

HOUSEKEEPER

THE BASICS:

Housekeepers perform cleaning duties to maintain guest rooms and/or public hallway areas in a clean and orderly manner.

TOP 5 REASONS TO WORK AS A HOUSEKEEPER!

- Gain experience working in a TEAM!
- Great opportunity to improve your ENGLISH by practicing with your work friends!
- Many of the hotels you can work at are famous worldwide! Having these names on your resume will be very IMPRESSIVE!
- This job's hours are typically very PREDICTABLE – typically you'll have evenings free!
- Possibility to earn additional money through guest TIPS!



WORDS AND PHRASES YOU SHOULD KNOW:

- **Hygienic:** clean and sanitary
- **Chemical cleaning supplies:** liquids used to clean surfaces
- **Scrub:** rub hard to clean something
- **Stain:** a colored patch or dirty mark that is difficult to remove
- **Linens:** sheets, blankets, and towels
- **Dispose:** throw out
- **Replenish:** fill something up again
- **Upholstery:** a soft, padded cloth that covers furniture such as chairs and sofas

GENERAL RESPONSIBILITIES:

- Provide great customer service by smiling and answering guest questions.
- Remove and collect linens for laundering and transport them to designated areas.
- Clean rugs, carpets, tiled floors, and furniture using vacuums, brooms, and mops.
- Dust furniture and equipment and use chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains. Housekeepers should not have allergies to dust, dirt, or chemical cleaning supplies.
- Empty wastebaskets and clean them inside and out and replenish trash bags, soaps, bathroom items, and other supplies.
- Transport all trash and waste to disposal areas, as instructed.