



ALPADIA
LANGUAGE SCHOOLS
by Kaplan International

2025
SUMMER
CAMPS

FRENCH • GERMAN • ENGLISH

www.alpadia.com

Destinations

















LANGUAGE

French

German

English

2025 Dates

ALPADIA SUMMER CAMP	AGE RANGE		2025 DATES
 LEYSIN	8-17	FR / EN	Spring: 13.04-19.04 / 20.04-26.04.2025 Summer: 22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025 Fall: 12.10-18.10 / 19.10-25.10.2025
 MONTREUX-RIVIERA	13-17	FR	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08.2025
 ENGELBERG	10-17	DE / EN	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08.2025
 PARIS-IGNY (groups only)	13-17	FR	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 PARIS-PASSY	13-17	FR / EN	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 BIARRITZ	13-17	FR	22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 NICE-SINGLE ENSUITE	15-17	FR	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 NICE-SHARED	12-17	FR	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025 / 10.08 - 16.08.2025
 BERLIN-WANNSEE	11-17	DE/EN	22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 FREIBURG	13-17	DE	22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 FRANKFURT-LAHNTAL	10-17	DE	22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 LONDON-CENTRAL	14-17	EN	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 LONDON-CITY	14-17	EN	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 LONDON-WOLDINGHAM	10-17	EN	06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 BRIGHTON	10-17	EN	29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 ARDINGLY	10-17	EN	06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 LOS ANGELES	12-17	EN	22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08.2025
 MALTA	11-16	EN	08.06-14.06/15.06-21.06/22.06-28.06/29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08/03.08-09.08/10.08-16.08/17.08-23.08/24.08-30.08.2025

KAPLAN SUMMER CAMP	AGE RANGE		2025 DATES
 BATH	12-17	EN	08.06-14.06 / 15.06-21.06 / 22.06-28.06 / 29.06-05.07 / 06.07-12.07 / 13.07-19.07 / 20.07-26.07 / 27.07-02.08 / 03.08-09.08.2025
 TORQUAY			

Course and Premium Prices

€: Euro
CHF: SWISS FRANCS
£: BRITISH POUNDS
\$: USD

ALPADIA SUMMER CAMP	STANDARD COURSE 20 ¹					INTENSIVE COURSE 25 ¹					PRIVATE +5	FEE
	1 week	2 weeks	3 weeks	4 weeks	+ week	1 week	2 weeks	3 weeks	4 weeks	+ week	Standard	Application
LEYSIN	CHF 1650	CHF 2940	CHF 4410	CHF 5880	CHF 1470	CHF 1750	CHF 3140	CHF 4710	CHF 6280	CHF 1570	CHF 310	CHF 125
MONTREUX-RIVIERA	CHF 1600	CHF 2860	CHF 4290	CHF 5720	CHF 1430	CHF 1750	CHF 3070	CHF 4605	CHF 6140	CHF 1535	CHF 310	CHF 125
ENGELBERG	CHF 1695	CHF 3120	CHF 4680	CHF 6240	CHF 1560	CHF 1815	CHF 3350	CHF 5025	CHF 6700	CHF 1675	CHF 310	CHF 125
PARIS-IGNY	€ 1095	€ 2120	€ 3180	€ 4240	€ 1060	€ 1160	€ 2260	€ 3390	€ 4520	€ 1130	€ 205	€ 90
PARIS-PASSY	€ 1225	€ 2380	€ 3570	€ 4760	€ 1190	€ 1290	€ 2520	€ 3780	€ 5040	€ 1260	€ 205	€ 90
BIARRITZ	€ 1045	€ 2040	€ 3060	€ 4080	€ 1020	€ 1115	€ 2180	€ 3270	€ 4360	€ 1090	€ 205	€ 90
NICE-SINGLE ENSUITE	€ 1170	€ 2230	€ 3345	€ 4460	€ 1115	€ 1275	€ 2440	€ 3660	€ 4880	€ 1220	€ 275	€ 90
NICE-SHARED	€ 1100	€ 2090	€ 3135	€ 4180	€ 1045	€ 1205	€ 2300	€ 3450	€ 4600	€ 1150	€ 275	€ 90
BERLIN-WANNSEE	€ 1010	€ 1970	€ 2955	€ 3940	€ 985	€ 1080	€ 2110	€ 3165	€ 4220	€ 1055	€ 215	€ 90
FREIBURG	€ 1010	€ 1970	€ 2955	€ 3940	€ 985	€ 1080	€ 2110	€ 3165	€ 4220	€ 1055	€ 215	€ 90
FRANKFURT-LAHNTAL	€ 995	€ 1890	€ 2835	€ 3780	€ 945	€ 1065	€ 2020	€ 3030	€ 4040	€ 1010	€ 215	€ 90
LONDON-CENTRAL ²	£ 1210	£ 2380	£ 3570	£ 4760	£ 1190	£ 1285	£ 2510	£ 3765	£ 5020	£ 1255	£ 230	£ 60
LONDON-CITY ²	£ 1210	£ 2380	£ 3570	£ 4760	£ 1190	£ 1285	£ 2510	£ 3765	£ 5020	£ 1255	£ 230	£ 60
LONDON-WOLDINGHAM ²	£ 1105	£ 2170	£ 3255	£ 4340	£ 1085	£ 1180	£ 2310	£ 3465	£ 4620	£ 1155	£ 230	£ 60
BRIGHTON ²	£ 1065	£ 2060	£ 3090	£ 4120	£ 1030	£ 1135	£ 2190	£ 3285	£ 4380	£ 1095	£ 230	£ 60
ARDINGLY	£ 1045	£ 2050	£ 3075	£ 4100	£ 1025	£ 1115	£ 2190	£ 3285	£ 4380	£ 1095	£ 230	£ 60
LOS ANGELES	\$2,100	\$4,200	\$6,300	\$8,400	\$2,100	\$2,175	\$4,350	\$6,525	\$8,700	\$2,175	\$270	\$160
MALTA	€ 1095	€ 2135	€ 3175	€ 4215	€ 1040	-	-	-	-	-	-	€ 55

KAPLAN SUMMER CAMP	STANDARD COURSE 20 ³					FEE
	1 week	2 weeks	3 weeks	4 weeks	+ week	Application
BATH	£ 750	£ 1500	£ 2250	£ 3000	£ 750	£ 60
TORQUAY	£ 670	£ 1340	£ 2010	£ 2680	£ 670	£ 60

1 INCLUDED IN THE PRICE Full board accommodation, 24-hour supervision, welcome pack, tuition and course material, online assessment test, pocket money service, included package of activities and excursions.
2 These camps cannot accept enrolments for stays over 4 weeks for students younger than 16 years
3 INCLUDED IN THE PRICE Full board accommodation, welcome pack, tuition and course material, paper assessment test, language certificate, student card, activities and excursions, English portfolio to take home.

PREMIUM +	ADRENALIN	EXCLUSIVE TOURS	COOKING	CREATIVE ARTS	FASHION	FOOTBALL	STADIUMS	AMUSEMENT PARK	HORSE RIDING	TENNIS	WATER-SPORTS	DIVING
LEYSIN	CHF 230*		CHF 140						CHF 230	CHF 230		
MONTREUX-RIVIERA	CHF 230									CHF 230	CHF 230	
ENGELBERG	CHF 230							CHF 150		CHF 230		
PARIS-IGNY		€ 160					€ 100	€ 220				
PARIS-PASSY		€ 160					€ 100	€ 220				
BIARRITZ			€ 120						€ 200		€ 230	
NICE-SINGLE ENSUITE										€ 380	€ 380	€ 380
NICE-SHARED										€ 380	€ 380	€ 380
BERLIN-WANNSEE		€ 140						€ 150			€ 230	
FREIBURG	€ 230			€ 130				€ 150				
FRANKFURT-LAHNTAL								€ 150	€ 230	€ 200		
LONDON-CENTRAL		£ 200		£ 120				£ 130				
LONDON-CITY		£ 200			£ 130		£ 160	£ 130				
LONDON-WOLDINGHAM	£ 190		£ 120							£ 160		
BRIGHTON				£ 120		£ 130			£ 190		£ 190	
ARDINGLY						£ 130			£ 190		£ 190	
LOS ANGELES		\$400						\$320** / \$450***			\$350	
MALTA											€ 265	€ 650****

* Only available for students over 13 years old. | ** Universal Studios Hollywood, CA. | *** Disneyworld, CA. | **** PADI - 4 Sessions over 2 weeks.

Insurance: Alpadia provides insurance for students, from £/€/CHF 15 per week.

Transfer Timetable

€: Euro
CHF: SWISS FRANCS
£: BRITISH POUNDS
\$: USD

All arrivals take place any Sunday and departures any Saturday

ONE WAY FARE	AIRPORT TRANSFERS				TRAIN TRANSFERS	
SUMMER CAMP	AIRPORT CODE	COLLECTIVE Between 8.00 to 19.00	PRIVATE Before 8.00 and after 19.00	UM SERVICE ¹	TRAIN STATION	PRICE
LEYSIN	Geneva GVA	CHF 205	CHF 580	CHF40	Leysin-Feydey	Included
					Geneva	€ 230
MONTREUX-RIVIERA	Geneva GVA	CHF 205	CHF 580	CHF40	Montreux	Included
					Geneva	€ 230
ENGELBERG	Zurich ZRH	CHF 160	CHF 420	CHF40	Engelberg	Included
PARIS-IGNY	Orly ORY Charles de Gaulle CDG	€ 50	€ 135	€ 40	Paris Stations	€ 120
		€ 85	€ 215			
PARIS-PASSY	Orly ORY Charles de Gaulle CDG	€ 75	€ 165	€ 40	Paris Stations	€ 120
		€ 85	€ 265			
BIARRITZ	Biarritz BIQ Bilbao BIO San Sebastián EAS	€ 65	€ 135	€ 40	Biarritz and St-Jean-de-Luz stations	€ 60
		€ 225	€ 485			
		€ 100	€ 225			
NICE-SINGLE ENSUITE	Nice Côte d'Azur NCE	Free	Free	€ 50	Nice Station	Included
NICE-SHARED						
BERLIN-WANNSEE	Berlin Brandenburg BER	€ 135	€ 180	€ 40	Berlin stations	€ 60
FREIBURG	EuroAirport Basel EAP/ BSL Zurich ZRH Frankfurt FRA	€ 140	€ 205	€ 40	Freiburg im Breisgau	€ 35
		€ 180	€ 405			
		€ 220	€ 615			
FRANKFURT-LAHNTAL	Frankfurt FRA Cologne Bonn CGN	€ 110	€ 185	€ 40	Lausanne, CH Supervised by Alpadia staff	up to 14 yrs: € 160 age 15-16: € 225 age 17-18: € 275
		€ 115	€ 190			
LONDON-CENTRAL	London Heathrow LHR London Gatwick LGW	£ 80	£ 120	£ 45	London St. Pancras	£ 45
		£ 100	£ 190			
LONDON-CITY	London Heathrow LHR London Gatwick LGW	£ 115	£ 150	£ 45	London St. Pancras	£ 65
		£ 100	£ 190			
LONDON-WOLDINGHAM	London Heathrow LHR London Gatwick LGW	£ 105	£ 140	£ 45	London St. Pancras	£ 110
		£ 70	£ 175			
BRIGHTON	London Heathrow LHR London Gatwick LGW	£ 115	£ 225	£ 45	London St. Pancras	£ 215
		£ 75	£ 190			
ARDINGLY	London Heathrow LHR London Gatwick LGW	£ 140	£ 185	£ 45	London St. Pancras	£ 190
		£ 70	£ 175			
LOS ANGELES	Lon Angeles LAX	\$ 100	\$ 150	\$ 90	-	-
MALTA	Malta MLA	Included		€ 50	-	-

¹ UM (Unaccompanied Minor) Service: This service is mandatory for all students travelling with the UM service from the respective airline. Please make sure to book accordingly.

Transfer Timetable

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\$: USD

All arrivals take place any Sunday and departures any Saturday

AIRPORT TRANSFERS (ONE WAY FARE)				
KAPLAN SUMMER CAMP	AIRPORT CODE	TAXI private transfer	COLLECTIVE Between 8.00 to 20.00	UM SERVICE ¹
BATH	Birmingham	£ 300	£ 220	£ 40
	Bristol BRS	£ 125	£ 95	
	Central London / St. Pancras	£ 460	£ 350	
	London Gatwick LGW	£ 340	£ 190	
	London Heathrow LHR	£ 295	£ 160	
	London City	£ 460	£ 280	
	London Luton LTN	£ 340	£ 200	
	London Stansted STN	£ 460	£ 230	
TORQUAY	Birmingham	£ 420	£ 190	£ 40
	Bristol BRS	£ 185	£ 75	
	Central London / St. Pancras	£ 420	£305	
	Exeter EXT	£ 90	£70	
	London Gatwick LGW	£ 365	£ 165	
	London Heathrow LHR	£ 295	£ 150	
	London City	£ 420	£ 315	
	London Luton LTN	£ 375	£ 170	
London Stansted STN	£ 420	£ 200		

BUS TRANSFERS TO LEYSIN AND MONTREUX SUMMER CAMPS (ONE WAY FARE)			
BUS STOP	OUTBOUND (Sunday)	INBOUND (Saturday)	PRICE
Lugano	06:30	18:10	CHF 95 Collective price
Locarno	07:15	17:25	
Bellinzona	07:45	16:55	
Airola	08:35	16:05	
Lucern	09:50	14:50	
Zurich	10:45	14:05	
Egerkingen	11:45	13:05	
Bern	12:45	12:05	
Fribourg	13:20	11:30	
Montreux	14:05	10:45	
Leysin	14:50	10:00	

¹ UM (Unaccompanied Minor) Service: This service is mandatory for all students travelling with the UM service from the respective airline. Please make sure to book accordingly.

Terms & Conditions

England, France, Germany & Switzerland

1. Registration and confirmation

All bookings received by Alpadia S.A. ("Alpadia") by post, e-mail or telephone and online registrations will be deemed to be valid. By signing and returning the online application form the participant is agreeing to enter into a binding contract with Alpadia. Confirmation of the booking will be made within a maximum of 5 working days following receipt of a valid booking (if the course booked is available). Once this booking confirmation has been issued, a legally binding contract based on these terms and conditions will be formed between the participant and Alpadia subject to the participant meeting all applicable immigration requirements. Where the registered person is an adult, that person will become a contract partner of Alpadia. Where the registered person is not an adult, their parent/guardian will become the contract partner of Alpadia. In that event, the parent/guardian must sign the contract and give their correct address and contact details. The person who is contractually registered to a language course will become a "participant", designated as such below. The person who signs the contract (either the participant themselves or, where the person is a minor, their parent/guardian) will be identified as a "contract partner", designated as such below.

Your attention is particularly drawn to the following clause 2:

2. Image rights of the participant

The participant (or their parent or guardian where applicable):

- grants Alpadia S.A. permission to take photographs, video and audio recordings of their image, voice and any work (for example, artwork) (the "Material") they do during their language course with Alpadia S.A.
- agrees to the Material being copied, published and otherwise used for Alpadia S.A.'s (or a third party agent of Alpadia S.A.'s) worldwide promotional purposes (the "Permitted Purpose"). This shall include in its printed and online marketing materials and on any social media network.
- agrees that Alpadia S.A. may store and/or transfer across international borders, copies of the Material.
- agrees that Alpadia S.A. will store the Material and any copies for as long as necessary to fulfil the Permitted Purpose.
- can request that where they or their child are used in published Material, any identifiable features are removed (for example, this may include them or their child being blurred in any images or videos or their voice being distorted in audio recordings) at any time by contacting Alpadia S.A. using any of the following methods:
 - Telephone number: +41 21 621 88 88;
 - Email address: info@alpadia.com; or
 - Postal address: Grand-Rue 42, 1820 Montreux, Switzerland.
- can withdraw their consent for use of the Material at any time by contacting Alpadia S.A. using the methods above.

Where the Material is already included in published physical material including but not limited to pamphlets, flyers and prospectuses the participant (or their parent or guardian) understands that it will not be possible to remove the Material.

Where the Material is included in published nonphysical material including but not limited to websites, training material and intranet sites Alpadia S.A. will remove the Material as soon as is reasonably practical to do so. For data protection purposes, Alpadia S.A. is the controller of (and responsible for) the personal data comprising the Material and any related personal data. Alpadia S.A. will ensure that it complies with the requirements of all legislation and regulatory requirements in force from time to time relating to the use of the Material and any related personal data; and process the Material and any related personal data in accordance with Alpadia S.A.'s privacy notice ([linked here](#)).

3. Information provided at the time of registration

The contract partner expressly declares that the information provided at the time of registration for a language course is true and accurate. Any inaccurate information or omission may lead to immediate expulsion from the course (for example, if a "beginner" overestimates their level of linguistic ability in order to be able to start a course on a date other than the official commencement date for "beginners"). In that event, the costs of the course will not be refundable, either in whole or in part. Participants will take a placement test shortly after arrival at their destination school and will be placed into the following levels: Beginner-Elementary, Intermediate, or Advanced.

4. Application Fees

Alpadia will charge the following Application Fee for each booking:

- CHF 125 (for bookings in Switzerland);
- € 90 (for bookings in France and Germany);
- GBP 60 (for bookings in England);

This fee is non-refundable. In the event of late registration (being two weeks or less before the commencement date of the relevant language course), participants will be charged an extra fee for express processing of their booking of:

- CHF 45 (for bookings in Switzerland);
- € 40 (for bookings in France and Germany);
- GBP 40 (for bookings in England);

5. Changes to course

Any change to school location, course downgrade, change in weeks booked or removal of additional service will be charged at CHF 95 (for bookings in Switzerland), € 80 (for bookings in France and Germany) or GBP 50 (for bookings in England) per change. No charge for upgrades. For postponement related changes, please refer to postponement policy.

Alpadia is not obliged to fulfill any change request. If changing to a location (or changing course) where fees are lower prior to the course start date, the difference in fees will not be refunded. If the change occurs after the course

commencement date, there will be no refund of the difference. If changing to a more expensive location or course, the difference in fees will be charged. All changes are subject to Alpadia's discretion and require approval of the Camp Manager. Participants will not be charged a change fee if they extend their course, but late homestay extensions may require a re-placement fee.

6. Postponement Policy

- Postponements will only be made on receipt of a valid written student request. This excludes passport not received on time, mild illnesses etc.
- Bookings may be postponed a maximum of two times within one year of the original booking date.
- Bookings may only be postponed by up to 6 months at a time and up to one year in exceptional circumstances.
- Your booking will be postponed honoring the original fees you have paid.
- Only one tuition promotion may be used at any time; any previously expired promotions will no longer be valid at the time of postponement; a current promotion, valid at the time of postponement, may be applied.
- Any additional incurred actual costs for accommodation postponements, regardless of notice provided, will also be charged.
- In all cases where a visa or visa support documentation has been issued, the relevant immigration authorities will be informed.
- Postponements made less than 7 days before the arrival date on the Booking Confirmation Form, including failure to show up, will incur a fee of one week's accommodation and one week's tuition fee.

7. Conditions of payment

Fees will become payable immediately on receipt by the participant/contract partner of their confirmation of booking as follows:

- deposit payment of 10% of the total invoice or a minimum fee of € 250/ CHF 200/£ 200 (whichever is more);
- payment of the premium for the health insurance (where such policies have been taken out by the participant).

The balance of the total fees for the course, accommodation and any extra activities must be paid at least four weeks prior to the commencement date of the language course. Neither the course nor the accommodation will be deemed to have been paid for unless the relevant amount has been received into the account details provided by Alpadia upon confirmation of registration.

In the event of a booking made within 4 weeks of the commencement date of the language course, the contract partner acknowledges that the full amount is due at registration.

Payment of fees can be made online by credit card through Flywire or by bank transfer. Details of how to pay will be provided at the time of booking.

8. Payment period

In the event that the payment periods specified by Alpadia in the confirmation are not complied with, the contract partner will be held liable. In such circumstances, Alpadia reserves the right to refuse the participant entry to the course. No claims will be accepted by Alpadia that arise from the contract partner's failure to comply with the payment periods communicated to the contract partner.

9. Proof of payment

Participants may be asked to provide documentary proof of payment of the full fee for their course and accommodation either before or on commencement of the language course. Failure to do so may mean that entry to both the course and the accommodation will be refused. In the case of late registration, Alpadia will ask for proof before sending the pre-arrival documentation.

10. Cancellation – standard policy

This Standard Cancellation Policy shall apply:

Cancellation Notice	Charges & Refunds
Written cancellation notice provided 22 days or more before the arrival date listed on the booking confirmation form	You shall be refunded: 100% of the package fee The following items shall not be refundable: A. Application Fee: <ul style="list-style-type: none"> CHF 125 (for bookings in Switzerland); € 90 (for bookings in France and Germany); GBP 60 (for bookings in England); B. Any non-refundable Insurance Fee C. Administration Fee: <ul style="list-style-type: none"> CHF 170 (for bookings in Switzerland); € 125 (for bookings in France and Germany); GBP 105 (for bookings in England); D. Courier Fee: <ul style="list-style-type: none"> CHF 120 (for bookings in Switzerland); € 90 (for bookings in France and Germany); GBP 40 (for bookings in England); E. Bank Charges: <ul style="list-style-type: none"> CHF 45 (for bookings in Switzerland); € 40 (for bookings in France and Germany); GBP 40 (for bookings in England); F. Transfer Fees G. All fees paid for PREMIUM+

Written cancellation notice provided less than 21 days before the arrival date listed on the booking confirmation form, including failure to show up	No refund will be given for tuition, meals, activities and accommodation fees. The following items shall not be refundable: A. Application Fee: <ul style="list-style-type: none"> CHF 125 (for bookings in Switzerland); € 90 (for bookings in France and Germany); GBP 60 (for bookings in England); B. Any non-refundable Insurance Fee C. Administration Fee: <ul style="list-style-type: none"> CHF 170 (for bookings in Switzerland); € 125 (for bookings in France and Germany); GBP 105 (for bookings in England); D. Courier Fee: <ul style="list-style-type: none"> CHF 120 (for bookings in Switzerland); € 90 (for bookings in France and Germany); GBP 40 (for bookings in England); E. Bank Charges: <ul style="list-style-type: none"> CHF 45 (for bookings in Switzerland); € 40 (for bookings in France and Germany); GBP 40 (for bookings in England); F. Transfer Fees G. All fees paid for PREMIUM+
On written notification of a visa rejection and receipt of supporting documentation	In the event that a participant is refused a visa and a copy of the original refusal document issued by the Swiss/German/French/British Embassy (as applicable) is supplied, Alpadia undertakes to reimburse the whole amount paid, less: A. the Administration Fee: <ul style="list-style-type: none"> CHF 170 (for bookings in Switzerland); € 125 (for bookings in France and Germany); GBP 105 (for bookings in England); B. the Bank Charges: <ul style="list-style-type: none"> CHF 45 (for bookings in Switzerland); € 40 (for bookings in France and Germany); GBP 40 (for bookings in England); If no proof of refusal is provided, Alpadia will not refund

The amounts to be paid by the contract partner on cancellation must be received no later than 10 days following receipt of the cancellation invoice.

All refunds must be paid to the original payer's bank account or credit card and cannot be made to any other person. Refunds will be made within 45 days of Alpadia's written notification of cancellation.

11. Cancellation - Distance Selling Regulations

"Distance Contract" means a distance contract or an off-premises contract as defined in the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (as amended from time to time).

In the event of a Distance Contract, participants who are EU citizens shall have the right to cancel the legally binding contract formed in accordance with paragraph 1 of these Terms and Conditions if the participant/contract partner gives notice of cancellation to Alpadia **within the fourteen (14) calendar day** period beginning on the day on which the booking confirmation was issued by Alpadia.

- If a participant exercises their right to cancel during this fourteen (14) day period, they will receive a full refund of all amounts already paid by the participant less any fees charged for services already performed by Alpadia.
- If the participant has already commenced studying with Alpadia during the fourteen (14) day period, they must pay a reasonable charge calculated by Alpadia for the period of study undertaken.

To exercise the right to cancel under the EU distance contract terms, the participant must inform Alpadia of the participant's decision to cancel this agreement by email to: bookings@alpadia.com.

12. Cancellation insurance

Alpadia recommends that contract partners take out a cancellation insurance policy. In the event that the participant has taken out cancellation insurance and then cancels their course, they will be responsible for notifying their insurers. Under no circumstances will a cancellation insurance policy render Alpadia liable for non-reimbursement of a course.

13. Termination

Participant's must give at least 24 hours' notice of their intention to leave the camp before the end of their scheduled stay. No refunds of the package fees will be paid for any early termination of the camp by a participant or their parent/guardian.

14. Passports and visas

The participant will be responsible for complying with the security regulations, the regulations governing the obtaining of a visa, and the health regulations required to enter and stay in Switzerland/Germany/France/UK (as applicable). Under no circumstances will Alpadia be held liable for any notice of refusal to enter or stay in Switzerland/Germany/France/UK given to a participant. Information relating to the regulations governing security, health and obtaining a visa can be obtained from the Swiss/German/French/British Embassy or Consulate in the participant's home country. No reimbursement

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England, France, Germany & Switzerland

will be made, either in full or in part, in the event that a participant is refused permission to enter or stay in Switzerland/Germany/France/UK as a result of their own fault or conduct. Alpadia will provide a letter of invitation to the participant to assist with the visa application following receipt of all the costs of the language course from the participant/contract partner. Participants are responsible and need to make sure they have a passport on time in their possession before the start of their course.

15. Accident/health insurance

Every participant will be solely responsible for obtaining accident and health insurance cover valid for the country in which they intend to stay for the whole duration of their stay. This insurance is mandatory during a participant's study at Alpadia and can be purchased through Alpadia or other insurance providers. In the event that any participant does not have such cover at the time of registration, an appropriate insurance policy covering these risks can be purchased from Alpadia if requested.

16. Damage caused by participants / civil liability

Prior to arrival at Alpadia, each participant must take out a policy of insurance to cover any loss/damage which they may cause during the course of their stay. In any event, and even if a participant does not feel that it is appropriate for them to take out such insurance, the participant and/or contract partner shall remain liable for any losses, expenses and claims suffered or incurred by Alpadia, its commercial partners and any other third party caused by the conduct of the participant unless such losses, expenses or claims are attributable to any act or omission of Alpadia.

17. Obligations of participants

Participants are required to attend the course and to arrive on time. They are responsible for choosing a course which is appropriate for their level of capability. Failure to attend the course, or irregular attendance, or any disruption to lessons caused by an individual participant's behaviour will entitle Alpadia to expel the participant. The same sanction may apply to inappropriate behaviour in the place of accommodation offered by Alpadia. Alpadia will not refund or pay compensation for any part of the missed course or accommodation or any additional travel costs incurred caused by a participant's expulsion.

18. Accommodation: Arrivals and departures

All accommodation is booked from the Sunday before the course start date until the Saturday morning after the course end date, unless otherwise advised. A partial week may be counted as 1 week's accommodation. Check-in time for most accommodation is from 14:00 to 16:30 and check-out time is from 09:00 to 11:30 unless special arrangements have been made with the accommodation provider or an alternative check-in/check-out time is noted in the accommodation fact file. Students arriving between 22:30 – 06:00 may be asked to book alternative accommodation in a hotel on their first night due to late/early arrival at accommodation, or be charged an extra night of accommodation. Students wishing to book an extra night on arrival (for Saturday arrivals) and/or on departure (for Sunday departures) can do so at a rate provided on request depending on availability by Alpadia.

19. Duration of lessons

All language lessons are 45 minutes in duration unless otherwise stated. Courses run from Monday to Friday and lessons are scheduled in the morning or the afternoon. Alpadia cannot guarantee a specific timetable.

20. Substitution policy

If, after the placement test taken on arrival at the summer camp a participant is found to be at a level which is not appropriate for their booked course, the school reserves the right to place the participant in an appropriate level class, which may have fewer lessons and a different curriculum. Participants who do not have the ability to follow any course on offer may be required to terminate their studies with Alpadia. We also reserve the right to cancel courses at short notice due to insufficient demand.

21. Course changes

Alpadia has the right to change accommodation options, course dates, course curricula, instructors, locations and courses at any time at its discretion. However, in cases where the course is rescheduled prior to the start of the first course and the new date is unacceptable to the participant, all fees will be refunded.

22. Prices

Alpadia may change prices due to tax increases, governmental actions or any other event or circumstance beyond Alpadia's reasonable control or circumstances that may affect the operations of the business. Prices are valid for courses starting in 2024.

23. Books and learning materials

All books and learning materials will be made available to participants during their course and are included in the package tuition fee.

24. Meals and classes missed

No refunds or substitutions will be made for meals or classes missed due to public holidays, exams, excursions, first day orientation or other obligations that fall outside the normal schedule.

25. Inconsistent attendance

Any participant who does not attend all of the classes which make up the language course will not be entitled to any reimbursement for missed classes.

26. Complaints

We work hard to ensure that you receive the level of service that you require. However, there may be times when you are not completely happy with the level

of service that you receive. All of the staff at Alpadia are available for you to talk to if you have any concerns and we promise to respond to your questions within 2 working days. If you are unhappy or dissatisfied with the service we provide, please follow the steps listed below in order to seek a solution to the problem.

Teaching: If you have concerns or worries about your class or learning please talk to your teacher first. After talking to your teacher, if you are still unhappy, please speak to the Camp Manager.

Accommodation: If you have concerns regarding the accommodation service we provide then please talk to the Camp Manager.

Administration: If you are unhappy with the way your course has been administered e.g. payments, dates, then please speak to the Customer Care Manager.

27. Changes affecting prices, dates or services

Until such time as a participant receives the confirmation of registration, Alpadia may change the dates and prices of language courses published on the internet, brochure or any other communication tools at any time. Following confirmation of registration between Alpadia and the participant, Alpadia may change its programme of services, provided that the changes are minor, unavoidable and do not in any way adversely impact the teaching services to be provided to the participant. In the event that the "key" services provided by Alpadia are affected by major changes, participants may withdraw or apply to join a different course of the same value, if Alpadia is in a position to provide this. Alpadia must notify participants of any changes immediately and participants must notify Alpadia as soon as possible after receipt of such notification of their intention to exercise their rights set out in this clause.

28. Premium+ options

In the event that the number of participants for one of the Premium+ options is insufficient, Alpadia reserves the right to cancel it and offer an alternative option to the participant as follows:

Alpadia shall inform the participant of the change no later than one week prior to the course start when possible. Alpadia shall offer an alternative Premium+ option.

In the event the participant wishes to change their Premium+ option during the stay, the following terms apply:

- the participant's parent or guardian must give their consent to the change;
- a change will only be permitted if there are still places available in the new chosen option;
- a change will only be permitted if the participant's withdrawal from the previously chosen option does not jeopardize the continuation of that option for the other participants (minimum number of participants);
- the cancelled option will not be refunded; and
- the fees related to the new option will be charged to the participant.

29. Transfer by bus

In the event that it is not possible to achieve the number of participants required to organise transfer by bus (a minimum of 12 persons), Alpadia reserves the right to cancel the transfer and will notify the participant at least two weeks prior to the commencement of the language course. In that event, Alpadia will reimburse the full cost of the transfer.

30. Activities

Depending on the weather conditions or other circumstances beyond the control of Alpadia and its organisation, Alpadia reserves the right to cancel one or more of the scheduled activities described in the brochure and centre guide. In that event, Alpadia undertakes to substitute the cancelled activities with others.

31. Force majeure:

Alpadia shall not be in breach of these terms and conditions nor liable for delay in performing, or failure to perform, any of its obligations under this agreement if such delay or failure result from events, circumstances or causes beyond its reasonable control including but not limited to: fire, natural disaster; acts of government; failure of suppliers or sub-contractors; labour disputes or civil unrest; criminal, terrorist or threatened terrorist activities of any kind; pandemics and other public health emergencies; any negligent or wilful act or failure to act by any third party; or any other cause beyond the direct control of Alpadia (each a "Force Majeure Event").

Where any course is cancelled by Alpadia as a result of a Force Majeure Event, it is acknowledged that:

- Alpadia has the right to retain a pro-rated amount of any fees paid where services have been partially provided. Any fees retained will be proportionate to the services provided;
- Alpadia shall be entitled to deduct any irrecoverable fees it suffers from the amount of any refund, for example cancellation fees or similar;
- Alpadia shall have the right to provide a substitute course to the cancelled course, including online and virtual alternatives; and

- Any third party services procured by Alpadia on behalf of the participant, including but not limited to accommodation, transfers or insurance shall remain subject to the terms of the respective provider's terms and Alpadia shall not be liable for such third party services or any act or omission of such third party.

32. Liability

To the extent permitted by law, the liability of Alpadia, its group companies, their directors, officers, employees, affiliates, agents and partners with respect to losses arising from negligence, breach of contract or otherwise will be limited in all circumstances to the full amount paid to Alpadia for the particular language course. Such companies and persons will in no circumstances have any liability for indirect or consequential losses or damages. Under no circumstances can Alpadia be held liable for any loss resulting from illness, accident or inconvenience caused by poor service provided by any agent appointed by Alpadia. Furthermore, Alpadia will not be responsible for the loss of any valuables, personal items, money, or other possessions unless such losses arise from the gross negligence of Alpadia.

33. Safety and security

Alpadia is authorised to take all reasonable action as required to ensure the well-being, safety and good health of the participants. Alpadia is also entitled to take all necessary measures to provide a participant with any appropriate medical care in the event of necessity. Any costs arising from such medical attention will be borne by the participant, or their parent/guardian if they are a minor. A written release/authorisation signed by a participant's parent or guardian will be required in respect of certain sporting packages where risk is involved. Without such a signed document, Alpadia reserves the right to refuse to allow the participant to take part in certain sporting activities.

34. Protection of personal data

Your privacy is important to us. It is important that you read our privacy policy which informs you about how we process your personal data. This can be found at: <https://www.alpadia.com/en/privacy.htm>.

35. Applicable law and jurisdiction

Swiss law will apply exclusively to the contractual relationship between Alpadia and the participant and/or contract partner. Jurisdiction will lie with the courts of Montreux, Switzerland.

36. General

As a member of the Kaplan group of companies, Alpadia is subject to laws imposed by various jurisdictions on conducting business with sanctioned parties and countries. It is our policy to fully comply with applicable sanction restrictions, including those imposed by the United States, United Kingdom, Switzerland and the European Union. While we are not prohibited from transacting with individuals with a connection to a sanctioned country, we need to ensure that no part of the transaction will be in contravention of US sanctions laws under a series of prescribed compliance checks, including verification as to source of funding and persons providing such funding, before any monies or services can be transacted.