the responsibility of the applicant or their agent.

JUNIOR CAMP PROGRAMS



2026 PRICELIST¹

Junior program fees are listed by program start date and are valid for the 2026 start dates indicated.

The availability of programs is subject to student enrollment. All prices are in AUD.

UNACCOMPANIED MINOR* FEE (each way) \$170

* The unaccompanied minor service may be required by airlines or can be requested by parents for minors of any age. With unaccompanied minor service, minors will be accompanied by airport staff from security to their departure flight, and then from their arriving flight to the greeting area of the Australian arrival airport where they will connect with an ILSC driver who will take the minor to their final camp accommodations. If you select the unaccompanied minor service, please note that we will provide the name of the driver's contact for pickup 2-3 days prior to departure.

NON-REFUNDABLE DEPOSIT¹ \$350

For full package inclusion details, see page 10.

¹ Non-refundable deposit of AU\$350 for Junior Camps must be made at time of registration.

² If a special diet is required for the student, please inquire about arrangements. If available, a AU\$70 charge/ week will be applied to accommodate the special dietary need.

JUNIOR CAMPS - AUSTRALIA

🌞 2026 AT ILSC BRISBANE (ALL PRICES ARE IN AUSTRALIAN DOLLARS)

WEEKS OF STUDY	1 week	2 weeks	3 weeks	4 weeks
2026 AVAILABLE START DATES <i>Weeks run Sunday to Sunday, and the program officially closes on August 23.</i>	Jun 29, Jul 6, Jul 13, Jul 20, Jul 27, Aug 3, Aug 10, Aug 17	Jun 29, Jul 6, Jul 13, Jul 20, Jul 27, Aug 3, Aug 10	Jun 29, Jul 6, Jul 13, Jul 20, Jul 27, Aug 3	Jun 29, Jul 6, Jul 13, Jul 20, Jul 27
HOMESTAY ACCOMMODATION²				
PACKAGE PRICE (AGE 12-17)	\$2,550 AUD	\$3,900 AUD	\$5,250 AUD	\$6,600 AUD
NO ACCOMMODATION - DAY ONLY				
PACKAGE PRICE (AGE 12-17)	\$1,350 AUD	\$2,200 AUD	\$3,050 AUD	\$3,900 AUD

See page 10 for full list of what's included in the program fees.

WHAT'S INCLUDED IN OUR JUNIOR CAMP PROGRAMS - AUSTRALIA

	NEW! JUNIOR CAMP BRISBANE FULL PACKAGE	NEW! JUNIOR CAMP BRISBANE DAY ONLY
Age requirement	12-17	12-17
Registration fee	✓	✓
Accommodation placement fee*	✓	Not included
Materials/textbook fee	✓	✓
Language Program Schedule	17 hours per week 9:00 am – 12:15 pm (Mon-Fri) 13:00 pm – 15:00 pm (Mon)	17 hours per week 9:00 am – 12:15 pm (Mon-Fri) 13:00 pm – 15:00 pm (Mon)
Accommodation	Homestay option includes: Single Placement (Twin placement available if students arriving together)	Not Available
Meal plan	Half Board (2 meals on weekdays and 3 meals on weekends included)	Not Available
Airport pickup and drop-off	✓	Not included
Activities per week	4 afternoon + 1 full-day Saturday activity	4 afternoon + 1 full-day Saturday activity
ILSC Certificate of Completion	✓	✓
ILSC T-shirt	✓	✓
Transportation between accommodation & school, &/or school & activities	Not included	Not included
Medical insurance	Not included	Not included

International flight & taxes, travel insurance, Unaccompanied Minor Service*, Personal shopping & expenses are not included in any Junior programs.

* Most airlines offer, or in some cases, require, that you book an Unaccompanied Minor Service for children under the age of 18 who will be travelling without an adult. If this service has been arranged, please notify ILSC in advance and include the service fee(s) in your payment (\$170 each way). Note that the ILSC will apply the fee retroactively if the service is booked with the airline but we are not informed until the student arrives. Our service fee covers administration and the additional time required for our staff member to coordinate with the airline for pickup of the student and/or to remain at the airport until the flight departs.

ILSC JUNIOR & FAMILY CAMP PROGRAMS POLICIES



ADMISSIONS POLICY

ILSC's Junior Programs have set start dates and lengths. Minimum age for Junior Programs varies depending on the program:

- For Junior Camps at ILSC Campuses, students must be between 13-17 years of age
- For Family Camps, children must be between 8-17 years of age (adult pricing applies for anyone 18 or older)
- For ILSC's Junior Camp at University of British Columbia, students must be between 9-17 years of age
- For Junior Camp Winter Experience at ILSC Vancouver and Junior Camp Winter at ILSC Vancouver 2026, students must be between 9-17 years of age

VISA

It is the parent/guardian's responsibility to contact their local embassy/consulate office in order to obtain any visa/entry documents required for visiting Canada

POLICY ON DIGNITY AND RESPECT

Canadian and American Society recognize differences and diversity. This requires that all people be treated with dignity and respect. As one of the School's explicit goals is to keep developing a humanist, people-caring community, it is school policy to support these principles, and to maintain an environment free from all types of personal discrimination and harassment, or bullying.

All students are assigned to Student Advisors based on their nationality. Students are encouraged to speak with their Student Advisor if they feel unsafe in any way while studying at the school. Teachers are in daily contact with students, and are often the first to recognize if a student is experiencing personal challenges.

Teachers are encouraged to refer students to Program Directors or Student Advisors if they are expressing discontent. Teachers are expected to communicate to Program Directors in cases where students' behavior is viewed as inappropriate or unacceptable. In cases where counselling does not yield positive results, the student may be suspended from further study. In cases where behavior is extremely offensive or hurtful, the student may be dismissed from the school.

ATTENDANCE

In order to get the maximum benefit from your study at ILSC, you are expected to attend class regularly and on time. You need to attend at least 80% of your classes each session, as part of the requirement to receive a credit for each course taken. You are required to speak with your counselor if you need permission for unavoidable or excessive absences.

DISMISSAL POLICY

Students must keep good attendance and attend at least 80% of their classes. Students must speak only English/French when on school premises. If these expectations are not met, students will receive counseling. Then, after appropriate warnings, students will be expelled. Likewise, if a student's behavior is inappropriate by the school's standards, the above procedures will be followed.

Any of the following, if substantiated, will result in immediate dismissal without a warning letter or probationary period, and police will be summoned, as required:

- Sexual assault
- Physical assault or other violent acts committed on or off campus against any student
- Use of drugs or alcohol which is illegal for minors in Canada
- Verbal abuse or threats
- Vandalism of school property
- Theft

ENGLISH/ FRENCH* ONLY POLICY

In order to encourage the use of English/French, we have an English/French Only Policy in the school. This means that whenever you are in the school or participate in the class/school activities, you must speak English/French.

**French only applies in Montréal only*

PAYMENT OF FEES

Non-refundable deposit of \$350 (CAD) for Canadian Junior Programs to cover the registration fee must be made at time of registration. The balance of the fee must be paid a minimum of 2 weeks prior to your first day at ILSC.

CANCELLATION & REFUND POLICY CANADA

To receive a refund of any portion of program fees, you must give ILSC written notice that you intend to withdraw from the program in which you have enrolled. If your study permit or visa is denied, ILSC will retain the \$350 non-refundable deposit.

If you cancel in writing before your program starts, you will receive a refund of the following percentage of your program fees:

- Less than 7 days after your registration is submitted, and at least 30 days before the program start date: the greater of either 75% of the total fees due or total fees minus \$350
- 30 days or more before the program start date: 75% of the total fees due
- Less than 30 days before the program start date: 60% of the total fees due

If you cancel in writing or are dismissed from ILSC after your program starts, you will be refunded the following percentage of your program fees:

- Less than 10% of program completed: 50% of total fees
- 10-30% of program completed: 30% of total fees
- More than 30% of program completed: 0% (no refund)

If you are eligible for a refund under the conditions above, you will receive the refund within 30 days of ILSC receiving written notice of cancellation or ILSC's notice to you of dismissal.

Note: Because they are less than 6-months in length, Junior Camps at ILSC-Vancouver do not need to be approved under BC's Private Training Act, and you may not file a claim against the fund with the trustee in respect of these programs.

DISPUTE RESOLUTION POLICY

ILSC encourages its students to talk freely about their lives and experiences in the school. Comments about the school's program help everyone to learn and become better. Students should share any difficulties or challenges they are facing. The teachers, student counselors and school administrators are available to listen to and guide students. If a student has a difficulty with the school itself, which cannot be corrected through discussion, then the student can present his/her concern in writing to the school director, who will, in discussion and in writing, address and resolve the dispute.

If the dispute remains unresolved after bringing the dispute to the school director, ILSC students may file their complaint with the Private Training Institutions Branch (PTIB) of BC for Vancouver students; Languages Canada for Toronto or Montréal students.

JUNIOR CAMP AT TORONTO - OPERATED BY CISS PROGRAMS:

For Junior Camp at Toronto - Operated by CISS programs, your information is handled by both ILSC and CISS, and both of our Privacy Policies apply. Please view CISS's Privacy Policy on their website: <https://www.cisscandada.com/about-us/privacy-policy/>

MONTREAL | TORONTO | VANCOUVER | BRISBANE



GENERAL & FEES POLICY

All students must read this document carefully before signing the application form.

- Enrollment is 12 to 17 years.
- \$350 non-refundable deposit
- Your program is indicated by the start and end dates on your ILSC acceptance letter and the invoice.
- All fees are non-transferrable.
- All fees must be paid in accordance with the invoice issued and are due a minimum of six weeks prior to the start of the program.

ILSC ELICOS POLICIES & PROCEDURES

ILSC Application Checklist:

- ☐ Complete and sign the application
- ☐ E-mail your application form

Payment of Fees: Non-refundable deposit of \$350 (AUD) for Australian Junior Programs to cover the registration fee must be made at time of registration.

The balance of the fee must be paid a minimum of 6 weeks prior to your first day at ILSC. All fees are non-transferrable.

Dismissal Policy: Students must meet the course requirements at all times. If these requirements are not met, students will receive counseling. Then after appropriate warnings, students will be expelled. Likewise, if a student's behavior is inappropriate by the school's standards, the above procedures will be followed.

COMPLAINTS & APPEALS POLICY

Our Commitment

- The school will make sure that you can sit down and talk with an appropriate person within 2 days of your complaint.
- We aim to have a solution presented to you within seven days.
- You may nominate a support person to accompany you at any stage of the complaints and appeals process.
- Nothing in the college's student complaints and appeals policy negates the right of any overseas student to take action under Australia's consumer protection laws in the case of financial disputes.
- Nothing in the college's student complaints and appeals policy negates the right of any overseas student to pursue other legal remedies.
- If it is not possible to resolve the dispute internally, via the process above, you may choose to contact the Overseas Student Ombudsman. If you wish to lodge an external appeal or complain about this decision, you can contact the Overseas Student Ombudsman. The Overseas Student Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Student Ombudsman website www.oso.gov.au or phone 1-300-362-072 within Australia for more information.

ATTENDANCE AND LATENESS POLICY

Course Requirements: In order to get the maximum benefit from your study at ILSC, you are expected to attend class regularly and on time. You need to attend at least 80% of your classes each session, as part of the requirement to receive a credit for each course taken. You are required to speak with your counselor if you need permission for unavoidable or excessive absences.

The use of UBC, Trinity College on the University of Toronto campus, and McGill University's names in this document are strictly for the purpose of identifying the locations at which ILSC Education Group and/or CISS are delivering the programs. ILSC Education Group and CISS have no affiliation with these universities and the universities are not involved in or responsible for the quality, suitability, delivery, or other aspects of these programs in any way.

ILSC Language Schools: The ILSC Education Group Inc. (ILSC-Vancouver, ILSC-Toronto, ILSC-Montréal); ILSC India Private LTD. ILSC (Brisbane) PTY LTD is trading as ILSC-Adelaide, ILSC-Brisbane, ILSC-Melbourne, ILSC-Sydney, ILSC-Perth, ILSC Australia RTO Number 31564, CRICOS Code: 02137M.

ILSC JUNIOR CAMP PROGRAMS POLICIES

MONTRÉAL | TORONTO | VANCOUVER | BRISBANE

CANCELLATION & REFUND POLICY

- Cancellations are subject to the conditions of the ILSC's refund policy.
- Starting the program on time is your responsibility. If you arrive late for the start of your course, no refund is given for the missed days.
- Percentage of program completed = (total number of days completed) ÷ (total number of days in program) X 100%. Weekends are not included in this calculation.
- Any refund will be paid to the person or entity that originally paid the course fee (normally the agents), where possible, in the same currency in which the fees were paid.
- ILSC will make sure that you can sit down and talk with an appropriate person within 2 days of your withdrawal request.
- Refunds are processed within 6 weeks of receiving the notice/request from the student.
- No refund will be given to students who are expelled for breaching the college's policies, unacceptable behavior or non-compliance with visa conditions.
- All bank charges incurred for refunds to be paid by the beneficiary.
- In the event of a program cancellation by ILSC, all fees will be refunded within 2 weeks.

TUITION REFUND POLICY

BEFORE YOUR PROGRAM STARTS		
YOUR REFUND	WHEN YOU MUST CANCEL	ILSC CANCELLATION FEE
75% (min.)	No authorization from Australian Immigration	25% of total fees (\$200 max.)
75% (min.)	0–7 days after making the contract	25% of total fees (\$400 max.)
75%	30 days or more before the program starts	25% of total fees
60%	1–29 days before the program starts	40% of total fees
AFTER YOUR PROGRAM STARTS		
YOUR REFUND	WHEN YOU MUST CANCEL	ILSC CANCELLATION FEE
50%	0–10% of the program completed	50% of total fees
30%	11–29% of the program completed	70% of total fees
No refund	30–100% of the program completed	100% of total fees

Tuition affected by any expulsion is covered by the tuition refund policy. There is no refund of tuition for any suspension.

ENGLISH ONLY POLICY

In order to encourage the use of English, we have an English Only Policy in the school. This means that whenever you are in the school or participate in the class/school activities, you must speak English. Any student who fails to follow the English Only policy, will be subject to discipline up to and including suspension or expulsion. Tuition affected by any expulsion is covered by the tuition refund policy. There is no refund of tuition for any suspension.

ASSESSMENTS

- On or prior to your first day at ILSC, you will take the ILSC Placement Test. While an academic coordinator places you in classes, an ILSC counselor will welcome you and provide important information that will help your studies at ILSC and life in Australia.
- Students will receive a certificate of completion at the end of their studies as long as they have met the attendance requirement.

POLICY ON DIGNITY AND RESPECT

Australian Society recognizes differences and diversity. This requires that all people be treated with dignity and respect. As one of the School's explicit goals is to keep developing a humanist, people-caring community, it is school policy to support these principles, and to maintain an environment free from all types of personal discrimination and harassment, or bullying.

All students are assigned to Student Advisors based on their nationality. Students are encouraged to speak with their Student Advisor if they feel unsafe in any way while studying at the school. Teachers are in daily contact with students, and are often the first to recognize if a student is experiencing personal challenges.

ILSC Australia recognizes the right of its students to learn in an environment free from harassment, and will treat seriously allegations of harassment at ILSC Australia. All students should be aware that harassment on any of the grounds covered by the human rights legislation is unacceptable conduct at ILSC Australia and will not be tolerated. Human rights legislation includes, but it not limited to, the Anti-Discrimination Act 1991, Industrial Relations Act 1999 and the Privacy Act 1988.

Any student who is found to have engaged in harassing behavior during the period of his/her contract with ILSC Australia will be subject to discipline up to and including suspension or expulsion. Tuition affected by any expulsion is covered by the tuition refund policy. There is no refund of tuition for any suspension

PROVIDER DEFAULT

- In the unlikely event that ILSC Australia is unable to deliver your course in full, you will be offered a refund of all the course money you have paid to date less any portion of the course that have been delivered. The refund will be paid to you within 2 weeks of the day on which the course ceased being provided. Alternatively, you may be offered enrollment in an alternative course at no extra cost to you. You have the right to choose whether you would prefer a full refund of course fees, or to accept a place in another course. If you choose placement in another course, we will ask you to sign a document to indicate that you accept the placement.

ACCOMMODATION TERMS & CONDITIONS

View our [Accommodation Booking Policy](#).

DISMISSAL POLICY

The Code of Conduct students are expected to follow includes:

- Attend school in accordance with the attendance policy.
- Speak English in the college in accordance with the English Only Policy.
- Treat all students and staff with dignity and respect.
- Refrain from any disruptive or offensive classroom behaviour.
- Follow the Cell Phone / Electronics Policy during class.
- Complete all assignments and examinations on the scheduled completion dates.
- Refrain from cheating or plagiarising in completing class assignments.
- Ensure that outstanding tuition fees are paid.
- Treat school property with respect.
- Refrain from bringing weapons of any kind (i.e. knives, guns) to school.
- Refrain from possessing, consuming, or being under the influence of any alcohol, cannabis or any prohibited mood altering substances on the institution's property.
- Refrain from making inappropriate remarks concerning another student or staff's ethnicity, race, religion or sexual orientation.
- Any other conduct which is determined to be detrimental or damaging to the other students, staff members or the Institution.

Whenever a student has repeatedly demonstrated unprofessional behavior, against the Code of Conduct, that student will be placed on probation. The student may receive a verbal warning for the first offence; however the incident must be documented and kept in the student file. On the second occurrence, the student receives a letter of probation, where the incident is stated and the conditions of the probation are outlined.

The student will be dismissed from the school when it becomes apparent that there is neither the desire nor the ability of complying with the probation terms. It is necessary to supply the student with a letter and at the same time a statement of charges. In all cases the probation and dismissal must be well documented. This means that under normal circumstances the student must have advance knowledge that dismissal is a real possibility should the student fail to meet the probation terms.

Any of the following, if substantiated, will result in immediate dismissal without a warning letter or probationary period, and police will be summoned, as required:

- Sexual assault.
- Physical assault or other violent acts committed on or off campus against any student.
- Verbal abuse or threats.
- Vandalism of school property.
- Theft.

Concerns related to a student's conduct shall be referred to the Program Directors to process in accordance with this policy.

This does not remove the right to appeal under the appeals process. Students who are expelled for the above acts will be required to stay away from the school until the appeals process is determined. The refund policy will apply.

DISPUTE RESOLUTION

ILSC encourages its students to talk freely about their lives and experiences in the school and in Australia. Comments about the school's program help everyone to learn and become better. Students should share any difficulties or challenges they are facing. The teachers, student counselors and school administrators are available to listen to and guide students. If a student has a difficulty with the school itself, which cannot be corrected through discussion, then the student can present his/her concern in writing to the school director, who will, in discussion and in writing, address and resolve the dispute.

- This agreement does not remove the right to take action under Australia's consumer protection laws.
- ILSC's dispute resolution process does not circumscribe your rights to pursue other avenues and other legal remedies.
- We aim to have a solution presented to you within seven days.
- If it is not possible to resolve the dispute internally, via the process above, you may choose to contact the Overseas Student Ombudsman. If you wish to lodge an external appeal or complain about this decision, you can contact the Overseas Student Ombudsman. The Overseas Student Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Student Ombudsman website www.oso.gov.au or phone 1-300-362-072 within Australia for more information.

ILSC GLOBAL PRIVACY POLICY

PRIVACY POLICY

This Privacy Policy (the “Policy”) applies to the collection and use of personally identifiable information (the ‘Personal Information’) gathered through the use of the ILSC Education Group’s websites (the “Websites”), related student app, the ILSC Learning Management System (the “LMS”), and the ILSC landing pages (collectively, the “Other Services”) that are owned and/or operated by the ILSC Education Group, including ILSC Language Schools, ILSC Business College, and Greystone College (collectively, “ILSC”).

ILSC is committed to protecting your privacy! In this Policy, ‘we,’ ‘our,’ or ‘us,’ refers to ILSC and its subsidiaries and affiliates. The Policy (i) describes the Personal Information that we may collect through the Websites and the Other Services, (ii) explains the purpose of collecting and the use of such Personal Information, and (iii) explains how and when we may share it.

LIMITING COLLECTION

ILSC takes your privacy seriously. Any Personal Information that you provide to ILSC is limited to that which is needed for the purposes identified by us. Personal Information is collected by fair and lawful means only.

ACCOUNTABILITY

We are responsible for all Personal Information under our control, whether supplied to us directly by you or by a third party, or that we have provided to a third party for processing. We have established policies and procedures to comply with our Policy, and have designated a Privacy Officer who is responsible for ensuring we comply with privacy legislation. If you need to contact our Privacy Officer regarding your specific privacy questions or concerns, please see the contact information at the end of the Policy.

COLLECTION OF PERSONAL INFORMATION

a. Initial inquiries through the Website

Various types of Personal Information may be required from you in order to proceed with an inquiry or enrollment with ILSC or when opting in to an email subscription service. In most cases, this Personal Information includes your name, e-mail address and/or telephone number.

ILSC may send you information regarding our products and services through e-mail. You may choose to receive this information by filling out a contact form on one or more of our Websites and giving us your consent. There may be times where, following your request, you may be contacted by a representative of ILSC to further assist you with any questions or concerns you may have.

b. Customer Relationship Management (CRM)

Through our cloud-based CRM, Personal Information that may be stored includes your name, email address, telephone number and nationality. Our in house team uses Personal Information to respond to inquiries. Unless required by law, we do not share this Personal Information with third party agencies.

c. Facebook remarketing

Facebook may use cookies to display ads based on past visits to the Website. Any data collected will be used in agreement with our own Policy as well as Facebook’s privacy policy. You can set preferences for how Facebook advertisers to you within your Facebook profile – instructions are available via Facebook.

d. Google Analytics

Through Google Analytics, ILSC can track the location of website traffic and the source of our visitors browsing (desktop, tablet, mobile etc.) as well as the total time spent on the Website. IP addresses, URLs visited, and related information is recorded for all site visitors for the purpose of site traffic analytics and captured as part of normal operation in our server logs. Cookies are used to track logins, sessions, and collect anonymous traffic data.

This information is used to understand our audiences, including where they are from, what they are looking for and how we can best assist them. This information allows ILSC to stay in tune with our audiences and helps to improve our online user experience.

For more information on how Google uses data when you use our Website, the student app and the LMS, please refer to this link: <https://www.google.com/policies/privacy/partners/>

e. Student app and the LMS

Any Personal Information you provide to ILSC through our student app and the LMS will be used for the sole purpose of responding to your specific questions or concerns. Your Personal Information may be accessible to staff who administer the platforms and the infrastructure. We will ensure that our staff and those acting on our behalf obtain, use and disclose Personal Information collected through the use of our student app and the LMS lawfully and correctly. Unless required by law, we do not share this Personal Information with third party agencies.

f. Internal database

In the case of student registration, Personal Information that is required includes name, e-mail address, passport information and date of birth. ILSC’s internal database stores Personal Information from a completed application form as well as students’ schedules, grades and attendance. We will ensure that our staff and those acting on our behalf obtain, use and disclose Personal Information from our internal database lawfully and correctly. Unless required by law, we do not share this Personal Information with third party agencies.

g. ILSC Education Group Landing pages

ILSC occasionally has landing pages, which require basic Personal Information such as name, email address, telephone number, and nationality. Our in-house team will use this Personal Information to respond to inquiries appropriately. Unless required by law, we do not share this Personal Information with third party agencies.

h. Third party payments

When you make any purchases through our Website, you make that payment to us using our third-party payment tools. We do not collect any payment information from you; we merely process that data in passing it on to our third party payment providers, for them to process the payment. All credit card information (numbers, expiration dates, CVC number) are managed by our secure payment gateway via our third party payment tools which work to protect the security of your financial information. When submitting your payment information through our third-party payment tools, please note that they each have their own privacy policy and that we do not accept any responsibility or liability for their privacy policies.

IDENTIFYING PURPOSE

You agree that we may collect and use Personal Information from you and about you for the following purposes:

- To communicate with you, including responding to your questions or inquiries in relation to the products and services that we provide through the Website, the Other Services and through our social media channels.
- To understand your needs in order to market and remarket products and services to you.
- To analyze the suitability of our products and services for you.
- To determine your eligibility for our products and services, including to verify your Personal Information through communicating with any references provided by you.
- To develop, manage and offer products and services that meet your needs.
- To provide you with ongoing service.
- To manage and assess our risks, operations and relationship with you.
- To meet our legal and regulatory requirements.
- To facilitate the processing of payments.

SAFEGUARDS

To support our Websites security, we use spam protection tools from third-party platforms such as Google reCAPTCHA. As a result, when you pass through our Websites, your hardware and software information, such as device and application data and the results of integrity checks, may be sent to these platforms for analysis. You should check the relevant third party website for more information on how they control the dissemination of this data.

Our online payment solutions are available for multiple ILSC services. These are hosted through third-party accredited payment processors, which adhere to specific country and banking requirements. As such, they ensure all security measures are addressed for all customers, ILSC included.

LIMITING USE, DISCLOSURE, AND RETENTION

Unless you consent otherwise or it is required by law, Personal Information can only be used or disclosed by us for the purposes for which it was collected. We keep Personal Information only as long as required to serve those purposes.

Personal Information that is no longer required to fulfill the identified purposes is destroyed, erased or made anonymous.

ILSC may internally share your Personal Information for the purposes identified in this policy with its employees, affiliates or other related and affiliated companies in Canada or outside of Canada. Only such companies with legitimate business reasons will have access to your Personal Information and must ensure that Personal Information in their possession is securely held.

There are some examples where ILSC will not seek your consent for disclosure to outside third parties. These examples are:

- Where there is a legal obligation to disclose Personal Information under a court or government order as for instance to detect or prevent illegal activity
- Where personal information is given to our agents and service providers for services such as data processing of electronic fund transfers or loan collection
- Where the disclosure is of regulated public information.

ILSC has developed and implemented detailed retention principles and will ensure the destruction of personal information in a method that prevents improper access.

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ACCURACY

We try to ensure that the Personal information that we collect is as accurate, complete, and up-to-date as possible in order to properly satisfy the purposes for which it is to be used. If we are unable to verify your Personal Information or contact you, we may be limited in our ability to provide you with access to our Website and our Other Services.

OPENNESS

Upon request, ILSC will provide an explanation of its Policy with respect to the management of Personal Information. You can contact our Privacy Officer with any inquiries or complaints or if you require further information.

INDIVIDUAL ACCESS

If you would like to obtain a copy of the Personal Information held about you by us, or update, correct, or delete any Personal Information that you have provided to us through your use of the Website and/or the Other Services, or otherwise, or if you have any questions or suggestions for improving this Policy, please contact us. If you have questions about unsubscribing from email or other communications do so by using the email below in the Contact Us section. We may only deny access to your Personal Information when such denial is: (1) required or authorized by law; (2) when granting you access would have an unreasonable impact on other people’s privacy, unless the requested information is severable from the Personal Information of other people; and (3) to protect our confidential commercial information. If we deny your request for access to, or refuse a request to correct information, we shall explain why.

CONSENT TO COLLECTION OF PERSONAL INFORMATION

Subject to certain legal and contractual restrictions and reasonable notice, you may refuse or withdraw consent to the collection, use or disclosure of Personal Information at any time by contacting our Privacy Officer. In addition, you may also opt out of certain communications we may send you regarding other products and services.

If you refuse or withdraw your consent, we may not be able to provide you or continue to provide you with some products, services or information which may be of value to you.

CHALLENGING COMPLIANCE

Any individual may address a written challenge concerning our compliance with this Policy to our Privacy Officer at the contact information found at the end of this Policy.

ILSC will investigate all written complaints. Should we find that a complaint has reasonable grounds, we will take all appropriate steps to correct the information and amend the policy or practice as required, and will notify the individual about the outcome.

CHANGING OUR POLICY

From time to time, we may update or make amendments to the Policy to comply with any changes in legislation or to take into consideration any other issues that may arise. Should we make any changes, we will post the revised Policy on the Website and/or provide you with a link or an email notification. We encourage you to check back often and keep yourself informed about our Policy. As we continue to serve you and where changes have been made to this Policy, our continued business relationship constitutes acceptance of those changes.

CONTACT US

If at any time you have any questions regarding our Policy or our access and use of Personal Information, or if you wish to withdraw your name from any of our mailing lists, do not hesitate to contact us.

ILSC welcomes any questions, comments or inquiries. You may contact our Privacy Officer regarding your specific privacy questions or concerns at: Privacy.Officer@ilsc.com

The use of UBC, Trinity College on the University of Toronto campus, and McGill University’s names in this document are strictly for the purpose of identifying the locations at which ILSC Education Group and/or CISS are delivering the programs. ILSC Education Group and CISS have no affiliation with these universities and the universities are not involved in or responsible for the quality, suitability, delivery, or other aspects of these programs in any way.

ILSC Language Schools: The ILSC Education Group Inc. (ILSC-Vancouver, ILSC-Toronto, ILSC-Montréal); ILSC India Private LTD. ILSC (Brisbane) PTY LTD is trading as ILSC-Adelaide, ILSC-Brisbane, ILSC-Melbourne, ILSC-Sydney, ILSC-Perth, ILSC Australia RTO Number 31564, CRICOS Code: 02137M.



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